

SAFETY RECALL ALERT



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-M-0399
Date: February 25, 2016
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, SC0399, Interaxle Yoke Retaining Nut

Summary:

Description of Defect:

The cap nut that retains the interaxle driveshaft yoke to the rear axle input shaft may be subject to premature loosening. If the nut comes off, the yoke can separate from the axle input shaft and cause the drive shaft to disconnect. A disconnected drive shaft can disable the truck and result in debris on the roadway, which increases the risk of a vehicle crash.

Models/ Model Years Affected:

Mack: Certain 2012 through 2015 model Mack trucks manufactured from September 1, 2011 through April 30, 2014 with a Mack proprietary axle. Models and Model Years are as follows: CHU, CXU, GU, LEU MRU, TD: 2012-2015; LR: 2015

Vehicle Quantities:

Mack: 25,173 (20,741 U.S., 1,068 Canada, 405 Mexico, 2,959 Export)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal February 25, 2016.
- Repair Instructions are tentatively scheduled for release no later than April 15, 2016.
- Owner Notices are scheduled to be mailed on or before April 15, 2016.

Questions:

Contact the Regulatory Affairs Department at ytna.regulatoryaffairs@volvo.com if you have questions.