

IMPORTANT SAFETY NOTICE

This notice applies to your vehicle, see the attached Engine Serial Number/VIN list

<Date>

Gillig Campaign ID Number: 15V-420

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with National Traffic and Motor Vehicle Safety Act.

Gillig has decided, that a defect which relates to motor vehicle safety exists in certain Cummins ISL & ISB-equipped buses built between 4/13/2010 and 6/12/2015. VIN's are listed on a separate sheet enclosed with this letter.

What The Issue Is:

The grid heater cable may be tie-wrapped to a hard injector line. Over time, this cable can chafe the fuel line wearing away the insulation on the cable. Should the cable ground out on the fuel pipe, the fuel line can develop a leak and if the cable is arcing, can cause a fire.

**What We Are Asking
You To Do:**

- 1. Inspect your buses based on the enclosed instructions, and re-clamp the grid heater cable as per the instructions enclosed.***
- 2. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***
- 3. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the repair which is the subject of this recall. For more information contact Gillig Service at 800.735.1500.***
- 4. The grid heater cable should be re-routed immediately, and if the fuel line is damaged, you will need to order a replacement through Cummins.***

**What Gillig Will Do
For You:**

1. We will send the necessary parts needed to reroute the cable.
2. If the cable is damaged, Gillig will provide a replacement.
2. Gillig will reimburse you for the time to inspect and correct your buses, approximately 1 hour per bus. If the fuel line needs to be replaced, Gillig will reimburse you for this cost.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (800.735.1500) available from 6 AM until 3:30 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

THE GILLIG CORPORATION



Robert L. Birdwell
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig