



ZOOM-ZOOM

TO: All Mazda Dealership General Managers, Service Managers and Parts Managers
DATE: March 2016
SUBJECT: 2004-2006 B-Series Truck Driver Frontal Air Bag Inflator Replacement
Safety Recall 9116A

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 2004-2006 B-Series trucks. In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the driver frontal air bag. An inflator rupture could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.

Dealers are to replace the driver frontal air bag inflator of subject vehicles with a new one. The original inflator must be returned to the manufacturer for analysis according to the instructions described in Attachment IV.

Owner Notification

Owners of affected vehicles will be notified by first class mail beginning March 28, 2016.

Parts Information

Description	Part Number	Quantity	Model
Driver Frontal Air Bag Inflator	1FTT-57-K00	1	B-series truck

Since parts are needed on a VIN level basis and should not become a stocked item in your dealership, the parts for this recall are non-returnable.

This package contains important information about Recall Campaign 9116A:

Attachment I	Dealer Service Information
Attachment II	Repair Procedure
Attachment III	Owner Notification Letter

Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. The attached service information (Attachment I) and repair procedure (Attachment II) are available on eMDCS and MS3 (Mazda Service Support System) websites via MXConnect.
2. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
3. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
4. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.
5. We recommend using the Recall Reminder Report #JS30R165-1 and Recall Reminder Labels available in Web Reporting to encourage customers to come in for the recall (with recall reminder postcards). Dealers may use such owner information for the sole purpose of conducting and performing this recall, and for no other purpose. **Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines.** The information in the report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of owner records and prevent the release of information to other parties.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,



Akira Ikemoto
Director, Technical Services Division
Mazda North American Operations

CONDITION OF CONCERN

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the driver frontal air bag. An inflator rupture could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.

Dealers are to replace the frontal driver air bag inflator of subject vehicles with a new one. These are the same vehicles subject to Safety Recall 8315F.

SUBJECT VEHICLES

Model	VIN range	Build Date Range
2004-2006 B-Series Truck	All	April 17, 2003 through May 2, 2006

Note: The asterisk symbol “*” can be any letter or number.

MANDATORY AIR BAG INFLATOR RETURN

Upon receiving the replacement air bag inflator, the original air bag inflator should be returned the same day the repair is performed. Do not wait for Warranty Claim Entry or Warranty Parts Requests. Failure to return the original inflator will result in a Warranty Claim Debit.

Detailed air bag inflator return instructions are provided in Attachment IV.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail beginning March 28, 2016.

PARTS INFORMATION

A web page to order parts for this recall is available in MXConnect. A complete VIN is needed to process the order. [Replacement parts for this recall are non-returnable.](#)

Description	Part Number	Quantity	Notes
Driver Frontal Air Bag Inflator	1FTT-57-K00	1	
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store (no charge)

WARRANTY CLAIM PROCESSING INFORMATION

Repair	Replacement of Driver Frontal Air Bag Inflator
Applicable Model	B-series
Warranty Type	R
Process Number	J1601A
Symptom Code	99
Damage Code	99
Part Number Main Cause & Quantity	1FTT-57-K00 / 1 qty
Labor Operation Number	YY778XRX
Labor Hours	0.6 hrs.

RENTAL CAR INFORMATION

Mazda will authorize rental and service loaner vehicles on a limited basis. We are requesting dealer understanding and partnership regarding rental and loaner vehicle utilization. Please make every effort to utilize alternative transportation solutions in place of rental use. Rental is covered if customer has no alternative means of transportation.

Rental Car Warranty Claim Information

Please submit rentals on a separate claim problem number as follows:

	Rental Agency Vehicle	Dealer Loaner Car Fleet Vehicle
Warranty Type Code	A	A
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	5555-91-16AR	5555-91-16AL
Part Quantity	0	Number of days loaner car was used Mazda pays \$35.00/day
Labor Operation Code	MM024XRX	MM024XRX
Labor Hours	0.0	0.0
Sublet – Rental Car		
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order	
Sublet Type Code	Enter "Z9" (other)	
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car	
Sublet Text	Number of days rental car was supplied to customer	

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.

VERIFY THE VEHICLE NEEDS THE RECALL

1. Verify the vehicle is within the following ranges:

Model	VIN range	Build Date Range
2004-2006 B-Series Truck	All	April 17, 2003 through May 2, 2006

Note: The asterisk symbol “*” can be any letter or number.

- If the vehicle is within the above ranges, proceed to step 2.
 - If the vehicle is not within the above ranges, Recall 9116A is not applicable.
2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for an Authorized Campaign Label RECALL 9116A attached to the vehicle’s hood or bulkhead.

eMDCS System – Warranty Vehicle Inquiry Results:

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 9116A	Present	Contact the Warranty Hotline at (877) 727-6626, option 3, to update vehicle history.
	Not present	Proceed to “REPAIR PROCEDURE”.
RECALL 9116A CLOSED	Present	Return vehicle to inventory or customer.
	Not present	Complete a label and apply to vehicle's hood or bulkhead.
RECALL 9116A is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

REPAIR PROCEDURE

Please refer to Attachment II.

2004-2006 B-SERIES - DRIVER AIR BAG SAFETY RECALL 9116A

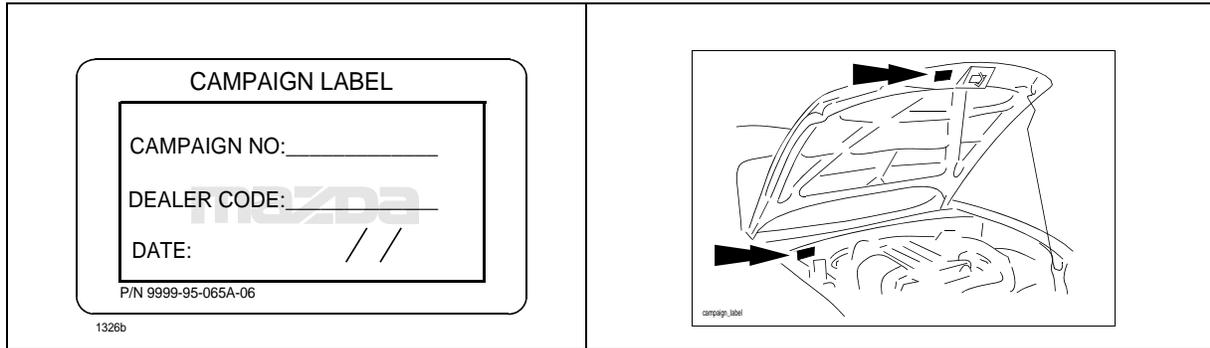
A. VEHICLE INSPECTION PROCEDURE

1. Verify that the vehicle is within the following ranges:

Model	VIN Range
2004-2006 B-Series	All

- If the vehicle is within the above ranges, proceed to Step 2.
 - If the vehicle is not within the above ranges, return vehicle to the customer or inventory.
2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for Campaign Labels **Recall 9116A** attached to the vehicle's hood or bulkhead. Refer to eMDCS System - Warranty Vehicle Inquiry Results table below.

NOTE: Be sure to verify Recall number as the vehicle may have multiple Recall labels.



eMDCS System - Warranty Vehicle Inquiry Results:

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 9116A OPEN	Present	Contact the Warranty Hotline at (877) 727-6626 option 3 to update vehicle history.
	Not present	Proceed to "B. REPAIR PROCEDURE".
RECALL 9116A CLOSED	Present	Return vehicle to inventory or customer.
	Not present	Proceed to "C. CAMPAIGN LABEL INSTALLATION".
RECALL 9116A is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

B. REPAIR PROCEDURE

Outline:

Remove the airbag from the vehicle and replace only the inflator portion of the airbag. The original (old) inflator will be placed into the packaging from the new inflator and shipped to Takata using the included return shipping label.

Air Bag Module Removal:

WARNING:

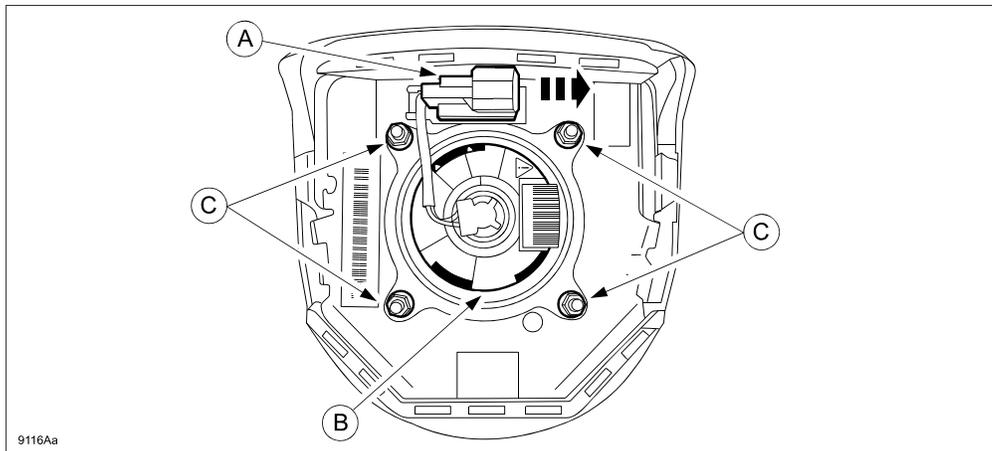
- Perform the replacement in a clean environment. Oil, grease, water, etc. on components may cause the air bag modules to fail to deploy in an accident, which may cause serious injury. Do not allow oil, grease, water, etc., on components.
- Inserting a screwdriver, etc., into the connector of an air bag module may damage the connector and cause the air bag module to deploy improperly, which may cause serious injury. Do not insert any foreign objects into the connector.
- Do not make an attempt to directly supply electrical power to the module and the inflator.
- Keep the module facing of the pad surface upwards at all times, except during replacement.
- Do not use the module and new inflator if they were dropped on the ground.
- Avoid module and inflator exposure to temperatures of 194 degrees F (90 degrees C) or more.

1. Turn the ignition switch to the LOCK position.
2. Record the customer's preset radio stations.
3. Disconnect the negative battery cable and wait for one (1) minute or more.
4. Remove the driver air bag module. Refer to DRIVER AIR BAG MODULE REMOVAL / INSTALLATION on MS3 online or in the Workshop Manual (section 08-10).
5. Lay a protective cloth on the work bench, then place the air bag module on it to avoid any damage or scratches to the surface.

WARNING: Do not allow any debris on or around air bag once the inflator is removed.

Inflator Replacement:

1. Release the retaining tab and slide the connector (A) of the air bag inflator (B) off the tang.

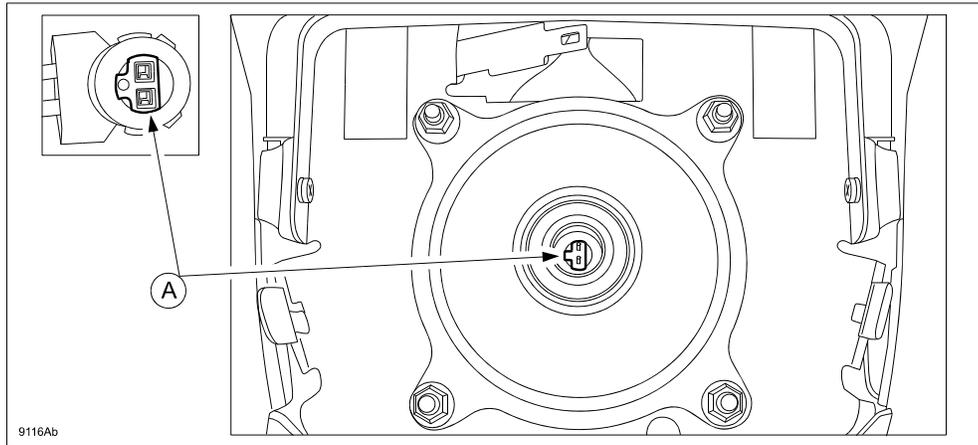


2. Remove and discard the four air bag inflator retaining nuts (C)
3. Remove the air bag inflator and set aside for return shipping.

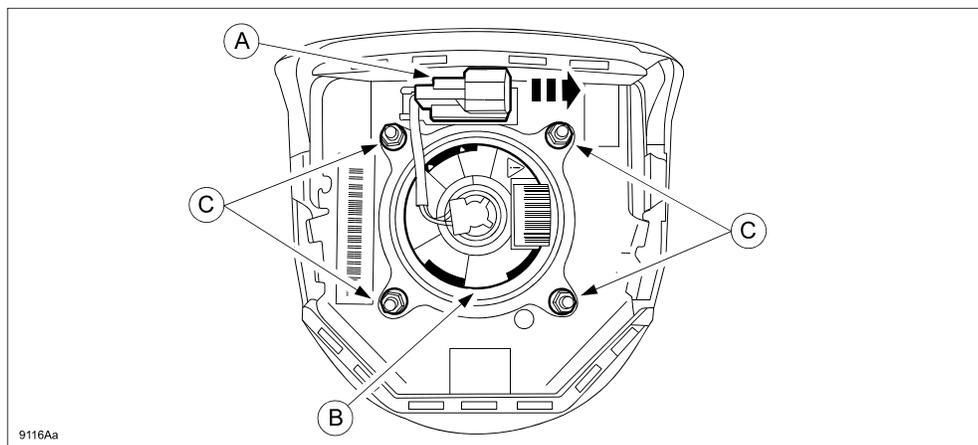
NOTE: In order to verify the correct airbag inflator is installed, mark the old airbag inflator with a felt tip marker prior to removal.

4. Install the new inflator into the driver air bag.

NOTE: The new air bag inflator must be installed in the same orientation as the original part to ensure the inflator module and air bag harness electrical connector T-shape indexes (A) are aligned properly.



5. Install and connect the new air bag wiring harness to the inflator module.
6. Install four new air bag inflator nuts onto the driver airbag (C).
Tightening torque: 6.5 Nm (57 lb-in)



7. Slide the connector (A) of air bag inflator (B) onto the tang.

Air Bag Module Reinstallation:

1. Install the driver air bag module. Refer to DRIVER AIR BAG MODULE REMOVAL / INSTALLATION on MS3 online or in the Workshop Manual (section 08-10).
2. Reconnect the negative battery cable.
3. Turn the ignition switch to the ON position.
4. Verify that the air bag system warning light illuminates for approx. 6 sec., then goes out.
NOTE: If the air bag system warning light does not operate in the manner described above, there is a malfunction in the system. Inspect the system following the on-board diagnostic system procedure according to MS3 online or the Workshop Manual (section 08 Restraints).
5. Re-enter the customer's preset radio stations.
6. Proceed to "C. CAMPAIGN LABEL INSTALLATION".

C. CAMPAIGN LABEL INSTALLATION

1. Fill out a blue "Campaign Label" (9999-95-065A-06) with Campaign No: "9116A", your dealer code, today's date.

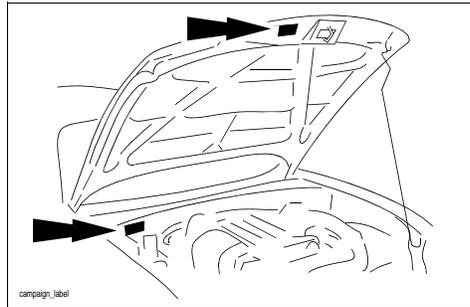
CAMPAIGN LABEL

CAMPAIGN NO: _____
DEALER CODE: _____
DATE: / /

P/N 9999-95-065A-06

1326b

2. Affix it to the hood or bulkhead as shown:



3. Return the vehicle to customer.

NOTE

NOTE: Non DDS Dealers and International (including Mexico and Canada), Hawaii, Alaska, Puerto Rico, and US Virgin Islands dealers CANNOT follow below shipping instructions. Instead, dealerships in these locations MUST contact the following Takata/XPO USA representative directly for shipping instructions: Miguel Prigadaa – Tel #: 210-250-5078 or Email: MLGTakataRestraints_International@menlowworldwide.com.

NOTE: For DDS Dealers in the Continental US 48 State dealerships, please follow steps 1-8 below.

- Specific to Step 4 below:
 - Follow step 4a if you receive the updated NON-FedEx label. Proceed to step 5.
 - Follow step 4b if you receive the FedEx label. Proceed to step 5.

1. Shipping Documents

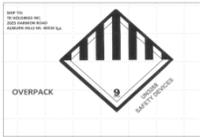
a) Box Label

- Supplied with each Kit
- To be affixed to each box



b) Over-pack Label

- To be supplied by XPO.
- To be affixed to the outside of each pallet



c) Bill of Lading

- To be supplied by XPO.
- Print 2 copies: 1 for Dealer Records, 1 for LTL Driver



d) ERG Document

- To be supplied by XPO.
- To be provide by the Dealer to the LTL Driver for each shipment



4b. Shipping Instructions – Label each Box

a) If you continue receiving Inflator Kits with the original Fedex Documentation:

1. Peel off the backing of the Fedex Ground PRP Shipping label and affix to top of box to left of the Class 9 label.
 - Use the scribe line on the box as a guide
 - The FedEx Ground PRP Shipping label must not touch any portion of the printing to the right of the scribe line.
2. Discard the remaining Documentation
3. Do Not contact FedEx



2. Packing Instructions

a) Confirm box is in acceptable condition. If a new box is needed, follow the New Box instructions located In Box 8 of this page.

b) Place the un-deployed air bag inflator in the "cradle" of the box insert.



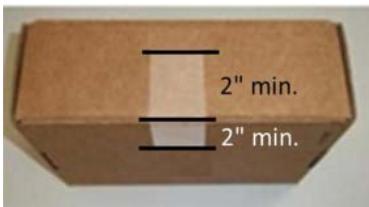
5. Shipping Instructions – Prepare the Pallet

- a) Accumulate and palletize Kits
- b) Arrange Kits on Pallet as pictured here
 - 20 boxes per row/layer (5x4)
 - 10 rows/layers per pallet (200 boxes)
- c) Shrink-wrap Kits to Pallet
- d) Affix Over-pack Label on (1) side of Pallet (Not on Top)



3. Closure Instructions

a) Close the top box flap, per box closure instructions located on front panel of box.



6. Shipping Instructions – Schedule LTL Pickup

- a) Upon Accumulating 200 kits (1 Over-pack/Pallet) Minimum
 - Call XPO at 1-877-650-3476
 - If 200 Kits have not been accumulated in 30 days, please call XPO for direction
- c) Have the following information Available
 - Dealer #
 - Quantity of Over-packs/Pallets
 - Quantity of Passenger Inflator Kits on each Pallet
 - Email Address where shipping Documentation can be received

7. Shipping Instructions – Ship

- a) Give 1 Copy of BOL and 1 Copy of ERG to Driver
- b) Retain 1 Copy of BOL for Dealership records and archive for 2 Years

4a. Shipping Instructions - Label each Box

a) New Labels will begin shipping in each kit starting mid August, 2015

1. Mazda Inflator Kit will contain this two-part label:



2. Peel off 'Ship To' Label.

3. Affix Label to Box. Do not cover up Class 9 Marking.



8. Requesting a New Box / Shipping Labels

If a new box or replacement shipping labels are needed, please contact the representative listed below by phone or email to request replacement materials.

Primary Contact: **Armando Gonzalez - Tel #: 210-250-5079**

E-Mail: FieldAction.14305@menlowworldwide.com

To help expedite your request, please be prepared to provide the following information:

- a) Serial number on the original box
- b) What Type of shipping material needed
 - Replacement Box
 - Two Part Label
 - Bill of Lading
 - ERG Form
- c) Dealer Shipping Information
 - Contact name
 - Dealer Address
 - Phone Number





ZOOM-ZOOM

IMPORTANT SAFETY RECALL

2004-2006 B-Series Truck Safety Recall 9116A – Driver Air Bag Inflator Replacement

March 2016

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2004-2006 B-Series Trucks.

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver's front air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the driver's frontal air bag. An inflator rupture could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.

What will Mazda do?

Replacement parts for this recall are not yet available. When replacement parts are available, we will notify you again by mail, asking you to contact any authorized Mazda dealer to schedule a service appointment to have the driver air bag inflator replaced, free of charge.

What should you do?

Please wait until you receive another notification from Mazda by mail, informing you that the replacement parts for this recall repair are available.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

Mazda North American Operations



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March 2016

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Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2004-2006 B-Series Trucks.

If you are a recipient of this notice, your vehicle is included in this recall.

You may have been previously notified of passenger air bag inflator replacement under Safety Recall 8315F. If the passenger air bag inflator has not yet been replaced on your vehicle, please be sure to have both air bag inflators replaced at an authorized Mazda dealer.

What is the problem?

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver's front air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the driver's frontal air bag. An inflator rupture could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.

What will Mazda do?

Your Mazda dealer will replace the driver's frontal air bag inflator with a new one, free of charge. The repair should take less than an hour to complete; however, it may take longer depending on the service workload at your Mazda dealership.

If necessary, Mazda will provide alternate transportation while your vehicle is at an authorized Mazda dealership for this repair.

What should you do?

We encourage you to contact any authorized Mazda dealer to schedule an appointment to have your vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

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