

GM CUSTOMER CARE AND AFTERSALES
DCS3450
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 18, 2014

Subject: 14299D - Safety Recall
Unintended Ignition Key Rotation
Parts Information and Service Procedure Sections Revised

Models: 2005-2009 Buick Allure (Canada)
2005-2009 Buick LaCrosse
2006-2011 Buick Lucerne
2000-2005 Cadillac DeVille
2006-2011 Cadillac DTS
2006-2007 Chevrolet Monte Carlo
2006-2013 Chevrolet Impala
2014 Chevrolet Impala Limited (U.S. Fleet Only)

To: All Buick, Cadillac and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager and Warranty Administrator

In the Parts Information section, the quantity per vehicle repair approximation for one tube of Loctite Adhesive 426™ has been changed from 125 to 100 vehicles. In the Service Procedure section, the first bullet in the note at the beginning of procedure has been modified to clarify that either repair is acceptable and may be performed at the dealer's discretion. New photographs and text have also been added on pages 8 and 14. Additionally, a copy of the customer notification letter is now included.

Please see the attached bulletin for details and discard all copies of 14299C.

END OF MESSAGE
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