



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 28, 2016

Mr. Craig Cox
Codes and Compliance Manager
Newmar Corporation
355 N Delaware Street
Nappanee, IN 46550

NEF-150KS
16V-744

Subject: Incorrect Wheelchair Lift Base Bolts/FMVSS 404

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/CANYON STAR/2012-2017

Mfr's Report Date: October 13, 2016

NHTSA Campaign Number: 16V-744

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 114

Problem Description:

Newmar Corporation (Newmar) is recalling certain model year 2012-2017 Canyon Star motor homes manufactured September 7, 2011, to September 6, 2016 and equipped with wheelchair lifts. Incorrect bolts may have been used to install the wheelchair lift base. These bolts may unexpectedly break allowing the lift to move. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 404, "Platform Lift Installations."

Consequence:

Unintentional movement of the wheelchair lift can cause injury to the lift occupant and/or the lift operator.

Remedy:

Newmar will notify owners, and Newmar service facilities will replace the wheelchair lift base mounting bolts, free of charge. The recall is expected to begin December 12, 2016. Owners may contact Newmar customer service at 1-800-731-8300.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Newmar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement