

GM SERVICE AND PARTS OPERATIONS
DCS2133
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 19, 2008

Subject: Upcoming Safety Recall 08048
Heated Windshield Washer Module

Models: 2006-2008 Buick Lucerne
2008 Buick Enclave
2006-2008 Cadillac DTS
2007-2008 Cadillac Escalade, Escalade ESV, Escalade EXT
2007-2008 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2007-2008 GMC Acadia, Sierra, Yukon, Yukon XL
2006-2008 HUMMER H2
2007-2008 Saturn OUTLOOK
Equipped with Heated Washer Fluid System

To: All Saturn Dealers

Attention: Service Manager, Parts Manager and Warranty
Administrator

Subject: #08048: Product Safety - Heated Windshield Washer Module Short Circuit-Add Wire Harness - (Sep 8, 2008) Warranty Submission Case Type

This message is to all Saturn Service Managers, Service Directors and Warranty Personnel
This message is to inform you that the Case Type for claim submission for Product Safety #08048 is showing an incorrect case type submission for Saturn only. This document ***incorrectly advises you to submit using a "VC case type"***. The CORRECT CASE TYPE IS "VW". If the labor operations is submitted under the incorrect Case Type it will reject with error 171 and need to be resubmitted using Case Type "VW". We are currently in the process of correcting this error and appreciate your understanding.

Thank you,
General Motors Warranty Operations