

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: RECALL: 2013-2016 G650 GS / GS Sertao for stalling issue.
Date: Tuesday, September 27, 2016 3:04:53 PM

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DCSnet Message
Urgent



Subject: **RECALL: 2013-2016 G650 GS / GS Sertao for stalling issue.**

RECALL: 2013-2016 G650 GS / GS Sertao for stalling issue.

BMW Motorrad has announced a safety recall involving G 650 GS models produced between 03/2013 and 10/2015 and G 650 GS Sertao models produced between 03/2014 and 05/2015. A total of 1,352 bikes in the US are affected.

Bikes produced within this production range may stall when the clutch lever is engaged and the engine is operating at idle speed. The engine stalling typically occurs shortly before the motorcycle is brought to a stop. This recall supersedes 15V-537. All affected motorcycles must be programmed with the new revised engine control unit software regardless if 15V-537 was already performed.

Customers will be notified by letter in November asking them to bring their motorcycle to their authorized BMW Dealer to have the recall performed. Dealers will be notified again once the revised software is available. A Service Bulletin with repair instructions will be released.

Dealers may contact their Aftersales Area Managers with questions. Customer inquiries should be directed to the BMW Customer Relations recall number: 1-800-525-7417 or via email: CustomerRelations@bmwusa.com.

NHTSA Statement:

BMW Motorcycle dealers must ensure recalls are completed after having been notified by BMW of North America, LLC (BMW Motorrad USA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a recall notification in the form of a Service Information Bulletin (SIB) or transmission of a Dealer Communication System (DCS) recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by BMW NA, dealers must ensure that all recalls on vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new vehicles or new items of replacement equipment to consumers with an open recall. The Safety Act also prohibits dealers from selling or leasing the vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to used motorcycles and to items of replacement equipment. Finally, BMW motorcycle dealers should not sell or use parts that have been recalled by BMW Motorrad USA. Please always follow the specific instructions provided by BMW Motorrad USA on the return or disposition of the parts.

Attachments:
No Attachments No Attachments

Recipients: BMW Motorcycles, CC-MotorcycleMailingList
BMW Motorcycles, All Offerings, All Regions, All Areas, All Departments, All Personnel

