



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 2, 2016

Mr. Todd Fronckowiak  
Assistant Director, Global Automotive Safety Compliance  
Ford Motor Company  
Fairlane Plaza South, Suite #500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150SM  
16V-778

**Subject:** Drain Valve Opening May Cause Fuel Leak

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-250 SD/2017  
FORD/F-350 SD/2017  
FORD/F-450 SD/2017  
FORD/F-550 SD/2017

**Mfr's Report Date:** October 24, 2016

**NHTSA Campaign Number:** 16V-778

**Components:**

FUEL SYSTEM, DIESEL

**Potential Number of Units Affected:** 170

**Problem Description:**

Ford Motor Company (Ford) is recalling certain model year 2017 Ford F-250 SD, F-350 SD, F-450 SD, and F-550 SD trucks manufactured March 21, 2016, to August 28, 2016. The protective shield on the fuel conditioning module may have inadequate adhesion, allowing the shield to become dislodged.

**Consequence:**

If the shield becomes dislodged, the drain valve may open resulting in a fuel leak. A fuel leak, in the presence of an ignition source, increases the risk of a fire. Under certain conditions, significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

**Remedy:**

Ford will notify owners, and dealers will replace the protective shield, free of charge. The recall is expected to begin November 7, 2016. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 16S39.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ford's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement