

CLIMATE CONTROL SYSTEM BLOWS COLD AIR DURING REMOTE START EVENT - DEFROST NOT SELECTABLE UNDER REMOTE START MENU - INSTRUMENT CLUSTER

TSB 14-0096

SB-10055948-2586

FORD:

2013-2014 Fusion

LINCOLN:

2013 MKZ

This article supersedes TSB 13-5-28 to update the vehicle model years and include the software for Single Zone Manual Temperature Control vehicles.

ISSUE

Some 2013 Fusion and MKZ vehicles equipped with Remote Start and Dual Zone Automatic Temperature Control built on or before 4/16/2013, and 2013-2014 Fusion vehicles equipped with Remote Start and Single Zone Manual Temperature Control may exhibit a concern of the climate control system blowing cold air during a remote start event. In addition, the defrost option may not be available in the Instrument Cluster Settings - Remote Start Menu.

ACTION

Reprogram the Front Controls Interface Module (FCIM) to the latest calibration using IDS release 90.02 and higher. Calibration files may also be obtained at www.motorcraft.com.

OPERATION	DESCRIPTION	TIME
140096A	2013-2014 Fusion And 2013 MKZ: Reprogram The FCIM, Includes Time To Clear Codes (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
19B555	42

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