



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 30, 2016

Mr. Wesley Chestnut
Spartan Motors USA
1541 Reynolds Road
Charlotte, MI 48813

NEF-150KS
16V-676

Subject: Intermittent Power Steering Assist Loss

Dear Mr. Chestnut:

This letter serves to acknowledge Spartan Motors USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/GLADIATOR/2010-2017
SPARTAN/K3/2010-2017
SPARTAN/METROSTAR/2010-2017

Mfr's Report Date: September 16, 2016

NHTSA Campaign Number: 16V-676

Components:

STEERING:HYDRAULIC POWER ASSIST:PUMP

Potential Number of Units Affected: 264

Problem Description:

Spartan Motors USA (Spartan) is recalling certain model year 2010-2017 Emergency Response K3, Metrostar, and Gladiator emergency response chassis cabs and motor home chassis manufactured April 12, 2010, to August 31, 2016. The affected vehicles have a power steering pump that may have an occasional loss of output power resulting in reduced or intermittent loss of power steering assist.

Consequence:

An intermittent loss of power steering assist could increase the risk of a crash.

Remedy:

Spartan will notify owners, and dealers will replace the power steering pumps, free of charge. The recall is expected to begin in October 2016. Owners may contact Spartan customer service at 1-800-543-5008. Spartan's number for this recall is 16022.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Spartan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement