



SPECIALTY VEHICLES

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANCHASSIS.COM

October 29, 2015

IMPORTANT SAFETY RECALL – 15V-549

This notice applies to the vehicle identification number below.

4VZAT [REDACTED]

Applehans, Alan
PO Box 874004
Wasilla AK 99687
United States

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. has decided that a defect which relates to motor vehicle safety exists in certain incomplete 2004-2008 K2, K3, and MM model motor home chassis.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Engine cooling fans may separate from the fan drive. If the engine area is open and the cooling fan is operating and detaches, someone in close proximity of the engine cooling fan may be injured. The engine cooling fan may separate without warning.

Corrective Action:

The fan drive for the engine cooling fan will be replaced at no charge. However, parts are not available for the remedy at this time. You will receive a second notification advising you parts are available which should be mid-January 2016.

Labor Time:

When the remedy becomes available, it may take up to 3 hours to perform the work. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan Motors USA, Inc. at 1.800.543.4277 opt 0 to locate a qualified service center near you. Steps will be taken to ensure the inspection is performed at the nearest service center.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1.800.543.4277 opt 0.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1.800.543.4277 opt 0. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Motors USA, Inc.