



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 16, 2012

MR. DONALD NEFF
MANAGER,
TECHNICAL COMPLIANCE OFFICE
NISSAN NORTH AMERICA, INC.
P.O. BOX 685001
FRANKLIN, TN 37068-5009

NVS-215
12V-328

SUBJECT: REAR SEAT LATCH STRIKERS

DEAR MR. NEFF:

This letter serves to acknowledge Nissan North America's (Nissan) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/JUKE/2012

NHTSA Campaign Number: 12V-328

Mfg's Report Date: July 12, 2012

Components: SEATS

Potential Number of Units Affected: 11,076

Summary:

NISSAN IS RECALLING CERTAIN MODEL YEAR 2012 JUKE VEHICLES MANUFACTURED FROM FEBRUARY 3, 2012, THROUGH MAY 26, 2012. DUE TO AN INCOMPLETE WELD PENETRATION, THE REAR SEAT BACK STRIKER MAY SEPARATE IN A CRASH.

Consequence:

IN THE EVENT OF A CRASH, THE REAR SEAT BACK MAY NOT BE SECURED, INCREASING THE RISK OF INJURY TO THE REAR SEAT OCCUPANTS.

Remedy:

NISSAN WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE AFFECTED SEAT BACK STRIKERS, FREE OF CHARGE. THE RECALL IS SCHEDULED TO BEGIN IN JULY 2012. OWNERS MAY CONTACT NISSAN CUSTOMER SERVICE AT 1-800-647-7261.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement