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November 2016

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle
NHTSA Recall Campaign 16V-786

Dear Valued Starcraft Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that certain Model Year 2017 AR-ONE travel trailers fail to conform to Federal Motor Vehicle Safety Standard number 120 “Tire selection and rims and motor home/ recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds)” Affected units were manufactured March 1, 2016 through August 5, 2016. The Federal ID, Cargo Carrying Capacity and Tire Label incorrectly note calculations as if the travel trailer has 2 axles when the unit was built with 1 axle. Incorrect information on the Federal Placard and CCC labels, can result in the vehicle being overloaded, increasing the risk of a crash.

The remedy is replacement of the current Federal Id Label, Cargo Carrying Capacity and Tire Label showing the unit was built with 1 axle. The corrected labels are included with this notification. You may replace the labels following the enclosed instructions or you can take to your Starcraft Dealer to perform this recall at no charge to you. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft