



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 22, 2016

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409

NVS-215KS
16V-156

Subject: Steering Shafts May Not be Properly Secured

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MACK/TITAN (TD)/2016-2017

Mfr's Report Date: March 16, 2016

NHTSA Campaign Number: 16V-156

Components:
STEERING

Potential Number of Units Affected: 67

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain model year 2016-2017 Titan vehicles manufactured from February 25, 2015, through February 12, 2016. The bolt connecting the upper steering shaft to the lower steering shaft may not properly secure the upper steering shaft, which can lead to separation of the steering shaft.

Consequence:

Separation of the steering shaft will result in complete loss of steering which may lead to a vehicle crash.

Remedy:

Mack strongly recommends that the affected vehicles not be driven until the interim remedy is applied. An interim notice was sent to Mack owners on March 21, 2016, and an interim repair is available now. A second notice will be sent when the final remedy is available. Both remedies will be free of charge. Owners may contact Mack customer service at -877-800-4945 opt #1. Mack's number for this recall is SC0401.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement