

URGENT VEHICLE NOTIFICATION

YOUR AIRBAG INFLATOR MAY NOT BE SAFE

Presort Std
US Postage
PAID
Dallas, TX
Permit No. 919

It's not worth the risk! Call now to avoid potential injury or death.

CALL 1-844-758-9235

Details on back 

IT1 P1 *** **** **AUTO**3-DIGIT 453
John Smith
123 Street Rd
Anywhere, OH 12345-1234



FO43050Z02

YOUR DRIVER'S FRONT AIRBAG INFLATOR NEEDS TO BE REPLACED

We have discovered a safety defect in your 2003 Acura MDX

The driver's front airbag inflator could produce excess pressure upon deployment, causing the inflator to rupture. Fragments from ruptured inflators could hit you or your passengers.

Past ruptures in driver frontal airbags HAVE KILLED or INJURED vehicle occupants.

Due to the severity of this defect, your vehicle has been recalled and must be repaired.
The repair will be done free of charge.



Figure 1. Proper airbag deployment



Figure 2. Driver side airbag deployment with inflator rupture.

FOR YOUR SAFETY CALL

1-844-758-9235

Monday through Friday, 8a.m. to 7p.m. CST.

*Thank You,
Acura Client Services Team*

COMPLIMENTARY RENTAL CAR

To help alleviate the inconvenience of this free repair, we are providing a complimentary rental car for you during the time of the repair or if there is a delay in replacing the airbag inflator.

One quick call is all it takes to set up your FREE repair with an authorized local dealer, at a time and location most convenient to you. The repair may take an hour, depending on the dealer's schedule.

CALL TO SCHEDULE YOUR FREE REPAIR

1-844-758-9235

Please refer to this information when scheduling your free appointment to verify your identity and vehicle.

YOUR RECALL INFORMATION

YOUR VEHICLE: 2003 Acura MDX
YOUR VIN: XXXXXXXXXX
RECALL CAMPAIGN: [CID]

DEALERSHIP INSTRUCTIONS: Please reference Campaign [CID].