



August 7, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors to conduct a safety related recall for certain 2003-2004 model year Chevrolet Express and GMC Savana vehicles.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 and 2004 model year Chevrolet Express and GMC Savana vehicles, equipped with a left side cargo door (E26), and originally sold or currently registered in Connecticut, Delaware, District of Columbia, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia and Wisconsin. Water and road contaminants may become trapped in the protective conduit that covers the fuel filler pipe and may cause the pipe to corrode. If the corrosion creates a perforation in the pipe, the presence of fuel odor may be observed and, on some vehicles, a Check Engine light may illuminate. As the size of a filler pipe perforation increases, fuel may leak onto the ground while refueling the vehicle. If this occurs, and if an ignition source is present, a fire could occur.

573.6(c)(6): On December 14, 2011, the NHTSA opened a Preliminary Evaluation, PE 11-040, to evaluate fuel filler pipe corrosion that may lead to leaking fuel for model year 2003 Chevrolet Express vans equipped with a left hand door(s) behind the driver's door.

On May 17, 2012, as a result of its investigation to respond to PE11-040, GM decided to conduct a special coverage program for vehicles originally sold or currently registered in the States identified in 573.6(c)(5) above, as well as certain Canadian Provinces. As a result, a bulletin was sent to dealers on May 18, 2012 and owner letters were sent on May 25, 2012.

GM continued to have discussions with the NHTSA on this subject and the classification of this field action.



The Executive Field Action Decision Committee held a review and on August 2, 2012, agreed to reclassify the existing special coverage program as a safety recall.

573.6(c)(8): Dealers are to install a new fuel filler neck.

GM anticipates sending the dealer bulletin early October 2012 when sufficient parts are available. GM will notify the NHTSA as soon as an owner mail date is set for the safety recall. All owners of vehicles originally sold or currently registered in the States identified in 573.6(c)(5) above have already received an owner letter for the special coverage so they are aware of the situation and know they may bring their vehicle to the dealer if it currently exhibits the issue.

Pursuant to 577.11(e), GM will provide reimbursement to owners for repairs completed on or before ten days after the owner mailing is completed, according to the plan submitted on May 12, 2011.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

A special coverage will be implemented in the same time frame for 2003-2004 model year Chevrolet Express and GMC Savana vehicles, equipped with a left side cargo door vehicles registered outside of the states identified in 573.6(c)(5) above.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with the first name "M." and last name "Benavides" clearly distinguishable.

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	G	2003	6,133	04/09/2002	06/19/2003	Express	*
Chevrolet	G	2004	412	05/14/2003	06/24/2004	Express	"
GMC	G	2003	2,759	04/09/2002	06/19/2003	Savana	"
GMC	G	2004	85	05/20/2003	06/21/2004	Savana	"
GM Total:			9,389				

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Supplier name, contact information:

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25800 Northwestern Hwy., Suite 550
Southfield, MI 48075
Phone number: 248 228 8900
Diana Boullard, Account Mgr

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