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(3 pages)



December 06, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

RE: Defect Information Report

Dear Ms. Lewis:

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Hyundai America Technical Center is submitting information concerning a recall that is being voluntarily initiated. Specific information as required by Section 573.6 is as follows:

573.6(c)(1)

Manufacturer - Hyundai Motor Company

Distributor - Hyundai Motor America

Distributor - Hyundai de Puerto Rico

573.6(c)(2)

All 2012 model year Hyundai Veloster vehicles equipped with panoramic sunroofs produced beginning on November 01, 2011 through April 17, 2012 are affected.

573.6(c)(3)

Approximately 13,000 2012 model year Hyundai Veloster vehicles are affected in the United States. Approximately 500 vehicles are affected in Puerto Rico.

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HATCI is an authorized representative of both Hyundai Motor Company and Kia Motors Corporation; which are separate and distinct automotive manufacturers.

Hyundai-Kia America Technical Center, Inc

573.6(c)(4)

All of the vehicles identified above in 573.6(c)(2) are potentially affected.

573.6(c)(5)

An investigation by Hyundai Motor Company into the assembly line records for the Hyundai Veloster indicates a limit switch for the panoramic roof assembly's unloading station robot (which senses suction cup contact when unloading) may have intermittently malfunctioned allowing forced contact between the unloading station mechanism and the sunroof glass on some vehicles. This contact may have caused damage to the sunroof glass, and subsequent fracture of the glass in the field.

The above condition may cause driver distraction if the panoramic sunroof glass panel were to break while the vehicle is in motion. Additionally, broken safety glass inside the vehicle may pose a risk of minor cutting injury to vehicle occupants.

573.6(c)(6)

In October 2012, NHTSA opened a Preliminary Evaluation regarding eleven consumer complaints alleging the panoramic sunroof shattered on model year 2012 Hyundai Veloster vehicles. During the course of gathering and evaluating information to respond to NHTSA's request, Hyundai identified the condition referred to in 573.6(c)(5) above that it believes resulted in the subsequent fracture of the panoramic sunroof glass units in the field. Hyundai identified 76 warranty claims, 20 customer complaints, and 6 Field Reports referring to fracturing of the panoramic sunroof glass.

This led Hyundai to decide to conduct a voluntary recall to inspect, and if necessary, replace the panoramic sunroof glass on certain 2012 Hyundai Veloster vehicles that were manufactured from November 01, 2011 through April 17, 2012.

Hyundai is not aware of any accidents as a result of panoramic sunroof glass fracturing. Hyundai has received five reports of minor cutting injuries from the panoramic sunroof safety glass.

573.6(c)(8)

Hyundai Motor America will notify all owners of the Hyundai vehicles described in 573.6(c)(2) above to return their vehicles to their Hyundai dealers, who will inspect and, if necessary, replace the panoramic sunroof glass assembly.

Hyundai anticipates that owners will begin to be notified by mail during January, 2013 after NHTSA has approved the owner notification letter.

The panoramic sunroof assembly for the vehicles affected by this recall would have been covered for 5 years or 60,000 miles under Hyundai's new vehicle limited warranty. As owners of these vehicles would not have incurred expenses for the warranted repair as a result of this condition, Hyundai believes that it is not necessary, and should not be required, to provide notification regarding reimbursement under section 577.11.

Hyundai-Kia America Technical Center, Inc

573.6(c)(10)

A draft of the Technical Service Bulletin will be forwarded when available.

A draft copy of the dealer communication is attached.

573.6(c)(11)

A draft of the owner notification letter is attached.

573.6(c)(12)

Hyundai has assigned "Campaign 108" as the designation for the campaign.

Sincerely,



Robert Babcock
Director, HATCI Certification and Compliance Affairs

Attachments: Draft Dealer Communication
Draft Owner Notification Letter