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January 31, 2011

VIA EMAIL ([rmd.odi@dot.gov](mailto:rmd.odi@dot.gov)) and OVERNIGHT MAIL

Ms. Kelly Schuler  
U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Recall Management Division (NVS-215)  
Room: W48-302  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Re: **Quarterly Status Report - NHTSA Campaign No: 10E-038**

Dear Ms. Schuler:

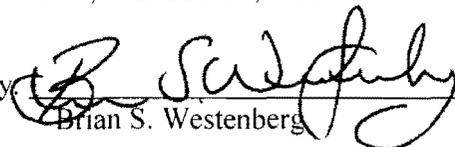
Enclosed is the 4<sup>th</sup> Quarter 2010 Recall Campaign Status Report that is being submitted on behalf of Webasto Product North America, Inc., and the other entities noted in the enclosed report.

Thank you for your assistance with this recall campaign. As always, please do not hesitate to contact me with any questions.

Very truly yours,

MILLER, CANFIELD, PADDOCK AND STONE, P.L.C.

By

  
Brian S. Westenberg

BSW/cp  
Enclosure

*4Q 2010 Quarterly Status Report for 10E-038*

Cc:

M ike Hennessey

**EQUIPMENT SAFETY RECALL QUARTERLY REPORT INFORMATION**

Required per 49 CFR Part 573.6

Report Date: **January 31, 2011**

Calendar Quarter: **4<sup>th</sup> Quarter 2010**

**Safety Recall Quarterly Report from October 1, 2010 through December 31, 2010**

Manufacturer: **Webasto Product North America, Inc. (and on behalf of the entities noted below)**

Report Author: **Mike Hennessey** Phone: **(810) 593-5960**  
**Director of Operations**

Recall Subject: **Aftermarket Sunroof**

1. NHTSA Safety Recall Campaign Number: **10E-038 (and as noted below)**  
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: **N/A**
2. (a) The date notification to purchasers began: **10/6/10**  
(b) The date notification to purchasers was completed: **Notification continues as WPNA receives additional VIN and vehicle owner information from its Authorized Installers and processes through R.L. Polk:**  
**125,097 VINs Identified**  
**78,617 VIN Information Outstanding**  
**89,153 VIN or Owner Information Unavailable At This Time**
3. The Total Number of Items of Equipment Involved: **292,867**  
Number of Items Returned from Inventory or Remedied Prior to Sale: **392**
4. (a) Total Number Inspected & Remedied: **3,134 Remedied**  
**15,510 Remedy in Process**  
(b) Total Number Inspected & NOT REQUIRING REMEDY: **0**
5. Items Determined to be Unreachable:  
Total Number Exported: **3**  
Total Number Stolen: **0**  
Total Number Scrapped: **4**  
Total Number Unable to Notify: **89,153 VINs or Owner Information Unavailable At This Time**  
Total Number Otherwise Unreachable: **0**

Describe Other:

- **98,545 Owner Letters Mailed (2<sup>nd</sup> mailing underway)**

- **11,510 VINs require further investigation to identify vehicle owners**
- **16,611 Visits to WPNA's Website (sunroofcheck.com)**
- **Daily Social Media Monitoring & Outreach (Enthusiast sites, Twitter and Facebook)**

**Additional NHTSA Safety Recall Campaign Numbers**

<b>Authorized Installer</b>	<b>NHTSA Campaign No.</b>
Auto Image - Plainwell	10V-431
Auto Upgrade of New England, Inc.	10V-427
Automotive Improvements	10V-430
Coffman Auto Glass	10V-429
Lund Cadillac Co.	10V-435
Rod's Custom Body Shop	10V-439
Solar Vision	10V-432
The Finish Line	10V-438
V.I.P. Distributing	10V-421
Auto Outfitters	10V-473
Auto Trim Design	10V-527
Auto Trim Restyling	10V-528
Blue Sky Sunroofs, Inc.	10V-491
Carolina Auto Restyling, Inc.	10V-479
Coach Automotive Restyling LLC	10V-482
Goldworks & Graphics Inc	10V-476
Prestige Auto Specialties Inc.	10V-526
San Francisco MAZ	10V-519
Skips Sunroofs	10V-483
Southside Trim & Glass	10V-490
Stegall Auto Accessories	10V-464
Terry Poe Automotive	10V-462
Truck & Auto Elegance	10V-477
Attention to Detail	10V-547
Auto Additions	10V-546
Auto Air	10V-549
CC Top Shop	10V-529
Coach Automotive Accessories	10V-530
Donald's Upholstery & Sunroofs	10V-543
Precision Auto Upholstery Inc.	10V-602
S & C Automotive Inc	10V-614
Auto Trim Design Of Central Va, Inc.	11V-180