SAFETY RECALL 13S01 - CORROSION ON SHEET METAL THAT SUPPORTS 3RD ROW SEAT LATCH STRIKERS - REQUESTS FOR RECALL SERVICE ACTION	TSB 14-0166

SB-10058103-3744

FORD:

2004-2007 Freestar

MERCURY:

2004-2007 Monterey

This article supersedes TSB **14-0144** to update the Service Procedure.

ISSUE

For 2004-2007 Freestar or Monterey vehicles Safety Recall 13S01 has been issued for vehicles that are operated in high corrosion areas for an extended period, where the sheet metal that supports the folding 3rd row seat latch strikers could experience corrosion and may compromise the mounting point for the forward portion of the 3rd row seat. Initially, this condition may result in seat movement when passengers sit on or put weight on the seat, or difficulty latching the front of the seat when in its seating position. If corrosion is severe, the seat latch strikers may become detached from the vehicle. The seat belts and the permanent mounting attachment at the rear of the seat are unaffected.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. For 2004-2007 Freestar or Monterey vehicles that are not covered under Safety Recall 13S01 but exhibit corrosion on the sheet metal that supports the 3rd row seat latch strikers, dealers can call the Special Service Support Center (SSSC) at 1-800-325-5621 to request recall service action. Dealers located in U.S. Federalized Territories (America Samoa, Guam, Northern Mariana Islands, Puerto Rico and U.S. Virgin Islands) must contact expcso@ford.com to request recall service action.
2. If approved, follow Safety Recall 13S01. Dealers are to install new 3rd row seat latch striker mounting brackets which will relocate the seat latch strikers away from the potentially corroded area. In addition, dealers are to install overlay panels in the exterior of the wheel wells to prevent the entry of water and corrosive elements.

OTHER APPLICABLE ARTICLES: 13S01

WARRANTY STATUS:

Information Only – Not Warrantable

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service.The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates.The most recent information is available through Ford Motor Company's on-line technical resources.

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