WIND NOISE- PASSENGER SIDE GLOVE BOX AREA ABOVE 50 KM/H (30 MPH) OR HIGHER	TSB 14-0136

SB-10056930-5754

LINCOLN:

2013-2014 MKT

ISSUE

Some 2013-2014 MKT vehicles may exhibit a wind noise originating from the passenger side glove box area while driving at 50 Km/h (30 MPH) or higher. In extreme cases, such as when agitated by high speed driving or gusting winds, this noise may escalate into a high pitched whistle. This may be caused by an incorrectly installed or missing dash body plug behind the instrument panel.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Lower the glove box and place a 10 mm (3/8") vacuum hose by the heated steering wheel module bracket. (Figure 1)

Figure 1 - Article 14-0136

2. Drive the vehicle above 50 Km/h (30 MPH) in an effort to duplicate noise.
3. Is the noise loudest by the heated steering wheel module bracket or the two white push pins?
   a. Yes – proceed to Step 4.
   b. No – this article does not apply. Refer to Workshop Manual (WSM), Section 501-00 for normal diagnosis.
4. Remove the instrument panel and replace the dash body plug behind the instrument panel. Refer to WSM, Section 501-12.

PART NUMBER	PART NAME
9F9Z-74044H76-A	Dash Body Plug

OPERATION	DESCRIPTION	TIME
140136A	2013-2014 MKT: Diagnose And Replace The Dash Body Plug Includes Time To Remove And Install Instrument Panel (Do Not Use With Any Other Labor Operations)	6.3 Hrs.

WARRANTY STATUS:

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service.The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates.The most recent information is available through Ford Motor Company's on-line technical resources.

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Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
74044H76	39

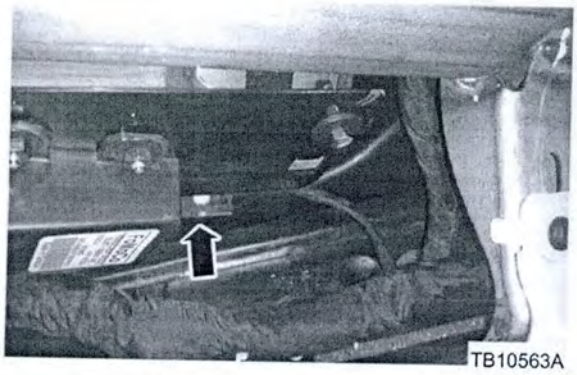

Figure 1 - Article 14-0136