



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 1, 2016

Mr. Tim Lafon
Vice President Regulatory Affairs
Volvo Trucks North America
7900 National Service Rd
Greensboro, NC 27357

NVS-215KS
16V-095

Subject: Ball Joints may Fail due to Corrosion

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2016
VOLVO/VNM/2016
VOLVO/VT/2009-2010

Mfr's Report Date: February 17, 2016

NHTSA Campaign Number: 16V-095

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT
SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Potential Number of Units Affected: 2,053

Problem Description:

Volvo Trucks North America (Volvo) is recalling certain model year 2009-2010 VT trucks manufactured from April 9, 2008, through September 24, 2009, and certain 2016 model VNL and VNM trucks manufactured from January 2, 2015, through to November 6, 2015. The affected vehicles are equipped with USK non-greasable drag links that may experience corrosion of the ball joints due to the seals being compromised, possibly resulting in accelerated wear and failure of the ball joint.

Consequence:

Failure of the ball joint may cause separation of the socket and a complete loss of steering, increasing the risk of a crash.

Remedy:

Volvo will notify owners, and dealers will replace the drag links, free of charge. The recall is expected to begin April 15, 2016. Owners may contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX1601. Note: This recall is an expansion of a previous recall 15V-651.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement