



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 26, 2016

Mr. Dirk Steyn  
VP of Engineering  
E-One Incorporated  
1601 SW 37th Ave.  
Ocala, FL 34474

NEF-150KS  
16V-737

**Subject:** Pump Drive Shaft or Bearings may Loosen

Dear Mr. Steyn:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

E-ONE/PUMPER/2012-2016

**Mfr's Report Date:** October 11, 2016

**NHTSA Campaign Number:** 16V-737

**Components:**

EQUIPMENT  
POWER TRAIN:DRIVELINE:DRIVESHAFT

**Potential Number of Units Affected:** 17

**Problem Description:**

E-One Incorporated (E-One) is recalling certain model year 2012-2016 E-One Pumpers manufactured January 1, 2012, to June 23, 2016 and built on a Ford F-550 chassis modified to be equipped with driveline-driven ("split-shaft") pumps. The bearings and drive shafts of the pumps may loosen due to high vibration levels, such as those created when the vehicle is driven above 65 MPH.

**Consequence:**

If the bearings or drive shafts loosen, parts may fall from the vehicle becoming road hazards, the pump may not function to assist in fire fighting or there may be a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

E-One will notify owners, and Ford dealers will recalibrate the vehicle to be speed limited to 65 MPH, free of charge. The recall is expected to begin November 28, 2016. Owners may contact E-One customer service at 1-352-861-3612.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received E-One's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

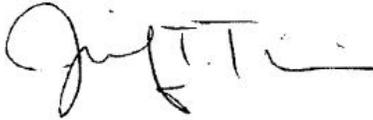
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology to include the dates of all of the principal events that were the basis for the determination that the defect related to motor vehicle safety exists.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement