



May 22, 2013

Ms. Nancy L. Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 13V-121

Enclosed is a representative copy of a communication relating to the 2007 and 2008 model year vehicles involved in the referenced recall. Chrysler expects to notify owners with an interim letter on May 29, 2013.

The exact number of The Experian Automotive Company currently registered vehicles in the recall is 61,401.

Sincerely,

A handwritten signature in black ink that reads "Kristin Kolodge".

Kristin J. Kolodge
Regulatory Affairs – Product Investigations & Campaigns

Enclosure: Advanced Field Action Communication and Interim Owner Letter for Recall N10

cc: F. Borris



**SAFETY RECALL N10 / NHTSA 13V-121
UNDERBODY TRANSMISSION TUNNEL SHIELD**

Dear: (Name)

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2007 and 2008 model year Dodge Nitro and 2008 model year Jeep® Liberty vehicles.**

The problem is... The underbody transmission tunnel shield on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may partially separate from the vehicle floor pan and contact the aluminum driveshaft. Operating the vehicle with the underbody transmission tunnel shield rubbing against the driveshaft could weaken the driveshaft at the rub point(s) and cause it to break. A broken driveshaft could cause a crash without warning.

What your dealer will do... Chrysler intends to repair your vehicle free of charge (parts and labor). The parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making every effort to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

What you must do to ensure your safety... Once you receive your follow-up recall notice in the mail, simply **contact your Chrysler, Jeep or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg or www.jeep.com/ownersreg

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code N10

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



04/04/2013

New Safety Recall Advanced Communication – N10040413

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2007 and 2008 model year:

- **(KA) Dodge Nitro (4x2 only)**
- **(KK) Jeep Liberty (4x2 only)**

Some of the above vehicles may experience a condition where the underbody transmission tunnel shield may partially separate from the vehicle floor pan and contact the aluminum driveshaft. Operating the vehicle with the transmission tunnel shield rubbing against the driveshaft could weaken the driveshaft at the rub point and cause it to break.

Chrysler will conduct a voluntary safety recall on all affected vehicles to install an underbody transmission tunnel shield support bracket.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC