



Program Bulletin



SB-10056603-8580

CUSTOMER SATISFACTION PROGRAM

SUBJECT: Brake Vacuum Pump Fuse Value

MODELS: 2015 Chevrolet Colorado
2015 GMC Canyon

CONDITION

Certain 2015 model year Chevrolet Colorado and GMC Canyon vehicles may have a condition in which a 60 amp fuse was improperly installed in the Underhood Electrical Center (UEC) for the brake vacuum pump circuit. The brake vacuum pump circuit requires a 30 amp fuse. If this condition is not corrected, the brake vacuum pump circuit is not protected against a resistive short-circuit condition.

CORRECTION

Dealers are to replace the fuse in F45 location with a 30 amp fuse and replace the UEC cover with a new cover that has the correct fuse information.

VEHICLES INVOLVED

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided to US and Canadian dealers through the GM GlobalConnect Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this program is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this program.

PART INFORMATION

Parts required to complete this program are to be obtained from General Motors Customer Care and Aftersales (GMCCA). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
23299778	Underhood Electrical Center/Junction Block Cover	1
15822417	30 Amp Fuse	1

SERVICE PROCEDURE



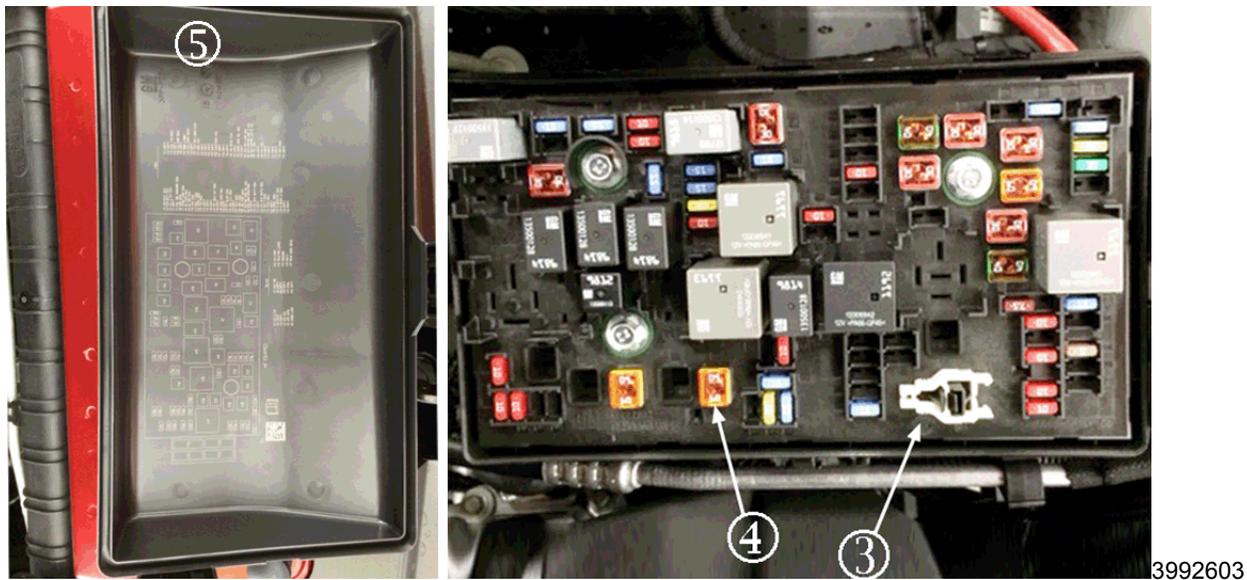
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1. Open the hood and locate the underhood electrical center/junction block cover (1).



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2. Remove the underhood electrical center/junction block cover (2).



3. Locate fuse puller (3).
4. Remove and discard the F45 (60A) fuse (4) from the underhood electrical center/junction block using the fuse puller. Refer to the inside of the cover (5) for fuse location. There is an engraving in the plastic that indicates the fuse number.
5. Install a new 30 amp fuse in the F45 location.
6. Discard the old underhood electrical center/junction block cover.
7. Install the new underhood electrical center/junction block cover. The new cover lists the F45 location as a 30 amp fuse.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9100989	Underhood Electrical Center/Junction Block Cover and Fuse Replacement	0.2

DEALER PROGRAM RESPONSIBILITY

All unsold new vehicles in dealers' possession and subject to this program must be held and inspected/repaired per the service procedure of this program bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this program at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the involved vehicle listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Program follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this program enters your vehicle inventory, or is in your facility for service in the future, you must take the steps necessary to be sure the program correction has been made before selling or releasing the vehicle.



December 2014

Dear General Motors Customer:

We have learned that your 2015 model year Chevrolet Colorado or GMC Canyon vehicle may have a condition in which a 60 amp fuse was improperly installed in the Underhood Electrical Center (UEC) for the brake vacuum pump circuit. The brake vacuum pump circuit requires a 30 amp fuse. If this condition is not corrected, the brake vacuum pump circuit is not protected against a resistive short-circuit condition.

Your satisfaction with your Chevrolet Colorado or GMC Canyon is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will replace the fuse F45 location with a 30 amp fuse and replace the UEC cover with a new cover that has the correct fuse information. This service will be performed for you at **no charge**.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-888-889-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet Colorado or GMC Canyon provides you many miles of enjoyable driving.

Alicia S. Boler-Davis
Sr. Vice President
Global Quality & Customer Experience