



## IMPORTANT SAFETY RECALL NOTICE

Dear Somerset Camping Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Columbia Northwest, Inc. has decided that a defect which relates to motor vehicle safety exists in the Somerset Niagara camping trailer.

### **! I M P O R T A N T !**

Your Somerset Niagara camping trailer is being recalled.

Some lug wrenches or socket wrenches will not fully fit inside the lug holes in your aluminum wheel. You should use the enclosed socket wrench adapter (or a thin wall 13/16 socket) to tighten the five (5) wheel lug nuts for both wheels using the enclosed 5-Bolt Lug Nut Start Tightening Pattern. Apply sufficient torque until the lug nuts are tight against the wheel. The applied torque must be between 90 and 120 ft-lbs.

#### **Why is a recall being conducted?**

Some standard lug wrenches will not fully seat in the aluminum wheel on your trailer. This could create insufficient torque on the lug nuts. Insufficient torque, could cause the wheel to wobble, damage the studs, and eventually cause a failure in the wheel structure, potentially resulting in a loss of the wheel from the axle hub. Loose or low-torqued wheel lug nuts could cause a serious crash without any warning to the operator of the tow vehicle or the wheel can become a road hazard.

#### **What are we doing about the problem?**

The remedy for this safety defect is to provide a free thin-walled socket adapter that can be installed on any commercial socket wrench that can be used to re-torque and tighten the lug nuts on each wheel.

#### **What should you do?**

This free thin-walled socket adapter is being supplied with this Recall Notice. Attach this adapter to a socket wrench and re-torque each wheel lug nut using the Star Pattern Method instructions included with this letter. Apply clockwise torque to each lug nut until the nut is tight against the wheel. After the lug nuts are tightened, take your trailer to any RV, trailer dealer, or any tire service center to have the lug nut torque checked and verified with a torque wrench tool. The minimum torque requirement is 90 foot-pounds and the maximum is 120 foot-pounds.

#### **What if you no longer own this Somerset Niagara camping trailer?**

Please fill-out the enclosed form with the name and address of the new owners and mail to Columbia Northwest at the address provided below

**Who should you contact if you have further questions?**

If you have any further questions regarding this Recall Notification, please contact:

Columbia Northwest, Inc.

1297 Kecksburg Road

Mount Pleasant, PA 15666

Attn: Ted Harris

(724) 423-7440 x121

[tharris@aliner.com](mailto:tharris@aliner.com)

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. If you have already paid to have your Somerset Niagara trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of the wheel or any damage to the trailer. To learn more about what you need to do to obtain reimbursement, contact the Columbia Northwest Customer Service Department at (724) 423-7440.

If after having attempted to take advantage of this recall, you believe you have not been able to have your Somerset Niagara camping trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Columbia Northwest, In