



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 17, 2016

Mr. David Mihalick
DS Corp DBA Crossroads RV
419 W Pike St
Jackson Center, OH 45334

NVS-215MR
16V-107

Subject: Furnace Exhaust Cover Misidentifies Hot Outlet

Dear Mr. Mihalick:

This letter serves to acknowledge DS Corp DBA Crossroads RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CROSSROADS/Z1/2016-2017

Mfr's Report Date: February 24, 2016

NHTSA Campaign Number: 16V-107

Components:
EQUIPMENT:RECREATIONAL VEHICLE:LPG FURNACE

Potential Number of Units Affected: 13

Problem Description:

DS Corp DBA Crossroads RV (Crossroads) is recalling certain model year 2016-2017 Z1 Lite travel trailers manufactured January 2, 2016, to February 4, 2016. The affected trailers are equipped with a Suburban furnace, model #NT-20SEQ, that may have an exhaust cover that incorrectly identifies the hot exhaust tube location.

Consequence:

If the cover indicates the wrong hot tube location, someone may unexpectedly touch the hot exhaust tube, increasing their risk of injury. Additionally, if a plastic return tube was installed there is an increased risk of fire.

Remedy:

Crossroads will notify owners, and dealers will replace the exhaust cover, free of charge. The recall began March 2, 2016. Owners may contact Crossroads customer service at 1-855-226-7496. Crossroad's number for this recall is 40-2015.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement