



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 2, 2016

Mr. Jeffery Marsee  
Chief Representative, Emission and Safety  
Isuzu Technical Center of America, Inc.  
46401 Commerce Center Drive  
Plymouth, MI 48170-2473

NEF-150TB  
16V-797

**Subject:** Throttle may Stick in the Open Position

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/LOW CAB FORWARD 3500/2016  
CHEVROLET/LOW CAB FORWARD 4500/2016  
ISUZU/NPR/2014-2016  
ISUZU/NPR HD/2014-2016

**Mfr's Report Date:** November 1, 2016

**NHTSA Campaign Number:** 16V-797

**Components:**

VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

**Potential Number of Units Affected:** 25,018

**Problem Description:**

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain model year 2014-2016 Isuzu NPR and NPR HD vehicles manufactured August 26, 2013, to November 11, 2016, and 2016 Chevrolet Low Cab Forward 3500 and 4500 vehicles manufactured July 27, 2016, to November 11, 2016. The affected vehicles have a throttle pedal that may get stuck under the steel stopper bolt, causing the pedal to remain in the full throttle position.

Note: In the gasoline models only.

**Consequence:**

A stuck open accelerator pedal may result in very high vehicle speeds and make it difficult to stop the vehicle, which could cause a crash, serious injury or death.

**Remedy:**

Isuzu will notify owners, and dealers will remove and replace the stopper bolt with a flanged plate, to prevent lateral movement of the throttle, free of charge. The recall is expected to begin November 14, 2016. Owners may contact Isuzu customer service at 1-866-441-9638.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Isuzu's proposed owner notification letter and have provided our edits to you.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at [tariq.bond@dot.gov](mailto:tariq.bond@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement