

**DUCATI**NORTH AMERICA, INC.

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Corporate Headquarters

12V-188  
(9 Pages)

**RECEIVED**

By Recall Management Division at 8:59 am, May 01, 2012

To: Ms. Kelly Schuler, Ms. Delia Lopez  
Recall Analysis Division  
Safety Assurance

From: Jonathan LaForte  
Ducati North America

Subject: Safety Recall Campaign Notification

Dear Ms. Schuler and Ms. Lopez,

Attached please find a recall campaign notification form concerning Ducati M.Y. 2012 848 EVO, Streetfighter 848, Hypermotard 796, Multistrada 1200 ABS, Monster 1100 EVO ABS, and Monster 796 ABS motorcycles.

I am reachable by email, fax, and phone at:

Email: [jon.laforte@ducati.com](mailto:jon.laforte@ducati.com)  
Fax: (408) 716-3135  
Phone: (408) 343-4437

Regards,

Jonathan LaForte



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Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports**<sup>1</sup>

On APRIL 25<sup>th</sup>, 2012 DUCATI MOTOR HOLDING [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 577) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: APRIL 30<sup>th</sup>, 2012

Furnish the manufacturer's identification code for this recall (if applicable): RCL-12-003

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

DUCATI MOTOR HOLDING, SPA  
VIA CAVALIER 1 DUCATI 3, 40132 BOLOGNA, ITALY

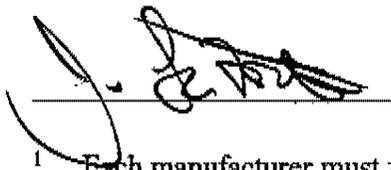
Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

JONATHAN LAFORTE  
TECHNICAL MANAGER - DUCATI NORTH AMERICA

Telephone Number: 408-343-4437 Fax No.: 408-716-3135

Name and Title of Person who prepared this report.  
JONATHAN LAFORTE  
TECHNICAL MANAGER - DNA

Signed:



<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

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I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): DUCATI Model Years Involved: 2012 Model(s): 848 EVO

Production Dates: Beginning: 01/20/12 Ending: 02/09/12

VIN Range: Beginning: ZDM1XBMV7CB Ending: ZDM1XBMV1CB

Vehicle Type: MC Bodystyle: STD

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

REAR BRAKE CALIPERS WITH A BATCH CODE OF 11LQ2, 11LQ5,

12A02, 12A03, 12A05, 12A09, 12A10, OR 12A30 INSPECTED AND CONTAINING

Make(s): DUCATI Model Years Involved: 2012 Model(s): STREETFIGHTER 848 BATCH 087  
REAR BRAKE  
PADS

Production Dates: Beginning: 02/02/12 Ending: 02/04/12

VIN Range: Beginning: ZDM11BMV8CB Ending: ZDM11BMV9CB

Vehicle Type: MC Bodystyle: STD

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

REAR BRAKE CALIPERS WITH A BATCH CODE OF 11LQ2, 11LQ5,

12A02, 12A03, 12A05, 12A09, 12A10 OR 12A30 INSPECTED AND CONTAINING

Make(s): DUCATI Model Years Involved: 2012 Model(s): HYPERMOTARD 796 BATCH 087

Production Dates: Beginning: 01/23/12 Ending: 02/20/12 REAR BRAKE  
PADS

VIN Range: Beginning: ZDM1YAAN2C1 Ending: ZDM1YAAN1C1

Vehicle Type: MC Bodystyle: STD

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

REAR BRAKE CALIPERS WITH A BATCH CODE OF 11LQ2, 11LQ5

12A02, 12A03, 12A05, 12A09, 12A10 OR 12A30 INSPECTED AND CONTAINING  
BATCH 087 REAR BRAKE PADS

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100%

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(9 Pages)I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): DUCATI Model Years Involved: 2012 Model(s): MULTISTRADA 1200 ABS

Production Dates: Beginning: 02/07/12 Ending: 02/21/12

VIN Range: Beginning: ZDM13BLWJCB1 Ending: ZDM13BLWYCB

Vehicle Type: MC Bodystyle: STDS

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

REAR BRAKE CALIPERS WITH A BATCH CODE OF 11L22, 11L25

12A02, 12A03, 12A05, 12A09, 12A10 OR 12A30 INSPECTED AND CONTAINING

Make(s): DUCATI Model Years Involved: 2012 Model(s): MONSTER 1100 EVO ABS BATCH 08

Production Dates: Beginning: 01/16/12 Ending: 03/09/12

REAR BRAKE  
PADS

VIN Range: Beginning: ZDM1RARR0CB Ending: ZDM1RARRXCB

Vehicle Type: MC Bodystyle: STDS

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

REAR BRAKE CALIPERS WITH A BATCH CODE OF 11L22, 11L25

12A02, 12A03, 12A05, 12A09, 12A10 OR 12A30 INSPECTED AND CONTAINING

Make(s): DUCATI Model Years Involved: 2012 Model(s): MONSTER 716 ABS BATCH 087

Production Dates: Beginning: 12/23/11 Ending: 03/22/12

REAR BRAKE PADS

VIN Range: Beginning: ZDM1RANN4CB Ending: ZDM1RANN4CB

Vehicle Type: MC Bodystyle: STDS

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

REAR BRAKE CALIPERS WITH A BATCH CODE OF 11L22, 11L25,

12A02, 12A03, 12A05, 12A09, 12A10 OR 12A30 INSPECTED AND CONTAINING  
BATCH 087 REAR BRAKE PADS

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100%

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(9 Pages)II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
B48 EVO	2012	48
STREETFIGHTER 848	2012	3
HYPERMOTARD 796	2012	31
MULTISTRADA 1200 ABS	2012	41
MONSTER 1100 EVO ABS	2012	41
MONSTER 796 ABS	2012	18
		142

Total Number Potentially Affected by the Recall:

142

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

DURING QUALITY TESTING, DUCATI DETERMINED <sup>THAT</sup> A BATCH OF REAR BRAKE PADS BELONGING TO BATCH 087 HAD NON-COMPLIANT ADHESION OF THE FRICTION MATERIAL TO THE BACKING PLATE. DUCATI HAS FULL KNOWLEDGE OF THE RANGE OF VINS THAT MAY HAVE RECEIVED NON-COMPLIANT ADHESION BRAKE PADS INCLUDING THE BEGINNING AND FINAL DATES OF MANUFACTURE.

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(9 Pages)III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

REAR BRAKE PADS BELONGING TO BATCH 087 HAVE BEEN  
FOUND TO HAVE NON COMPLIANT ADHESION OF THE  
FRICTION MATERIAL TO THE BACKING PLATE

Describe the cause(s) of the defect or noncompliance condition.

THE CAUSE OF NON COMPLIANCE IN BATCH 087  
REAR BRAKE PADS IS THE ADHESIVE USED TO  
ATTACH THE FRICTION MATERIAL TO THE BACKING PLATE.

Describe the consequence(s) of the defect or noncompliance condition.

NON-COMPLIANT REAR BRAKE PADS MAY RESULT IN  
DETACHMENT OF FRICTION MATERIAL FROM BACKING PLATE  
RESULTING IN A LOSS OF REAR BRAKE EFFICIENCY AND INCREASED  
STOPPING DISTANCE.

Identify any warning which can (a) precede or (b) occur.

NONE

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

FEDERALE - MOGUL ITALY S.R.L  
CORSO INGHILTERRA 2  
12084 - MONDOVI' (CUNEO) ITALY

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

MR. MARCO MADDALENA (PLANT MANAGER)

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(9 Pages)**IV. Provide the Chronology in Determining the Defect/Noncompliance***If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

1) INTERNAL TESTING AT DUCATI

2) INTERNAL TESTING WITH BREMBO

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**V. Identify the Remedy**

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

AN AUTHORIZED DUCATI DEALER SHALL INSPECT REAR  
BRAKE PADS, AND IF FOUND TO BE NON COMPLIANT,  
SHALL REPLACE REAR BRAKE PADS WITH ONES  
MANUFACTURED TO COMPLIANT SPECIFICATIONS AT  
NO COST TO THE CUSTOMER FOR PARTS AND LABOR.

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9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. <sup>(9 Pages)</sup> Clearly describe the differences between the recall condition and the remedy.

THE MANUFACTURERS REMEDY AND RECALL ARE THE SAME.  
AN AUTHORIZED DUCATI DEALER SHALL INSPECT REAR BRAKE PADS  
AND IF FOUND TO BE NON COMPLIANT, SHALL REPLACE REAR  
BRAKE PADS WITH ONES MANUFACTURED TO COMPLIANT  
SPECIFICATIONS AT NO COST TO THE CUSTOMER FOR PARTS AND LABOR.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

A DIFFERENT REAR BRAKE PADS BATCH NUMBER  
(OTHER THAN 007) WILL BE STAMPED ON THE BACK  
OF THE PADS.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

THE REMEDY IS IDENTICAL.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

DUCATI NORTH AMERICA RECALL BULLETIN TO BE PUBLISHED  
TO THE NETWORK OF DEALERS THROUGH AN ESTABLISHED  
COMMUNICATION PROCESS, THEREFORE NO IMPLEMENTATION ISSUES  
ARE ANTICIPATED.

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(9 Pages)**VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**

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