

HITCH-HIKER

10065 RAPP RD., NEW MIDDLETOWN, OH 44442
(330)542-3052 FAX (330) 542-0304

SAFETY RECALL NOTICE

Dear Darrell Weiland:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hitch-Hiker Mfg., Inc. has decided that a defect which relates to motor vehicle safety exists in food service trailers that are using GKN axles which could break and result in an accident or injury.

! I M P O R T A N T !

- Your trailer equipped with a GKN axle is being recalled
- You should contact Hitch-Hiker Mfg., Inc. immediately at 330-542-3052 to make arrangements to have axle replaced at our facility or replacement axle sent to a facility that is able to do the axel replacement.

Why is a recall being conducted?

It has been determined that there is axle failure only in trailers using the GKN axle that is specific to Hitch-Hiker trailers from date range 2009 to 2011. The possible axle failure occurs at the torsion arm and may result in tire and hub breaking off. This could result in trailer accident, other vehicle accident or injury to self or others without warning.

What are we doing about the problem?

Hitch-Hiker Mfg., Inc. is replacing all GKN axles at our facility or shipping replacement axle to a facility that is able to do the proper axle replacement. This axle replacement will be done at no cost to the customer. The time to change out the axle is 2 days.

What should you do?

To get the axle replaced free of charge call Hitch-Hiker Mfg., Inc. at 330-542-3052. As a precaution for customers are to do visual self-inspection of axle to see if they are compromised as described. If there are any cracks or bending call to get replacement immediately to avoid the above-mentioned risks of broken axle, trailer damage, vehicular accident or injury to self or others.

What if you no longer own this Hitch-Hiker Mfg., Inc. trailer?

Please forward the new owner contact information to Hitch-Hiker Mfg., Inc. and we will contact them immediately.

Who should you contact if you have further questions or concerns?

Any questions call Hitch-Hiker Mfg., Inc. at 330-542-3052 during business hours of 8:00 am – 4:30pm.

If you have already paid to have your GKN axle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, call Hitch-Hiker Mfg., Inc. at 330-542-3052.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Hitch-Hiker Mfg. Inc.