



MACK TRUCKS, INC.  
P.O. BOX 26115  
Greensboro, NC 27402-6115

**IMPORTANT SAFETY RECALL SC0370  
NHTSA RECALL # 13V195 FINAL**

**DEAR MACK TRUCK OWNER:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

***UPDATE: If you are receiving this second notice this is because Mack Trucks has not received notification that your vehicle has been inspected. All vehicle owners receiving this notice are asked to make an appointment with your local Mack dealer to have your vehicle inspected.***

Mack Trucks, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Mack 2013-2014 CHU, CXU, GU, MRU, and LEU models manufactured with drum brakes from July 16, 2012 through March 18, 2013. You are receiving this letter because records indicate that you are the owner of one or more of the vehicles affected by the safety recall.

**SAFETY DEFECT:** The cotter pin that retains the brake slack adjuster's clevis pin may have not been installed. If the cotter pin is not installed, the clevis pin can work its way loose and potentially fall out and cause loss of braking function on the affected wheel end.

**SAFETY RISK:** This can potentially lead to increased stopping distances and pulling to the left or right when braking, which may result in a vehicle crash.

**PRECAUTIONS YOU CAN TAKE:** Owners are being provided inspection instructions and given the choice of conducting the inspection for missing cotter pins themselves (see attached) or having their vehicle inspected by a Mack Trucks Service center.

**TIME REQUIRED FOR THE REPAIR:** The time required to inspect and repair, if required, your vehicle is approximately one hour.

**WHAT YOU SHOULD DO:** For those customers that elect to perform the inspection themselves, please proceed to the inspection procedure on the following pages. If you are performing the inspection after receiving this second notice, please contact Mack Trucks at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com) including the vehicle VIN, owner name and date of inspection for documentation purposes.

For those customers that have decided not to perform the inspection, Mack Trucks ***strongly recommends that you bring your vehicle(s) into a Mack Trucks dealer or certified service provider for inspection and repair if require.***

You can locate the closest Mack Parts and Service Center by going on line to <http://www.macktrucks.com/> and selecting "Dealer & Service Locations" or by calling our toll-free number: 1-800-866-1177.

**NOTICE REGARDING  
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL  
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/  
COMPLAINTS:**

If your vehicle has not been inspected within a reasonable time after being contacted, please contact:

Mack Trucks Inc.  
Regulatory Affairs Department,  
P.O. Box 26115  
Greensboro, NC 27402-6115  
[vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com)

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION  
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

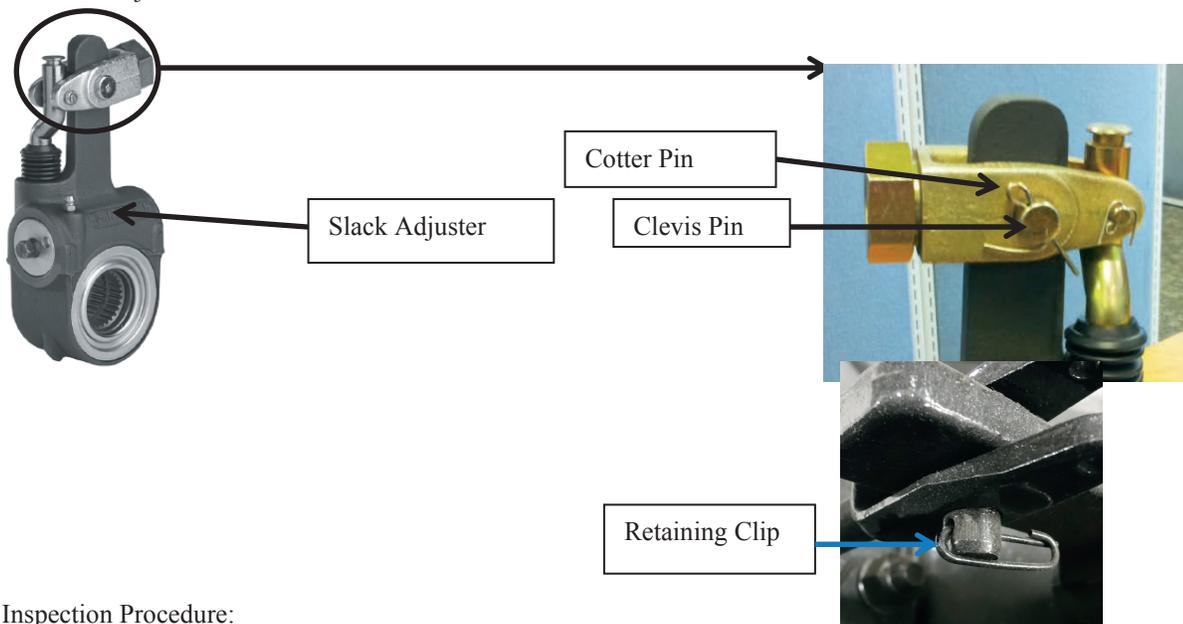
## SC0370, Clevis and Link Pin Inspection



You must secure the vehicle in a safe location (level ground and safe from traffic), apply parking brakes (on the truck/truck and trailer), chock the wheels, and use lockout/tagout procedures (lock the vehicle and secure the key) before conducting this inspection. Failure to do so may lead to severe personal injury and death. Mack Trucks Inc. strongly recommends that this procedure only be used if you have the knowledge, equipment (wheel chocks), and a safe location to perform the inspection.

There will be a slack adjuster at each wheel end that requires inspection. Therefore, a vehicle with 2 axles and 4 wheel ends (4X2) will have 4 wheel ends or 4 slack adjusters to inspect; a vehicle with 3 axles and 6 wheel ends (6X2 or 6X4) will have 6 wheel ends or 6 slack adjusters to inspect.

The slack adjuster is located inside of the inner wheel at the brake chamber. See illustrations that follow:



Inspection Procedure:

1. Each slack adjuster at each wheel end must be inspected to confirm that the clevis pin and cotter or retaining clip is installed. If the clevis pin is not installed the brake at that wheel end will **not** function. **A missing clevis pin and/or cotter pin/ retaining clip must be repaired before continued vehicle operation.** Example of missing clevis pin and cotter pin/retaining clip:

