



**TO: SDC EST CEN WST SNE**

**FROM: Subaru of America, Inc.**

**DEPARTMENT: Product Management**

**DATE: 3/29/2013**

**CATEGORY: New Navigation System Map Download Available – Q3 2012 mapset**

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All Subaru owners with 2012MY & 2013MY factory navigation may now download the latest mapset data from Nokia/Navteq available – Q3 2012.

The customer requirements for download updates are:

- 2012MY - 2013MY Forester, Impreza, WRX/STI, models with factory navigation (Tom-Tom navigation units are NOT supported); 2013MY Legacy, Outback, BRZ, and XV Crosstrek models with factory navigation; or 2014 Forester models with factory navigation
- Windows PC (Macs are not supported) with SD-HC (high-speed) card reader/writer and a high-speed internet connection
- A working & factory-equipped SD-HC card (3<sup>rd</sup> party SD cards may not be used due to embedded Digital Rights Management software on the card equipped with your vehicle)
- A registered account with the download website at:
  - <https://subaru-na.naviextras.com/shop/portal>
- Downloaded version of Naviextras Toolbox located here installed on PC used for updating SD-HC card:
  - <https://subaru-na.naviextras.com/shop/portal/downloads>

The SD-HC card will actually be updated via the Naviextras Toolbox program after installed on the customer's PC.

- Price to the customer is **\$149.99 (excluding applicable taxes) per vehicle.**
- Support for the Naviextras Toolbox program and map SD card questions can be found here:
  - <https://subaru-na.naviextras.com/shop/portal/support>.

Customer questions for software requirements, Naviextras Toolbox issues, or general download questions can call 1-888-628-6277, between 9am-8pm EST for help.

Thank you,

Subaru of America

Product Management Team



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English



## DOWNLOADABLE MAP UPDATES FOR 2012-2013 MY SUBARU VEHICLES AVAILABLE NOW

Current region  
**North America**

### GET FREE UPDATES



Click here to see if your device manufacturer provides free updates for your device, such as software updates, Latest Map Guarantee, free map updates or free extras.

### BUY UPDATES OR EXTRAS



Click here to get map updates, extra maps and premium contents, such as extra points of interest, 3D extras, safety camera databases, traffic services and many more!

### REDEEM YOUR CODE OR ACTIVATE



If you received an update card or code bundled with your navigation device, or you have a coupon code, click here to redeem.

### HAVE QUESTIONS OR NEED HELP?



Support topic highlights:

- > ["HOW TO UPDATE?" GUIDE](#)
- > [IS MY DEVICE TYPE SUPPORTED?](#)
- > [DOWNLOAD PC TOOL](#)
- > [TECHNICAL SUPPORT](#)