



This report, updated monthly, is designed to provide you with a summary of active NHTSA Defect Investigations. The investigations listed below are grouped according to type of investigation ([Preliminary Evaluation](#), [Engineering Analysis](#), [Recall Query](#), and [Defect/Recall Petition](#)) and identify the products under investigation, the alleged problem, and the investigation status. For up-to-date details on specific investigations, you can enter its Action # in the Quick Search box at: <http://www-odi.nhtsa.dot.gov/cars/problems/defect/defectsearch.cfm>

If you're having any safety problem with your vehicle, whether or not identified on the list below, please [Contact Us](#) today!

## July 2012

### MONTHLY DEFECT INVESTIGATION REPORT ENGINEERING ANALYSIS

| Action#  | MMY   | Subject                                  | Date Opened | Date Closed |
|----------|---|--|-------------|-------------|
| EA09-013 | MY 2002 - 2005 FORD EXPLORER / MERCURY MOUNTAINEER          | VEHICLE ROLLAWAY ALLEGATIONS             | 18-AUG-2009 |             |
| EA11-001 | 1999-2003 GM C/K pickup trucks and SUVs in Salt Belt states | Brake line corrosion failure             | 05-JAN-2011 |             |
| EA11-003 | 2009-2010 Volkswagen/Audi JETTA/Golf/A3 TDI Clean Diesel    | High-Pressure Fuel Pump Failure (HPFP)   | 07-FEB-2011 |             |
| EA11-004 | 2006 Honda CR-V   | Driver's Master Power Window Switch      | 11-APR-2011 |             |
| EA11-005 | 2004-2005 Mini Cooper                                       | Loss of Power Steering Assist            | 04-MAY-2011 |             |
| EA11-008 | 2006-2008 Pierce Contender EV                               | Engine RPM's surging during pumping mode | 27-JUN-2011 |             |
| EA11-009 | 2010 Ford Fusion and Mercury Milan                          | Wheel Mounting Stud Fracture             | 26-JUL-2011 | 20-JAN-2012 |
| EA11-010 | Model Year (MY) 2005 Chrysler Minivans                      | Loss of Headlight Illumination           | 06-SEP-2011 |             |
| EA11-011 | 2007 Sterling L-liner                                       | Haldex Spring Brake Failures             | 09-SEP-2011 |             |
| EA11-012 | Model Year 2002 through 2004 Honda CR-V                     | Low Beam Headlights Stop Working         | 12-SEP-2011 |             |
| EA11-014 | 2004-07 Saturn ION  | Electric Power Steering Failure          | 29-SEP-2011 |             |
| EA11-015 | MY 2007-2008 Saturn Aura                                    | Transmission Cable Failure               | 10-NOV-2011 |             |
| EA12-001 | 2002-2003 Jeep Liberty                                      | Inadvertent Air Bag Deployment           | 23-JAN-2012 |             |

### MONTHLY DEFECT INVESTIGATION REPORT PRELIMINARY EVALUATIONS

| Action#  | MMY                                | Subject                       | Date Opened | Date Closed |
|----------|------------------------------------|-------------------------------|-------------|-------------|
| PE10-019 | 2010 Ford Fusion and Mercury Milan | Accelerator pedal entrapment. | 28-MAY-2010 |             |
| PE10-048 | 2006 Model Year Winnebago Itasca   | Hitch Fracture                | 07-DEC-2010 |             |
| PE11-008 | 2006 - 2011 Caterpillar C7 Engine  | Caterpillar C7 Hose Leak      | 29-MAR-2011 | 30-JAN-2012 |

|          |  |                                   |             |             |
|----------|--|-----------------------------------|-------------|-------------|
| PE11-018 | MY 2005 through 2007 Ford Freestyle                | Throttle Control Malfunction      | 11-MAY-2011 |             |
| PE11-032 | 2005 - 2010 Thomas Built C2 SB with CAT C7 Engines | Brake Line Chafing                | 12-SEP-2011 | 30-JAN-2012 |
| PE11-033 | MY 2004-2005 Ford Freestar & Mercury Monterey      | Service Jack Failure              | 13-SEP-2011 |             |
| PE11-035 | 2002-2003 Jeep Liberty                             | Inadvertent Air Bag Deployment    | 23-SEP-2011 | 30-JAN-2012 |
| PE11-037 | 2011-2012 Chevrolet Volt                           | Post-Crash EV Fire Hazard         | 25-NOV-2011 | 20-JAN-2012 |
| PE11-040 | 2003 Chevrolet Express                             | Corrosion of the Fuel Filler Pipe | 14-DEC-2011 |             |
| PE11-041 | 2011 Medtec R152 Type 1 Ambulance                  | Collapse of Squad Seat Base       | 20-JAN-2012 |             |
| PE12-001 | 2003-2006 E55 AMG Sedan and Wagon                  | Fuel System (Tank/Sender) Leakage | 23-JAN-2012 |             |

**MONTHLY DEFECT INVESTIGATION REPORT  
RECALL QUERY**

| Action#  | MMY                                    | Subject                        | Date Opened | Date Closed |
|----------|--|--------------------------------|-------------|-------------|
| RQ11-001 | 2002-2012 Volvo Vehicles with Sleepers | Volvo Sleeper glass de-bonding | 23-MAY-11   | 20-JAN-12   |

**MONTHLY DEFECT INVESTIGATION REPORT  
PETITIONS**

| Action#  | MMY  | Subject                              | Date Opened | Date Closed |
|----------|--|--------------------------------------|-------------|-------------|
| DP09-006 | 2005 - 07 MODEL YEAR BLUE BIRD WANDERLODGE M450 MOTOR HOME | ALLEGED INADEQUATE CAMPAIGN REMEDY   | 30-NOV-2009 |             |
| DP12-001 | 1998-2009 K1200LT  | M/C final drive ball bearing failure | 20-JAN-2012 |             |

## PRELIMINARY EVALUATION (PE)

Initial phase of a NHTSA investigation, a PE is prompted after a review of consumer complaints and/or manufacturer service bulletins suggest a safety defect may exist. The results of a PE determine whether the investigation will be upgraded to an Engineering Analysis or closed. Most PEs are resolved within four months.

## ENGINEERING ANALYSIS (EA)

Second and final phase of a NHTSA investigation, an EA is undertaken if data from a PE indicate further examination of a potential safety defect is warranted. The results of an EA determine whether a safety recall should be initiated or the investigation should be closed. Most EAs are resolved within one year.

## RECALL QUERY (RQ)

NHTSA monitors recalls to ensure that the scope, completion rate, and remedy are adequate. If recall adequacy comes into question, an RQ is opened to determine if the scope of the recall should be expanded or an adjustment in existing remedies is required.

## **DEFECT OR RECALL PETITION (DP OR RP)**

NHTSA may be petitioned to investigate an alleged safety defect or whether a manufacturer has successfully carried out the requirements of a recall. If the petition is granted, NHTSA opens an appropriate investigation. If the petition is denied, the reasons for denial are published in the Federal Register.

**If you have a safety concern or want to learn more...**

## **4 WAYS TO CONTACT US**

### **VISIT:**

- [www.safercar.gov](http://www.safercar.gov)

### **CALL:**

- 1-888-327-4236

### **FAX:**

- 202-493-2833 (Download complaint form , fill out and fax).

### **WRITE:**

- National Highway Traffic Safety Administration  
Office of Defects Investigations/CRD NVS-216  
1200 New Jersey Ave SE  
Washington, DC 20590