

FORD:

2016 Focus

ISSUE

Some 2016 Focus SE vehicles may exhibit a thumping, tapping and/or buzz noise from the footwell area at speeds above 64 Km/h (40 MPH) and built on or before 4/11/2016. The noise may be caused by the forward edge of the underbody acoustic shield contacting the body.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Does the customer state there is a thumping, tapping and/or buzz noise from the footwell area above 64 Km/h (40 MPH)?
 - a. Yes - proceed to Step 2.
 - b. No - refer to Workshop Manual (WSM), Section 100-04.
2. Place the vehicle on the hoist. Refer to WSM Section 100-02.
3. Remove and discard the 2 push pins securing the underbody shields for both sides. (Figure 1)

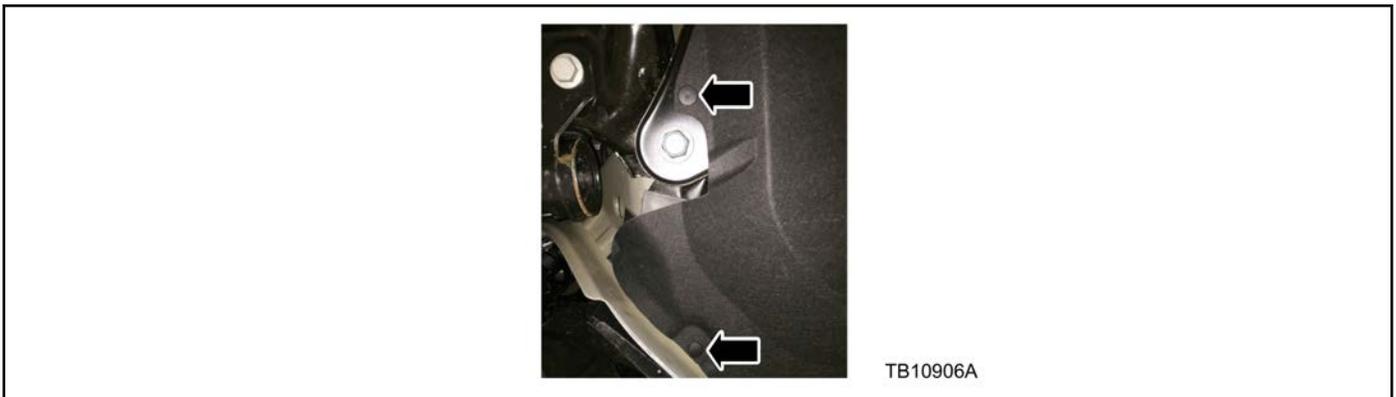


Figure 1 - Article 16-0083

4. Gently pull down the front of the shield to clean the body and sub-frame using Motorcraft® Metal Brake Parts Cleaner or equivalent. (Figure 2)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

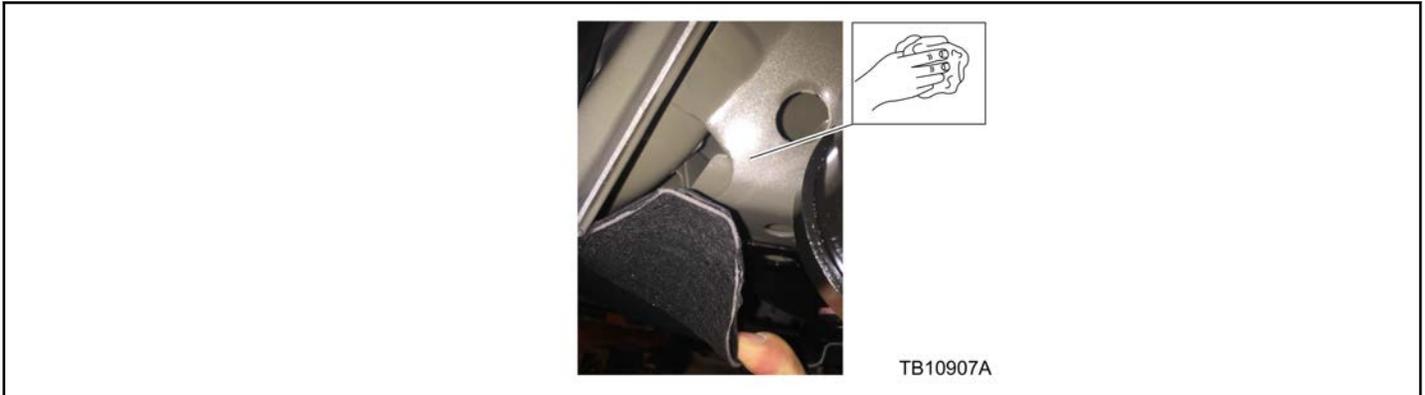


Figure 2 - Article 16-0083

5. Install PVC tape from the Rotunda Squeak and Rattle kit or equivalent.
 - a. Cut the PVC tape in half and use both pieces to pad the shield to the body and subframe on both sides. (Figure 3)

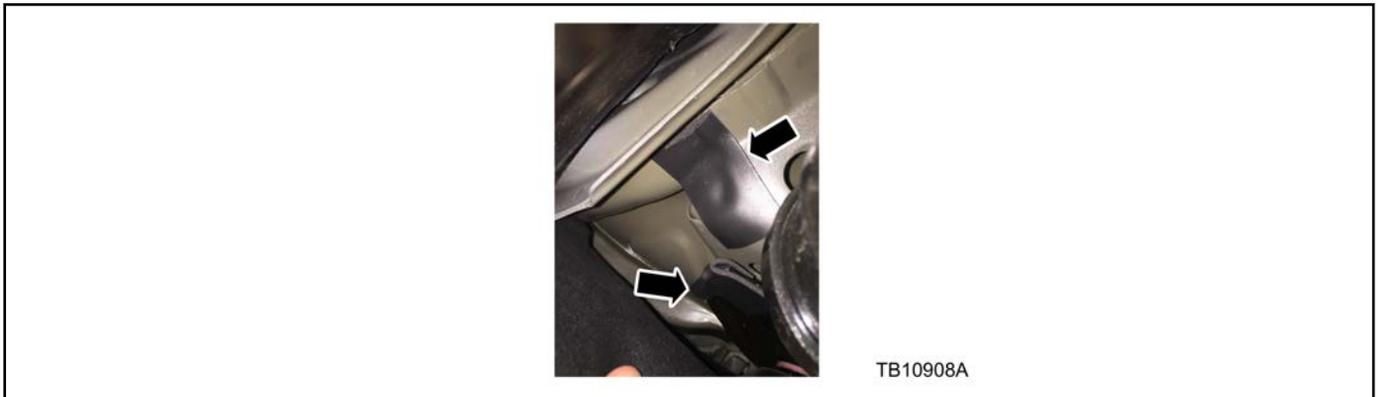


Figure 3 - Article 16-0083

6. Install 4 new push pins (2 each side) to secure the underbody shields.
7. Remove the vehicle from the hoist. Refer to WSM Section 100-02.

Obtain Locally	
Part Number	Part Description
164-R4901	PVC Tape Rotunda Squeak And Rattle Kit

PART NUMBER	PART NAME
W711289-S300	Push Pin (1 pkg)
PM-4-A	Motorcraft® Metal Brake Parts Cleaner

OPERATION	DESCRIPTION	TIME
160083A	2016 Focus: Install PVC Tape On Both Sides Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

TSB 16-0083 (Continued)

DEALER CODING

BASIC PART NO.	CONDITION CODE
5811782	39