

HYBRID - RED TRIANGLE LAMP AND POSSIBLE NO-START - P0ADC, P0AE0 OR P0AE7

TSB 13-12-24

FORD:

2013 C-MAX
2013-2014 Fusion

LINCOLN:

2013-2014 MKZ

ISSUE

Some 2013 C-MAX Hybrid vehicles built on or before 10/14/2013 and 2013-2014 Fusion/MKZ Hybrid vehicles built on or before 9/30/2013 may exhibit an illuminated red triangle lamp and possibly a no-start condition. Diagnostic trouble codes P0ADC, P0AE0 and/or P0AE7 will be stored in the battery energy control module (BECM).

ACTION

Reprogram the BECM to the latest calibration using IDS release 87.03 and higher. Calibration files may also be obtained at www.motorcraft.com.

At the Module Reprogramming screen in the IDS service tool, select Program PCM. By selecting PCM the update will be applied to the appropriate modules as required by the software update.

OPERATION	DESCRIPTION	TIME
131224A	2013 C-MAX, 2013-2014 Fusion And MKZ Hybrid/Energi: Reprogram The Appropriate Modules As Required By The Software Update Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations)	0.5 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
10B687	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.