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October 2016

IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 16V-772

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain 2017 Eagle 355 MBQS (WA) fifth wheels manufactured October 7 through October 11, 2016. During the weight analysis for the design change on the main frame changing from 10" I-beam to 12" I-beam, was discovered that the carrying capacity was inadequate for this floor plan. This could result in spring or rim damage and excess tire wear due to uneven spring compression. Excess tire wear could lead to drivability issues and/or blow out causing crash with personal injury and/or property damage.

The Recall remedy is to replace the original 6000# axles with 7000# axles, the existing ST 235/85R16E w 6 Lug aluminum rim with a ST235/85R16E w 8 lug aluminum rim and the Federal ID , CCC and Tire labels. The axles and tires are shipping direct to your dealership for the unit noted below . A parts order is NOT required for this unit. The corrected labels are included with this recall notification letter.

Our records show the following unit is affected by this recall and is currently part of the inventory at your dealership and requires the Recall repair prior to being sold:

UNIT SERIAL NUMBER

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for further instructions.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our customer's safety and continued satisfaction with the Jayco recreational vehicle.

Sincerely,
Jayco Towable Division