

VOLKSWAGEN

GROUP OF AMERICA

Ms. Nancy Lummen Lewis
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Christopher T. Sandvig NAME
General Manager Compliance/TREAD Title
Product Compliance Department
248-754-5000 Phone
248-754-5093 Fax
March 14, 2014 Date

Subject: Notification of Voluntary Recall
2012-2013 Model Year Volkswagen Passat
Headlight (Low Beam)

VOLKSWAGEN GROUP OF AMERICA, INC
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Ms. Lewis:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2014)).

573.6 (c) (1) **Manufacturer's Name**
Volkswagen AG

Importer
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**
Make : Volkswagen

Line : Passat

Model Year : 2012-2013

Month/Year
of Manufacture : January 2011- November 2012

VIN Numbers
of Affected Vehicles: 1VW__ _ A3_CC000001 – 1VW__ _ A3_DC063282

Other Identification : None

573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**
Approximately 150,201 vehicles are affected by this recall in the United States.

573.6 (c) (4) **Percentage of Vehicles Actually Containing the Defect**
Approximately 100% of affected vehicles contain the defect.

573.6 (c) (5) **Description of Defect**

It is possible that, in instances where the hood is closed roughly (or dropped from a certain height), the resulting vibration and/or impact can cause a low-beam headlight bulb to lose electrical contact. If this happens, a warning in the instrument cluster will immediately alert the driver. Failing illumination may lead to reduced visibility of the vehicle and may lead to a crash.

573.6 (c) (6) **Basis for Determination**

May 2013: Internal quality analysis received a report of a quality deviation having been found.

September 2013: Increasing warranty rates were detected and internally reported. Investigation and evaluation of the issue was initiated.

September 2013 through February 2014: Technical analysis of the issue and evaluation of field data was conducted.

March 5, 2014: The issue was presented to Volkswagen's Product Safety Committee and additional analysis, of future failure trends, were requested.

March 7, 2014: Information was presented to Volkswagen's Product Safety Committee and a defect determination was made.

573.6 (c) (7) **Noncompliance Test Result**

Not applicable

573.6 (c) (8) **Proposed Remedial Program**

Volkswagen plans to notify all owners of affected vehicles and will instruct them to arrange for an appointment with an authorized Volkswagen dealer. At no cost to customers, dealers will install an improved bulb fitting. Additionally, the hood bumpers will be inspected and, if necessary, adjusted or replaced to help prevent the hood from contacting the headlight assembly if the hood is dropped during closing.

Dealers: May 2014

Owners: May 2014

573.6 (c) (9) **Submission of Communications**

A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.

573.6 (c) (10) **Proposed Owner Letter**

A draft owner's letter will be submitted to the agency for review and approval.

573.6 (c) (11) **Manufacturer's Recall Code**

VWGoA has assigned the code 94G8/7V to this recall.

Sincerely,



Christopher T. Sandvig
General Manager Compliance/TREAD