



IMPORTANT SAFETY RECALL – NHTSA Recall No. 16V-730

This notice applies to your vehicle VIN: [REDACTED]
[REDACTED]
[REDACTED]

Subject: ShowHauler Trucks Thieman Tailgates Recall

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

ShowHauler Trucks has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured with Thieman Tailgates. This decision was based on information provided by Thieman that a defect exists in some of the liftgates that Thieman manufactured between 9/25/2014 and 7/2/2015. ShowHauler installed these liftgates in vehicles that it manufactured from September 2014 until July 2015.

The Problem:

It has come to our attention that the RC 50 roller chains on steel frame TVL125/16 series liftgates, may, as a result of the delivery of defective material to us by a supplier, fail in the field.

Affected Vehicle Models:

ShowHauler/Garage Unit/2015

Affected Refrigerator Models:

The potentially affected liftgates have the following model number:

TVL 16 AL 9578+12+6

The possibly affected units have the following serial numbers:

141368

142466

143714

If you own one of the above units, it requires immediate service and continued use could pose a potential safety hazard.

WHAT WE WILL DO

ShowHauler Trucks, in cooperation with Thieman, will provide owners of all covered liftgates a rework for the potential defect at no charge for parts or labor.

What Action You Should Take

Please contact Alan Freeman of Thieman customer service at 1-800-524-5210 ext. 104 or ShowHauler Trucks customer service at 574-825-6764 to make arrangements to have this important work accomplished.

After contacting ShowHauler and Thieman customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

You May Receive More Than One Mailing In Regards To The Recall:

To reach as many customers as possible ShowHauler Trucks and Thieman will each send notifications in regards to this recall. Be advised that though you may receive multiple notifications, all pertain to this same, single recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Your safety and satisfaction with your ShowHauler Trucks product are important to us and we regret any inconvenience to you.

Sincerely,

ShowHauler Trucks