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March 31, 2016

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD Safety Recall 16S15
Certain 2015-2016 Model Year F-650 and F-750 Vehicles with Hydraulic Service Brakes and Manual Parking Brake
Parking Brake Cable Union Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F-650 / F-750	2015	Escobedo	January 28, 2015 through April 23, 2015
F-650 / F-750	2016	Ohio	January 31, 2015 through November 30, 2015

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the parking brake cable union may have been manufactured incorrectly, leading to an increased potential for the union to break. If a vehicle's transmission is not placed in Park, or the vehicle's transmission is not equipped with a Park position, a broken parking brake cable union could result in unintended vehicle movement, increasing the risk of injury.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the parking brake cable union. This service must be performed on all affected vehicles at no charge to the vehicle owner.

OWNER NOTIFICATION MAILING SCHEDULE

Owner Letters are expected to be mailed the week of May 16, 2016. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Owner Notification Letter

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



Michael A. Berardi

DEMONSTRATION / DELIVERY HOLD Safety Recall 16S15
Certain 2015-2016 Model Year F-650 and F-750 Vehicles with Hydraulic Service Brakes and
Manual Parking Brake
Parking Brake Cable Union Replacement

OASIS ACTIVATION

OASIS will be activated on March 31, 2016.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on March 31, 2016. Owner names and addresses will be available by June 3, 2016.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For vehicles within new vehicle bumper-to-bumper warranty coverage, follow existing warranty and policy guidelines for related damage claims. No SSSC approval is required for these vehicles:
 - F-650/750 trucks – 2 years, regardless of miles driven

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

The use of rental vehicles is not approved for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE) or One Warranty Solution (OWS).
 - DWE: refer to ACESII manual for claims preparation and submission information.
 - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number (16S15) is the sub code.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA.

DEMONSTRATION / DELIVERY HOLD Safety Recall 16S15

Certain 2015-2016 Model Year F-650 and F-750 Vehicles with Hydraulic Service Brakes and
Manual Parking Brake
Parking Brake Cable Union Replacement

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace parking brake cable union (includes time to adjust parking brake cable)	16S15B	0.7 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

Part Number	Description	Order Quantity
4C4Z-2A790-AA	Parking brake cable union	1

The DOR/COR number for this recall is 51032.

Order your parts through normal order processing channels. To guarantee the shortest delivery time, an emergency order for parts must be placed.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2015-2016 MODEL YEAR F-650 AND F-750 VEHICLES WITH HYDRAULIC SERVICE BRAKES AND MANUAL PARKING BRAKE — PARKING BRAKE CABLE UNION REPLACEMENT

OVERVIEW

In some of the affected vehicles, the parking brake cable union may have been manufactured incorrectly, leading to an increased potential for the union to break. If a vehicle's transmission is not placed in Park, or the vehicle's transmission is not equipped with a Park position, a broken parking brake cable union could result in unintended vehicle movement, increasing the risk of injury. Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the parking brake cable union.

SERVICE PROCEDURE

NOTE: The parking brake should be fully disengaged while performing this procedure.

1. With the vehicle in NEUTRAL, position it on a hoist. Please follow the Workshop Manual (WSM) procedures in Section 100-02.

NOTE: If the service procedure is being performed on the ground be sure to properly block the front and rear wheels to prevent vehicle movement.

2. Loosen the parking brake cable turn buckle lock nut. See Figure 1.

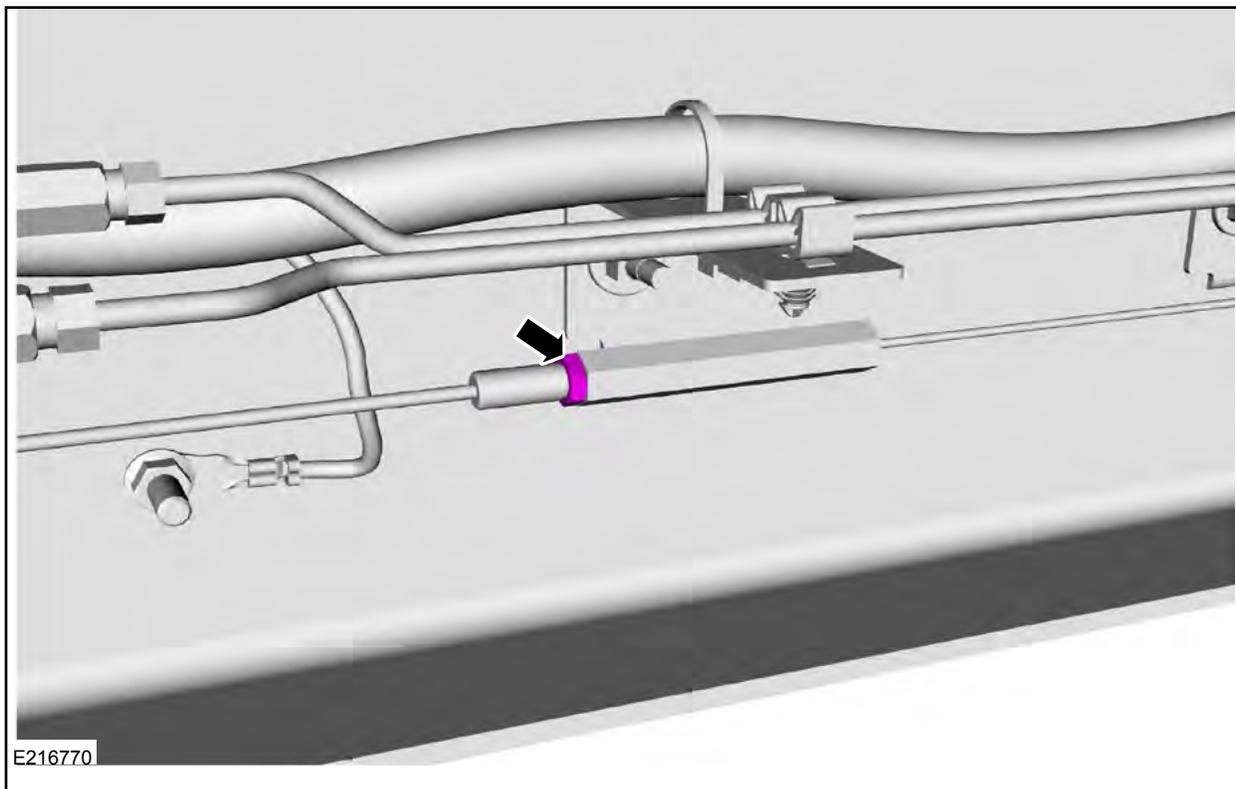


FIGURE 1



3. Loosen the parking brake cable turn buckle several turns to release the parking brake cable tension.
See Figure 2.

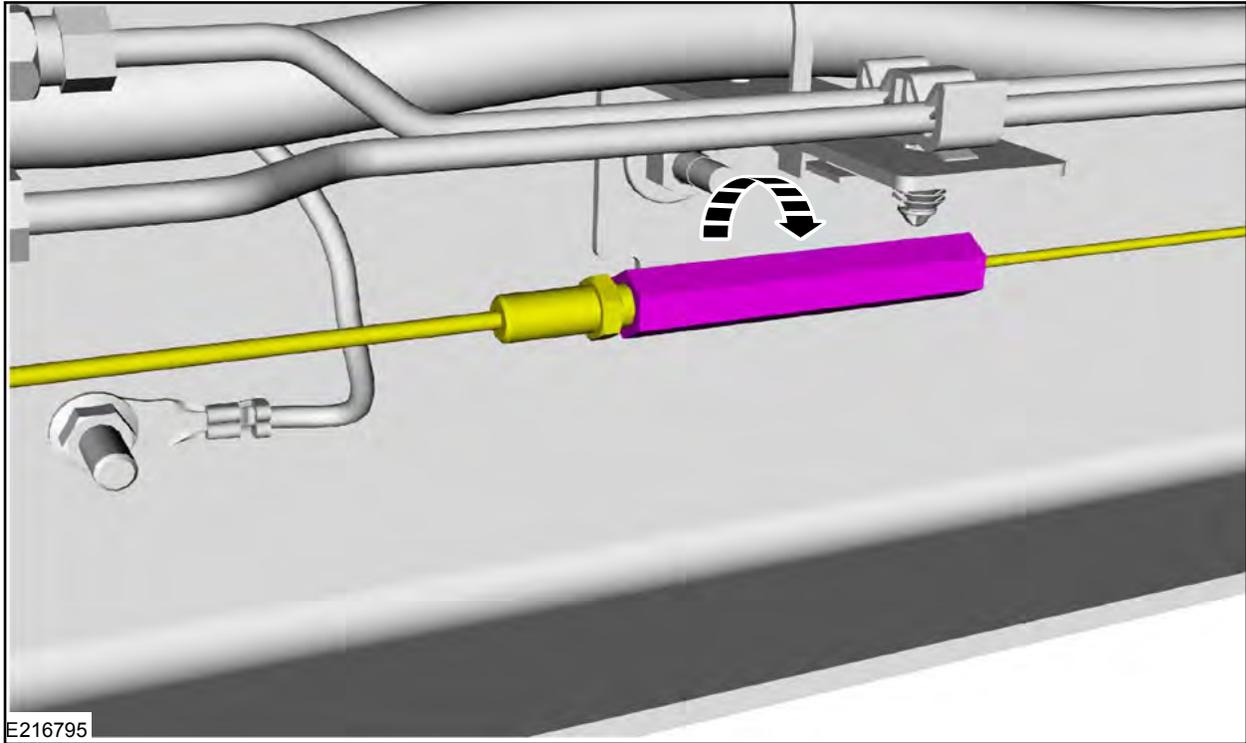


FIGURE 2



4. Disconnect both ends of the parking brake cable from the parking brake cable union, then discard the parking brake cable union. See Figure 3.
 - a. Using a small screwdriver, bend the cable union release tab (if equipped).
 - b. Detach the rear parking brake cable from the parking brake cable union. For best results, place a pair of locking pliers in the center of the parking brake cable union with the opening of the union facing the drive shaft. Use a second pair of pliers to force the cable end inward to release it from the union, using the locking pliers as a leverage point. See Figure 4.
 - c. Repeat steps a. and b. to remove the front parking brake cable from the parking brake cable union.

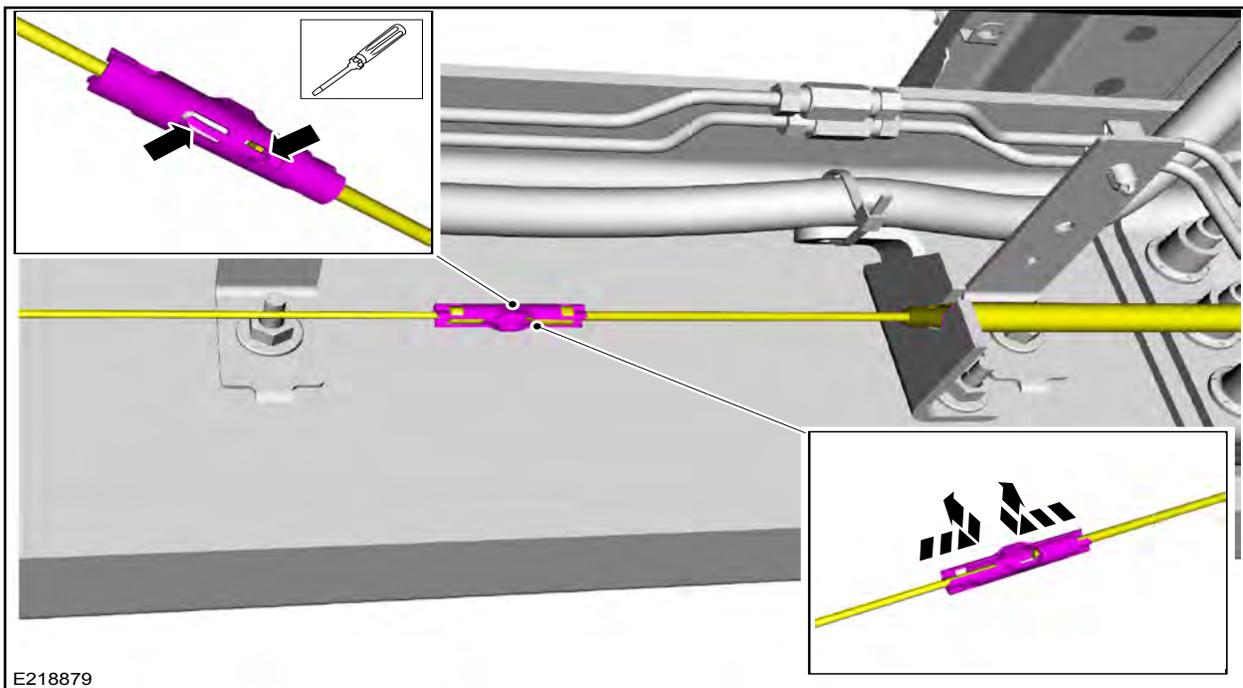


FIGURE 3

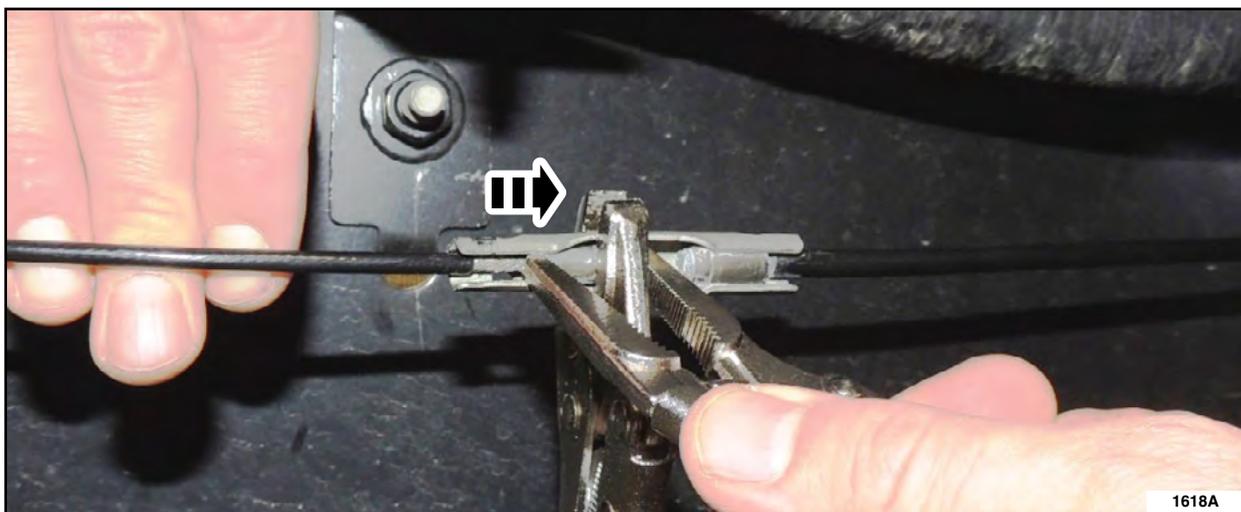


FIGURE 4



5. Install the *new* parking brake cable union by reversing the removal procedure.
6. Adjust the parking brake cable. Please follow the WSM procedures in Section 206-05A.

