

	GROUP Electrical	MODEL 2014MY Sorento (XM)
	NUMBER PS254	DATE February 2013
 		
SUBJECT: IMPROPER MAP DATA ERROR WHEN INSTALLING SD CARD		

This Pitstop provides information regarding a potential error message which may be received on some 2014MY Sorentos (XM). The Sorento equipped with navigation now uses an SD card to store Map data and this card must be removed from the glove box and installed during PDI.

On some vehicles, when the SD card is installed and the navigation system allowed to reboot normally, you may receive an error message indicating:

“This is not the proper map data. Please check and try again.”

There is a limited quantity of SD cards available through Techline to repair this concern. If you do receive this error message, please open a Techline case and request that one of these SD cards, also commonly referred to as a QC card, be sent out to your dealer. After installing the QC card and allowing the system to reboot normally, you may then use the map card supplied with the vehicle. The update process with the QC card takes approximately 20 seconds.

★ NOTICE

Please immediately return the QC card to the address provided with your shipment. Failure to return the QC card as directed may result in a charge to your dealer’s parts account in the amount of \$1000.



⚠ CAUTION

Please take caution when inserting the SD card to prevent damage to the audio face-plate.