



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-132

Date: May, 2016

TECHNICAL

Subject: Repetitive Popping Noise from All Speakers

Attention: This Bulletin also applies to any of the models that may be Export from North America vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2015	2015			All	All
Chevrolet	Colorado	2015	2015			All	All
Chevrolet	Impala (VIN 1)	2015	2015			All	All
Chevrolet	Silverado	2015	2015			All	All
Chevrolet	Suburban	2015	2015			All	All
Chevrolet	Tahoe	2015	2015			All	All
GMC	Canyon	2015	2015			All	All
GMC	Sierra	2015	2015			All	All
GMC	Yukon	2015	2015			All	All

Condition	Some customers may comment that there is a low-volume, repetitive ticking noise coming from all speakers that may be more noticeable when listening to talk radio where there are breaks in the dialogue, allowing the noise to be more easily heard.
Cause	This may be caused by an internal software calibration.
Additional Options	Equipped with Radios RAO or IO3 Only Utilities and Heavy Duty trucks equipped with RPO AVF

Correction

An updated software calibration has been released to address the above condition. Update the radio using the Service Programming System (SPS) with the files available on TIS2WEB.

Warranty Information

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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