



August 2013  
Safety Recall #13V-259  
Bulletin CB13-J-002

## **SAFETY RECALL**

### **OIL PAN HEATER EXTENSION CORD #13V-259**

(TRANSPORT CANADA #2013-212/213)

**To:** All Isuzu Commercial Truck Service Managers and Parts Managers

This letter, Campaign Bulletin CB13-J-002 and an affected vehicle report (if applicable) are being sent to notify you of a Safety Recall for certain Isuzu, Chevrolet and GMC commercial trucks equipped with an optional extension cord connected to oil pan heater RPO code IG3.

#### **CONDITION**

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in certain MY 2001-2013MY Isuzu N-Series, 2000-2010MY Chevrolet/GMC W-Series, 2001-2004MY Isuzu FRR and 2001-2004MY Chevrolet/GMC trucks equipped with an optional extension cord connected to oil pan heater RPO code IG3.

When the optional oil pan heater was installed at the port, the installer was instructed to connect the extension cord to the oil pan heater plug and secure the cord to the exterior of the vehicle. Isuzu recently learned that during vehicle use over time, dust, dirt and moisture may collect at the contact point between the oil pan heater plug and the extension cord causing a carbon tracking phenomenon. This condition may cause overheating of the extension cord, which could melt the oil pan heater plug and/or block heater plug (if equipped), producing odor and smoke and result in an increased risk of fire.

#### **CORRECTION**

As set forth in further detail in Safety Recall Bulletin CB13-J-002, to correct this condition, remove the extension cord, place a new extension cord inside the vehicle, inspect the oil pan heater cable plug and block heater cable plug (if equipped) and install protective caps. If either heater plug is melted the cable must be replaced. This remedy will be provided at **no charge**.

#### **VEHICLES INVOLVED**

Involved are *certain* 2001-2013MY Isuzu N-Series, 2000-2010MY Chevrolet/GMC W-Series, 2001-2004MY Isuzu FRR, and 2001-2004MY Chevrolet/GMC WT5500 vehicles equipped with an Optional Extension Cord for Oil Pan Heater RPO Code IG3.

**Important:** Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Inquiry System (IVIS). Not all vehicles may be involved.

#### **OWNER NOTIFICATION**

OWNER NOTIFICATION WILL BEGIN AUGUST 30, 2013.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall for the Oil Pan Heater Extension Cord and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair.