



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 22, 2012

MS. CARMEN BENAVIDES  
DIRECTOR, PRODUCT INVESTIGATIONS  
AND SAFETY REGULATIONS  
GENERAL MOTORS, LLC  
3001 VAN DYKE ROAD  
WARREN, MI 48090-9020

NVS-215kjs  
12V-288

**SUBJECT: OIL SPILLING OR DRIPPING/ENGINE COMPARTMENT FIRE**

**DEAR MS. BENAVIDES:**

This letter serves to acknowledge General Motors, LLC's (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CHEVROLET/CRUZE/2011-2012

**NHTSA Campaign Number:** 12V-288      **Mfr's Report Date:** June 21, 2012

**Components:** ENGINE AND ENGINE COOLING

**Potential Number of Units Affected:** 413,148

**Summary:**

GENERAL MOTORS (GM) IS RECALLING CERTAIN MODEL YEAR 2011 AND 2012 CHEVROLET CRUZE VEHICLES MANUFACTURED FROM OCTOBER 2, 2009, THROUGH MAY 31, 2012. SPILLED OR DRIPPING OIL (SUCH AS AFTER AN OIL CHANGE) MAY COLLECT IN THE ENGINE SHIELD (BELLYPAN) NEAR HOT ENGINE OR EXHAUST SYSTEM SURFACES. AS A RESULT, THE OIL AND THE ENGINE SHIELD MAY IGNITE AND BURN.

IN ADDITION, ON MANUAL TRANSMISSION VEHICLES, CONTINUING TO DRIVE WITH A COMPLETELY WORN CLUTCH MAY CAUSE HYDRAULIC FLUID TO BE EXPELLED FROM THE CLUTCH HOUSING VENT HOLE. UNDER

CERTAIN CIRCUMSTANCES, THE FLUID COULD BE BURNING AS IT EXITS THE VENT HOLE. IF THE BURNING FLUID CONTACTS THE ENGINE SHIELD, THE SHIELD MAY IGNITE AND BURN.

**Consequence:**

EITHER CONDITION COULD RESULT IN AN ENGINE COMPARTMENT FIRE, POSSIBLY CAUSING INJURY OR DEATH.

**Remedy:**

GM WILL NOTIFY OWNERS, AND DEALERS WILL MODIFY THE ENGINE SHIELD TO PREVENT FLUID FROM CONTACTING THE SHIELD. ALSO, ON VEHICLES WITH A MANUAL TRANSMISSION, DEALERS WILL APPLY A PROTECTIVE TAPE TO THE ELECTRONIC POWER STEERING WIRE HARNESS. REPAIRS WILL BE PERFORMED FREE OF CHARGE TO THE OWNER. THE SAFETY RECALL IS EXPECTED TO BEGIN ON, OR ABOUT, JULY 11, 2012. OWNERS MAY CONTACT THE CHEVROLET OWNER CENTER AT 1-866-694-6546.

**Notes:**

GM'S CAMPAIGN NUMBER IS 12081. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please provide the following information:

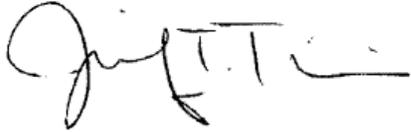
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

In the GM Q&A document supplied in relation to this recall, it is mentioned that GM engineers are aware of about 30 fires. Pursuant to 573.6(c), please provide the dates of the incidents and the dates of that you learned of these incidents.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement