



GROUP
Chassis

MODEL
2011-2013MY
Sorento (XM)

NUMBER
042

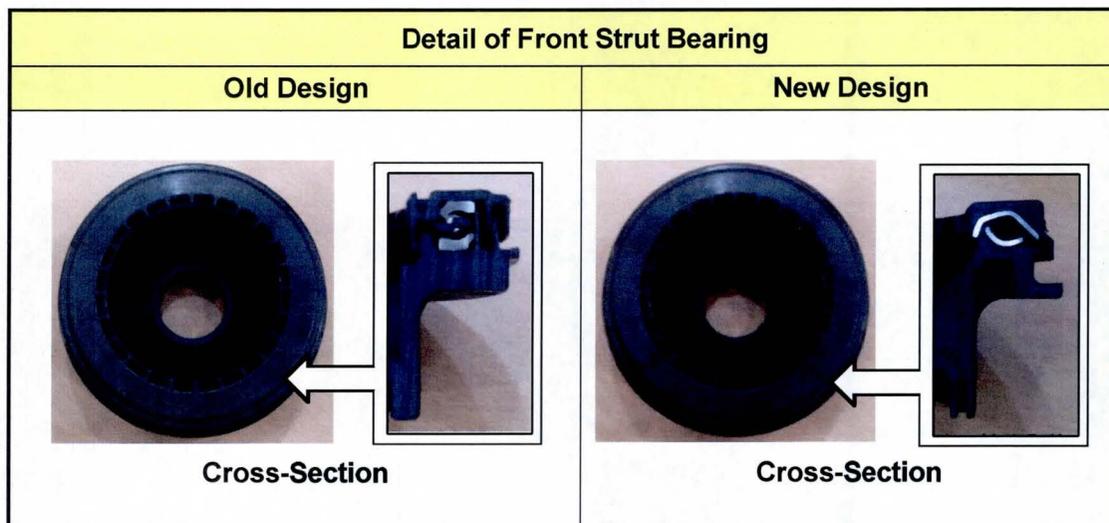
DATE
May 2014

TECHNICAL SERVICE BULLETIN

SUBJECT:

FRONT STRUT BEARING REPLACEMENT

This bulletin provides the procedure for replacing the front strut bearings on some 2011-2013MY Sorento (XM) vehicles, produced from October 26, 2009 through January 21, 2013, which may exhibit a creaking noise emanating from the front of the vehicle when turning the wheel, quickly, at slow speeds. This concern may be caused by corrosion of the front strut bearing due to water or debris entry and is more commonly found in regions where heavy amounts of road salt are used for de-icing in the winter months. Follow the procedure outlined in this bulletin to replace both front strut bearings to resolve the concern.



File Under: Chassis

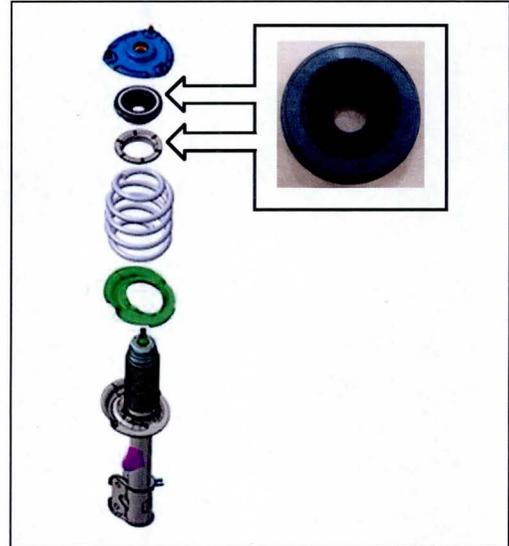
Circulate To: General Manager Service Manager Parts Manager

Service Advisor(s) Technician(s) Body Shop Manager Fleet Repair

SUBJECT: FRONT STRUT BEARING REPLACEMENT

Service Procedure:

1. Remove and disassemble the front strut assemblies by referring to the service procedures in the applicable Workshop Manual on KGIS.
2. Replace the original front strut bearing and the upper spring pad with the new one-piece part.



3. Reinstall all removed components by reversing the order of removal.

REQUIRED PARTS:

| Part Name | Part No. | Qty. | Figure |
|---------------------|----------------|------|---|
| Front Strut Bearing | 54609 2P500FFF | 2 |  |

AFFECTED VEHICLE PRODUCTION RANGE:

| Model | Production Date Range |
|--------------|---|
| Sorento (XM) | October 26, 2009 through January 21, 2013 |

WARRANTY CLAIM INFORMATION:

| Claim Type | Causal P/N | Qty. | N Code | C Code | Repair Description | Labor Op Code | Op Time | Replacement P/N | Qty. |
|------------|-------------|------|--------|--------|--|---------------|---------|-----------------|------|
| W | 54623 1U000 | 2 | N29 | C26 | Front Strut Bearing And Spring Upper Pad Replacement (LH/RH) | 54623F00 | 1.5 M/H | 54609 2P500FFF | 2 |