



August 12, 2013

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Meth-Wick Community  
1224 13th St NW  
Cedar Rapids IA 52405

**IMPORTANT: Safety Notice**

**SAFETY – RECALL – 13V-302**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

*Spartan Motors Chassis, Inc. has decided a defect which relates to motor vehicle safety exists in certain altered vehicles and completed as a transit bus. The affected vehicles are equipped with an extension harness installed between the main chassis harness and the fuel pump.*

*Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.*

What is the defect?

An improper connection of the power wire in the extension harness may cause the fuel pump to inadvertently shut off causing fuel to not reach the engine. This will cause the engine to stall without warning. An inadvertent engine stall could result in a vehicle crash.

Corrective Action:

A new extension harness will be provided with the appropriate connector with and installation procedures to ensure a proper connection will be provided at no charge.

Labor Time:

Replacement of the harness is expected to take **1 hour**.

Due to some service scheduling times, your service center may need your vehicle for a longer period.



**What You Should Do:**

Call Spartan Chassis at 800-543-4277 option 1 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.

**Leased Vehicles:**

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 800-543-4277.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.