

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS3983
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 31, 2016

Subject: Upcoming Safety Recall 28810 - Update
Takata Driver Airbags
Customer Advisory Letter Mailing

Models: 2008-2009 Saturn ASTRA

To: All General Motors Dealers

On February 3, 2016, General Motors dealers were advised via GM GlobalConnect message # GCUS-3-431 of upcoming safety recall 28810. This product field action involves certain 2008-2009 model year Saturn ASTRA vehicles.

As required by the National Highway Traffic Safety Agency (NHTSA), GM began notifying involved customers of this safety recall today. This letter is to advise customers that parts are not currently available and that they will receive another letter when parts become available. A copy of the letter is attached to this message.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" message under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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