



Audi

Safety Recall

Code: 74C9

Subject	Side Airbag Cover(s)
Release Date	February 24, 2016
Affected Vehicles	U.S.A. & CANADA: 2015 MY Audi A3 Cabriolet <i>Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.</i> <ul style="list-style-type: none">✓ Campaign status must show "open."✓ If Elsa shows other open action(s), inform your customer so that the work can also be completed at the same time the vehicle is in the workshop for this campaign.
Problem Description	Certain vehicles may have been manufactured with an incorrect or out of specification stitching in the driver and/or front passenger seat cover. In the event of a crash, this could prevent the side impact airbag from deploying correctly which could increase the risk of injury.
Corrective Action	Replace the driver and/or passenger seat back covers as necessary.
Parts Information	Parts will be allocated for inventory vehicles prior to owner notification. To help avoid delays or inconveniencing customers, ensure that parts are on hand to address scheduled customer appointments. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, submit requests for additional parts via email to aoaupperorderlimits@audi.com . Please DO NOT place red orders for parts to support this recall repair.
Code Visibility	On or about February 24, 2016, affected vehicles will be listed on the Inventory Vehicle Open Campaign Action report under My Dealership Reports (found on www.accessaudi.com & OMD Web). A list will not be posted for dealers who do not have any affected vehicles. On or about February 24, 2016, this campaign code will show open on affected vehicles in Elsa. On or about February 24, 2016, affected vehicles will be identified with this campaign code in the VIN Lookup tool at www.audiusa.com and on the NHTSA VIN lookup tool at www.safercar.gov .
Owner Notification	Owner notification will take place in February 2016. Owner letter examples are included in this bulletin for your reference.
Additional Information	Please alert everyone in your dealership about this action, including Sales, Service, Parts and Accounting personnel. Contact Warranty if you have any questions. IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS <u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. <u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied. Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before delivery to consumers</u> .

Claim Entry Instructions

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If customer refused campaign work:

- ✓ U.S. dealers: Submit the request through Audi Warranty Online under the Campaigns/Update option.
- ✓ Canada dealers: Fax repair order to Warranty at (905) 428-4811.

Service Number	74C9												
Damage Code	0099												
Parts Vendor Code	002												
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90												
Causal Indicator	Mark seat cover as causal part												
Vehicle Wash/Loaner	Do not claim wash/loaner under this action												
Vehicles may have more than one criteria. Complete and claim all applicable criteria on <u>one</u> claim.													
Criteria I.D.	01												
	<p>Replace Driver Side Seat Cover</p> <p>Labor operation: 7420 55 99 220 T.U.</p> <table border="1"> <thead> <tr> <th>Quantity</th> <th>Part Number</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>1.00</td> <td>8V7881805N QJH</td> <td>Driver Side Seat Cover</td> </tr> <tr> <td>30.00</td> <td>N 0152612</td> <td>Upholstery Clip</td> </tr> <tr> <td>1.00</td> <td>N 90737101</td> <td>Bolt</td> </tr> </tbody> </table>	Quantity	Part Number	Description	1.00	8V7881805N QJH	Driver Side Seat Cover	30.00	N 0152612	Upholstery Clip	1.00	N 90737101	Bolt
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Continue to next page

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Customer Letter Example (USA)

This notice applies to your vehicle: <VIN>

NHTSA: <INSERT NUMBER>

**Subject: Safety Recall 74C9 – Side Airbag Cover(s)
2015 Model Year Audi A3 Cabriolet**

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Audi A3 Cabriolet vehicles. Our records show that you are the owner of a vehicle affected by this action.

- What is the issue?** Certain vehicles may have been manufactured with an incorrect or out of specification stitching in the driver and/or front passenger seat cover. In the event of a crash, this could prevent the side impact airbag from deploying correctly which could increase the risk of injury.
- What will we do?** To help identify/correct this defect, your authorized Audi dealer will replace the driver and/or passenger seat back covers as necessary. This work may take up to one day to complete and will be performed for you free of charge.
- What should you do?** Please contact your authorized Audi dealer without delay to schedule this recall repair. To help ensure that your dealer has the required parts for your vehicle on hand when you arrive at the dealership, please call ahead to schedule this repair. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.
- Lease vehicles and address changes** If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.
- Reimbursement of Expenses** If you have previously paid for repairs relating to the condition described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.
- Can we assist you further?** If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:
- Audi of America, Inc.,
Attn: Customer Experience (74C9)
3800 Hamlin Road, Auburn Hills, MI 48326
1-800-253-2834
www.audiusa.com
- Checking your vehicle for open Recalls and Service Campaigns** To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN). As always, if you have any questions or if you need additional assistance, please contact Customer Experience or your authorized Audi dealer.

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for your continued loyalty!

Sincerely,

Audi Customer Protection

Customer Letter Example (CANADA)

This notice applies to your vehicle: <VIN>

**Subject: Safety Recall 74C9 – Side Airbag Cover(s)
2015 Model Year Audi A3 Cabriolet**

Dear Audi Owner,

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Audi A3 Cabriolet vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue? Certain vehicles may have been manufactured with an incorrect or out of specification stitching in the driver and/or front passenger seat cover. In the event of a crash, this could prevent the side impact airbag from deploying correctly which could increase the risk of injury.

What will we do? To help identify/correct this defect, your authorized Audi dealer will replace the driver and/or passenger seat back covers as necessary. This work may take up to one day to complete and will be performed for you free of charge.

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Reimbursement of Expenses If you have previously paid for repairs relating to the condition described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Can we assist you further? If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Audi Canada
Attn: Customer Relations (74C9)
PO Box 842, Stn. A
Windsor, ON N9A 6P2
1-800-822-2834
www.audi.ca

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for your continued loyalty!

Sincerely,

Audi Customer Protection

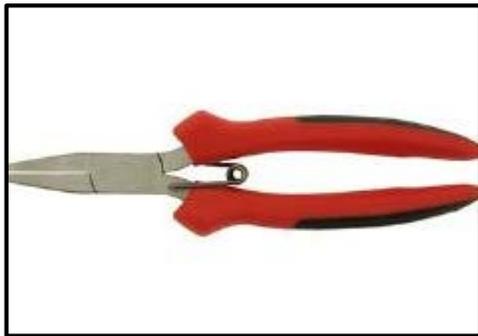
ATTENTION!

Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.

Required Parts

<u>Criteria</u>	<u>Quantity</u>	<u>Part Number</u>	<u>Part Description</u>
01	1	8V7 881 805 N QJH	Driver Side Seat Cover
02	1	8V7 881 805 N IMZ	Driver Side Seat Cover
03	1	8V7 881 805 N ROB	Driver Side Seat Cover
04	1	8V7 881 806 N QJH	Passenger Side Seat Cover
05	1	8V7 881 806 N IMZ	Passenger Side Seat Cover
06	1	8V7 881 806 N ROB	Passenger Side Seat Cover
All	30 per seat	N 015 261 2	Upholstery Clip (or equivalent)
All	1 per seat	N 907 371 01	Bolt

Required Tools



- VAG1634 – Upholstery Clip Pliers (or equivalent)



- VAS6282 – Airbag Lockout Adapter



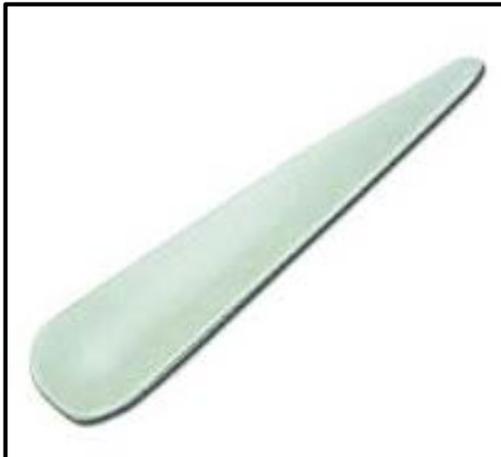
- VAS871 001 – Universal Vehicle Protector (or equivalent)



- VAS6095 – Engine and Transmission Holder (or equivalent)



- VAS6136 – Seat Repair Fixture (or equivalent)



- 3409 – Trim Removal Wedge (or equivalent)



- VAG1331 – 5-50 Nm torque wrench (or equivalent)

Work Procedure

Applicable Criteria ID (s)	Campaign/Action Status
01	Open

EXAMPLE

Section A – Check for Previous Repair

- Enter the VIN in Elsa and proceed to the “Campaign/Action” screen

TIP
On the date of repair, print this screen and keep a copy with the repair order.

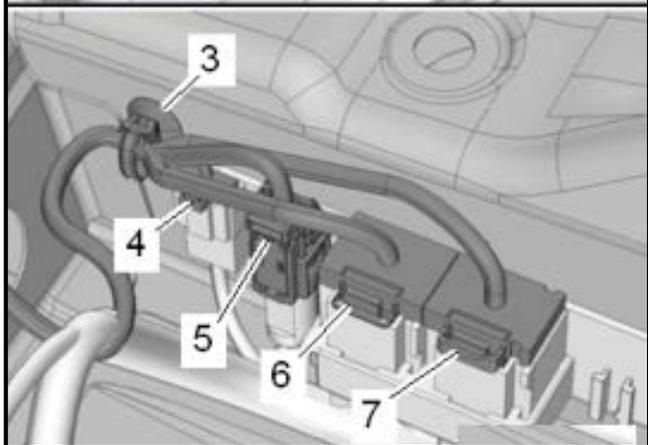
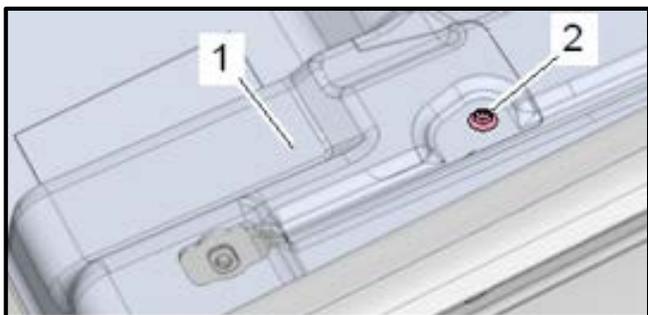
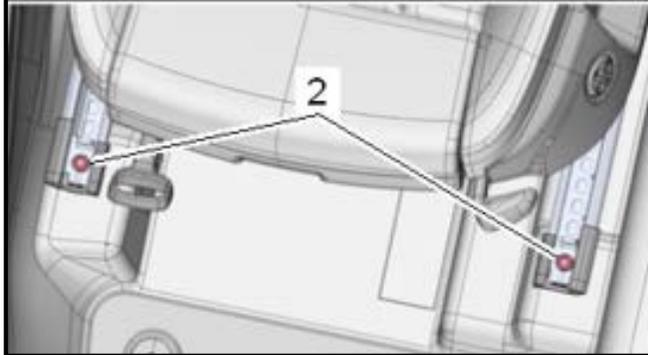
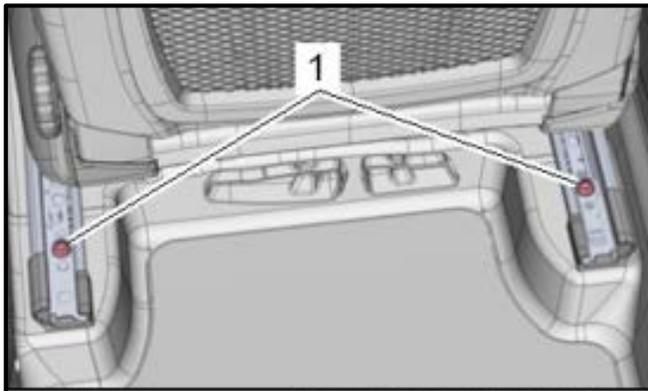
- Ensure that the Status is “Open” <arrow 2>
- Note the Applicable Criteria ID <arrow 1> for use in determining the correct work to be done and corresponding parts associated

Proceed to Section B

Section B – Replace Seat Back Cover

Seat Repair Chart		
Criteria ID	Seat Cover Part Number	Seat Repaired
01	8V7 881 805 N QJH	Left
02	8V7 881 805 N IMZ	Left
03	8V7 881 805 N ROB	Left
04	8V7 881 806 N QJH	Right
05	8V7 881 806 N IMZ	Right
06	8V7 881 806 N ROB	Right

WARNING
Risk of injury. Refer to “Warnings and Safety Precautions”, found in Appendix A at the end of this document.



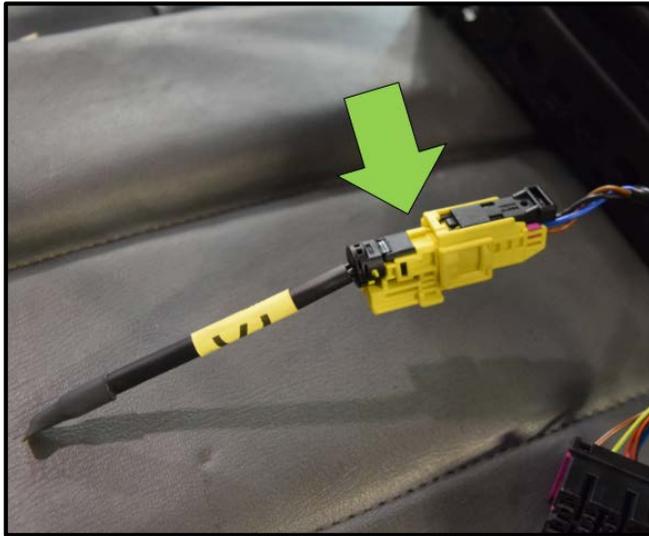
NOTE

- The left, right, or BOTH front seats may be affected by this recall. Refer to Elsa, as well as the Seat Repair Chart above to determine which seat(s) need the seat back cover replaced, and which parts are required.
- The steps below are shown on the passenger side seat. The replacement procedure for the left OR right seat back cover is identical.

- Open the convertible top.
- Push the headrest into its lowest position.
- Move the affected front seat to the full-forward, fully raised position.
- Remove the rear mounting bolts <1> from the seat rail.
- Move the seat to full-rearward, fully lowered position.
- Remove the front mounting bolts <2> from the seat rails.
- Tilt the front seat rearward against the rear seat.
- Switch the ignition ON.
- Open the hood.
- Open the battery cover.
- Disconnect and isolate the negative battery cable.
- Remove the expanding clip <2> and open the access panel in the carpet.
- Unfasten the cable holder <3>.
- Release the retaining tabs and remove the connectors from the connector station in the following order:
 - 7 – voltage supply
 - 6 – heated seats
 - 5 – side airbag
 - 4 – seat belt latch

NOTE

The connector station shown <left> is located in the vehicle floor sill panel under the front seat area.



- Connect the Airbag Lockout Adapter VAS6282 to the side airbag wiring harness connector <arrow>.

⚠ CAUTION

The Airbag Lockout Adapter VAS6282 **MUST** stay connected to the seat wiring harness until the seat is reinstalled in the vehicle.



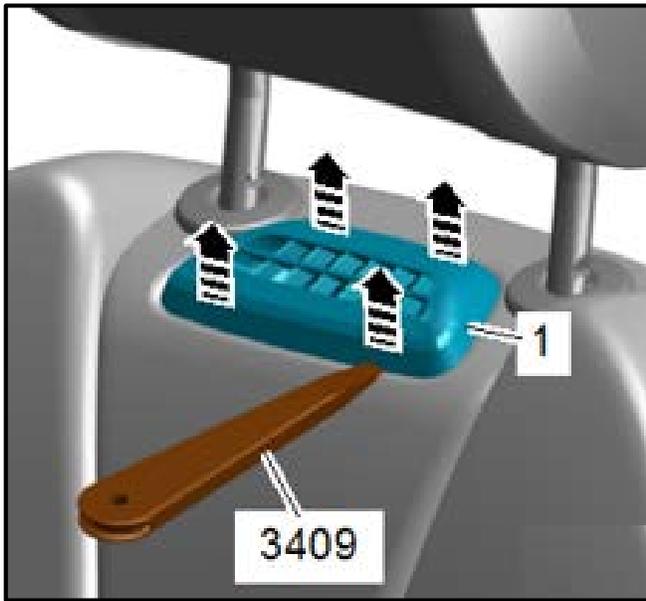
- To protect the sill panel before removing the front seat, install the Universal Vehicle Protector VAS871 001 <as shown>.
- Carefully remove the front seat from the vehicle.

! NOTE

Due to the weight and size of the front seat, assistance from a second technician may be helpful in removing the seat.



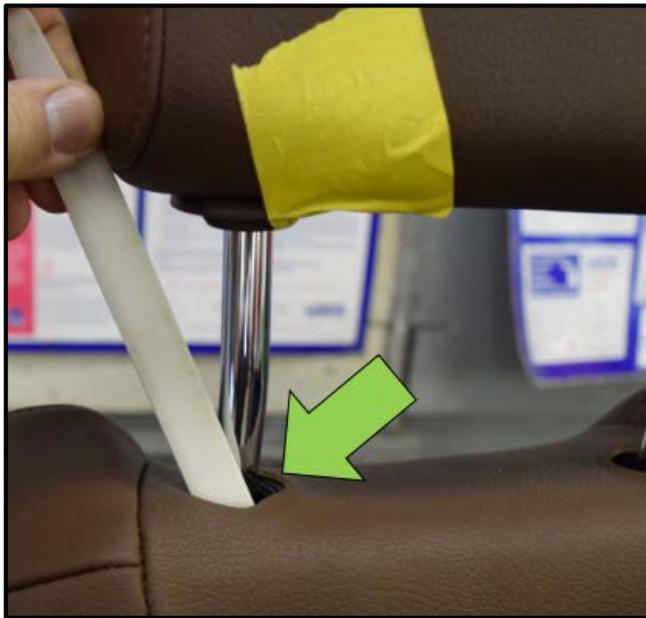
- Attach the Seat Repair Fixture VAS6136 to the Engine and Transmission Holder VAS6095.
- Fasten the affected seat onto the Seat Repair Fixture VAS6136.



- If the seat is equipped with a head heater vent, unclip and remove the vent <1> using the Trim Removal Wedge 3409 (or equivalent) as shown <direction of arrows>.



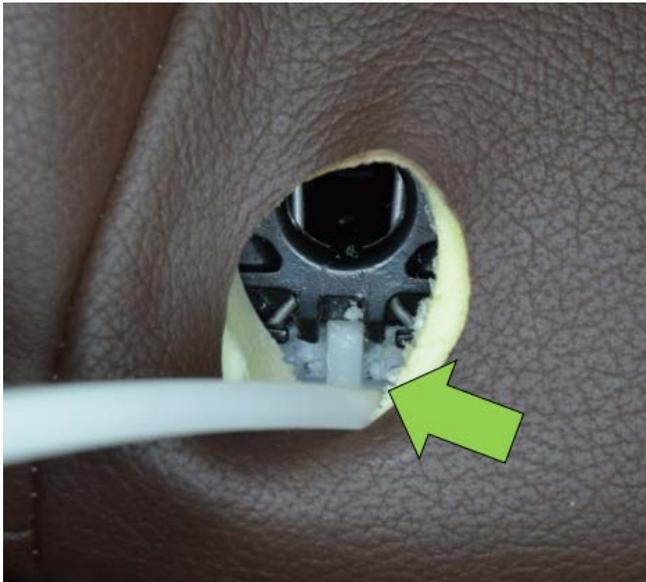
- Lift the headrest to the fully raised position
- Carefully remove the trim ring <arrow> and tape it to the head rest as shown.



- Carefully insert a trim removal tool into the seat back, behind the LEFT side headrest post as shown <arrow>.

! NOTE

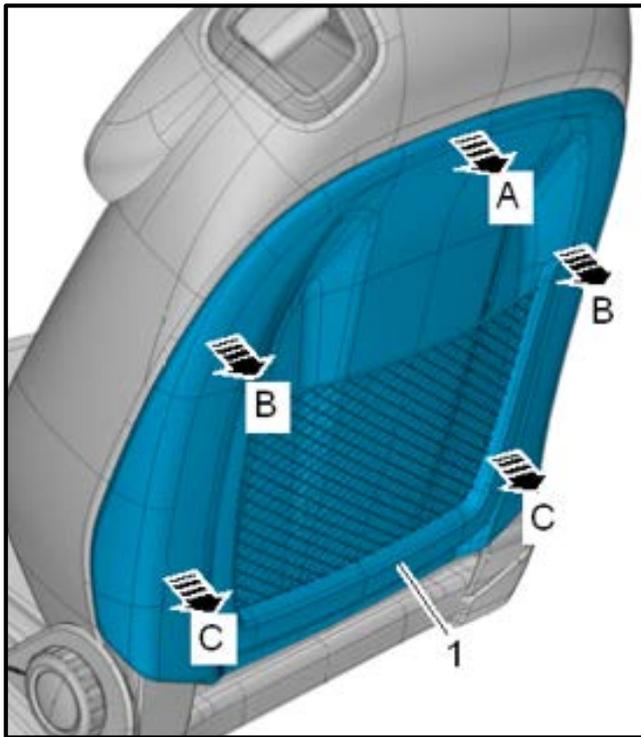
On both front seats, this step is performed on the LEFT side headrest post while looking at the REAR of the seat.



- Position the trim removal tool behind the white plastic headrest release mechanism as shown <arrow>.
- Carefully press the release toward the headrest post while simultaneously lifting upward on the headrest.
- Once released, fully remove the headrest from the seat.
- Remove and discard the trim ring and tape from the headrest.

! NOTE

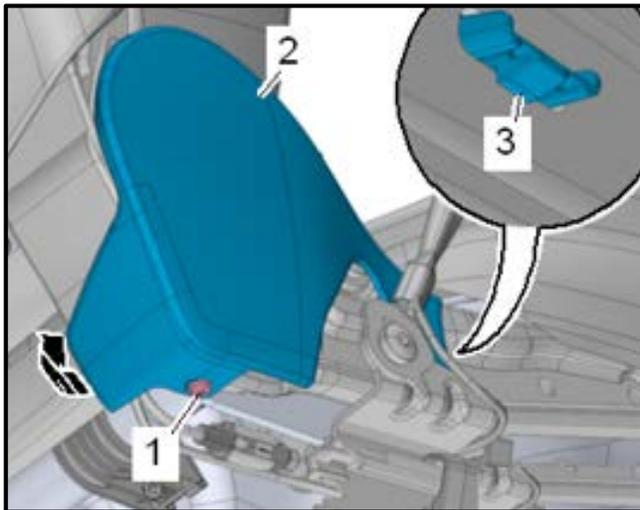
For picture clarity, this photo was taken with the headrest already removed.



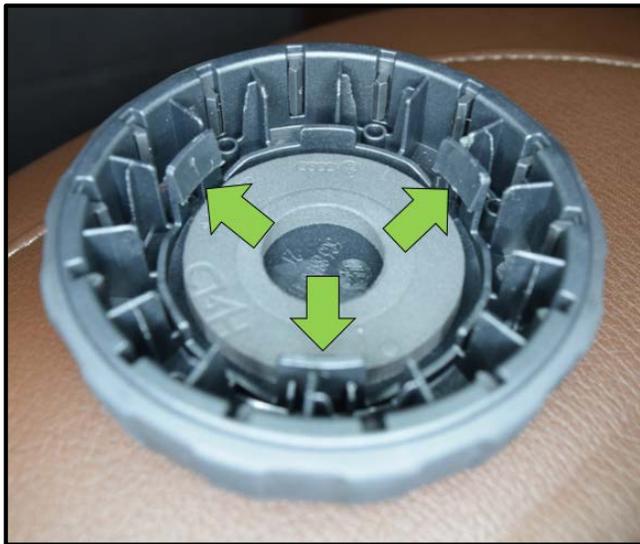
- Using Pry Lever 80-200 (or equivalent), carefully remove the backrest cover <1> from the seat backrest <direction of arrow A>.
- Loosen the side retaining tabs <direction of arrows B and C> then lift the backrest cover upward and outward to remove it from the seat.

NOTE

- Use caution when removing the seat backrest cover <1>. Forcefully removing the cover, or removing the cover while it is cold can result in damage to the fastening tabs and/or seat backrest cover itself.
- Damage to the seat backrest cover is NOT covered under this action.



- Remove the expanding rivet <1> from the inboard side seat trim <2>.
- Release the retaining tab <3>.
- Disengage the trim <2> from the backrest hinge <arrow> and remove the trim from the seat.

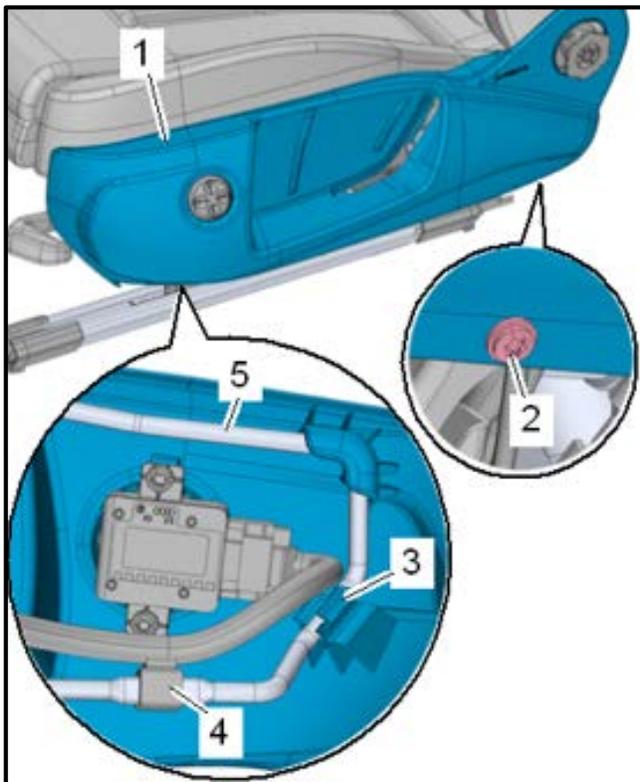


On vehicles equipped with manual reclining seats:

- Release one of the locking tabs <arrows> on the back side of the recliner adjustment knob <left> with a pocket screw driver (or equivalent) and remove the recliner knob from the seat.
- On seats with an electric reclining mechanism, this step is not necessary.

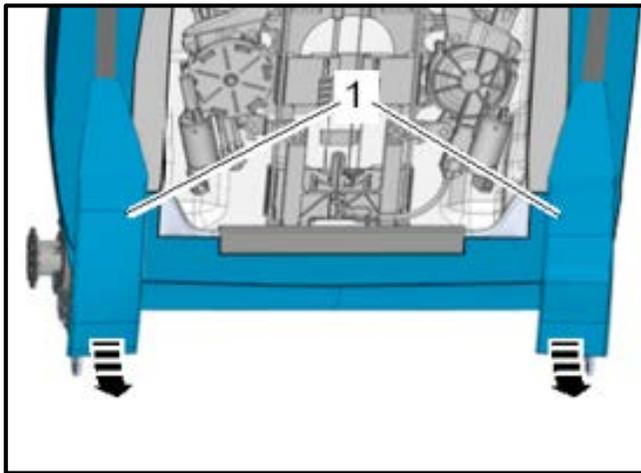
! NOTE

For picture clarity, this photo was taken with the recliner adjustment knob already removed.

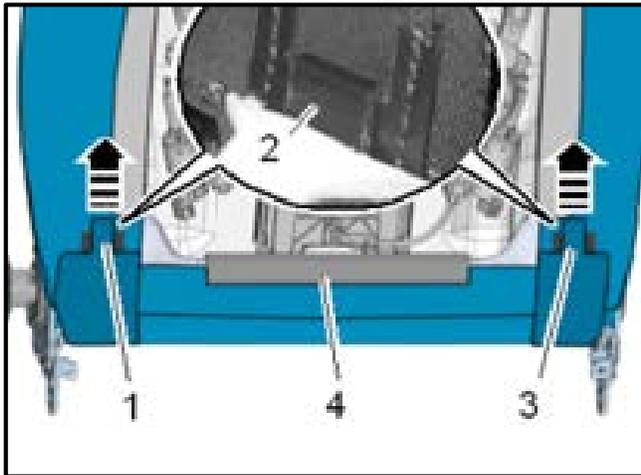


On ALL vehicles:

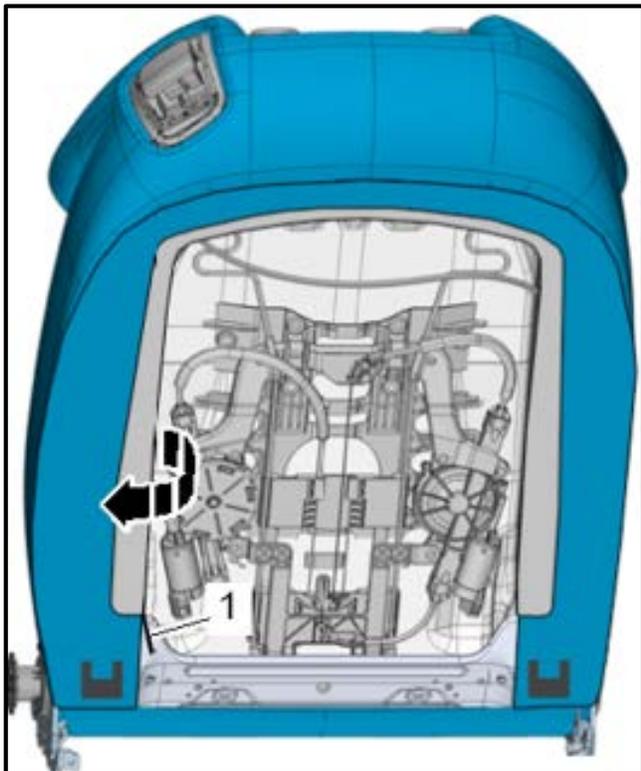
- Remove the expanding rivet <2> from the outboard seat trim panel.
- Open the clip <3> using a pocket screwdriver (or equivalent).
- Disengage the rear of the trim panel <1> from the backrest hinge and the seat pan.
- Lift the trim panel slightly, release from the bracket <5> and remove the panel in a forward direction.
- If equipped with lumbar support, Release the cable holder <4> and disconnect the connector from the lumbar support adjustment switch.
- Disconnect any remaining connectors between the trim panel and the seat.



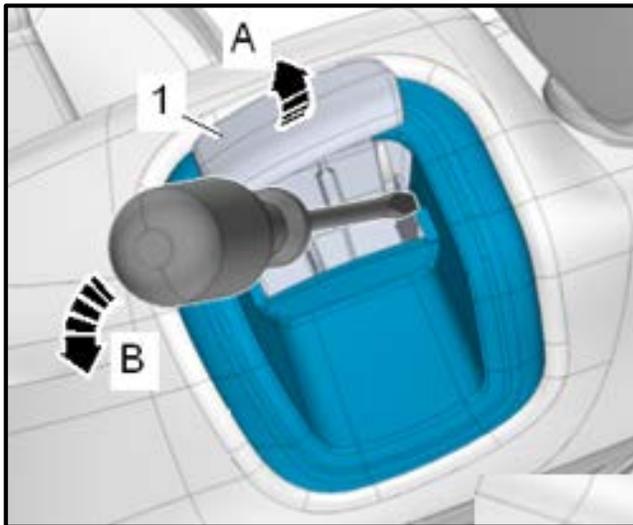
- Disengage the lower cover <1> from the backrest hinge trim <arrows>.



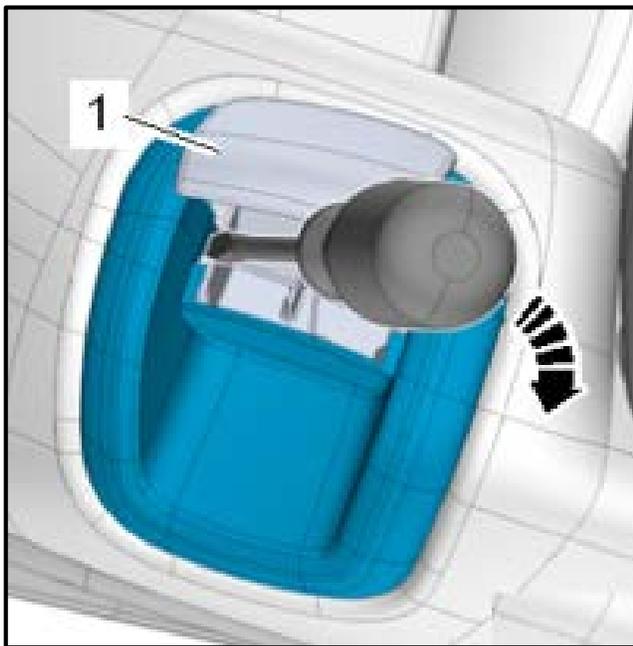
- Pull the cover tabs <1 and 3> upward <direction of arrows> and disengage the beading <2> on the cover.
- Detach the lower molding <4> from the backrest frame.



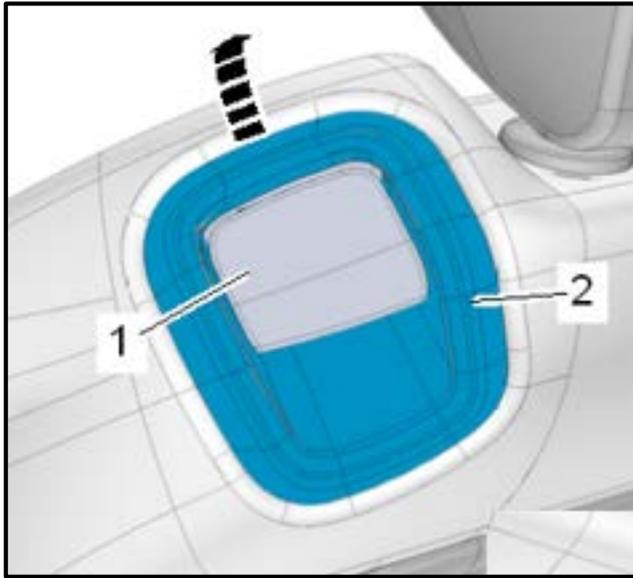
- Disengage the cover clamping strip <1> from the backrest frame as shown <direction of arrow>.



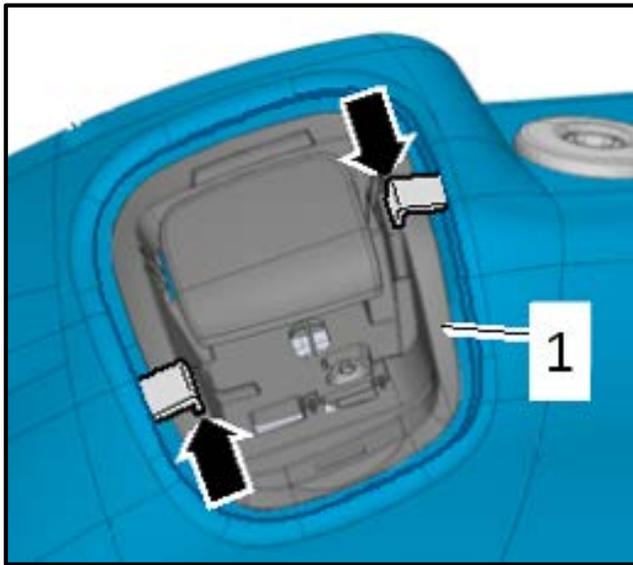
- Pull the backrest release lever <1> upward <direction of arrow A>.
- Insert a flat-head screwdriver between the trim and operating lever <as shown>.
- Release the right side catches <direction of arrow B>.



- Continue holding the backrest release lever <1> in the upward position.
- Release the left side catches <direction of arrow>.



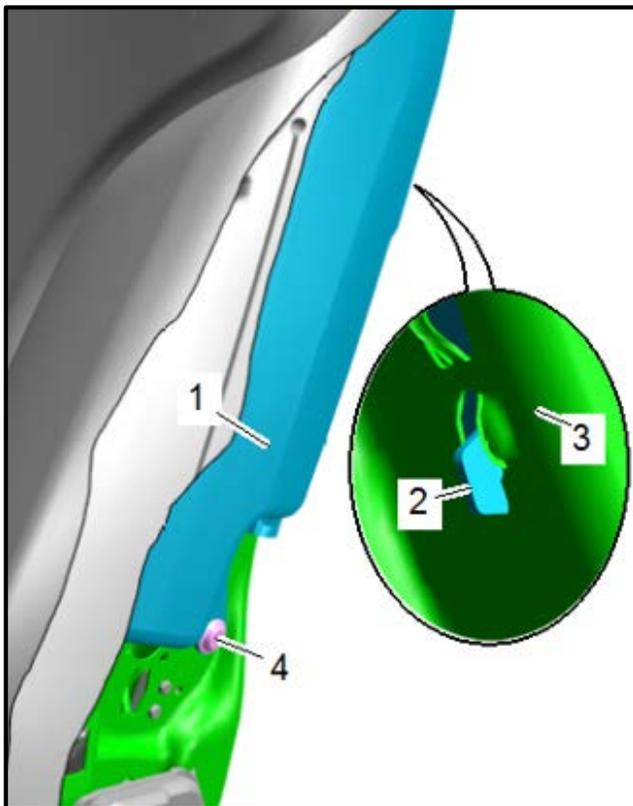
- Return the backrest release lever <1> to the resting position.
- Disengage the trim <2> by hand <direction of arrow>.
- Remove the trim <2> from the seat.



- Release the seat cover fastening hooks <arrows> from the backrest release <1>.



- Locate the side airbag and wiring harness on the outboard side of the seat.
- Release the connector lock <2> with a pocket screwdriver (or equivalent) as shown <direction of arrow>.
- Disconnect the connector <1> from the side airbag igniter.



- Carefully push the seat cover with the cushion in the area of the side airbag as far forward as possible.
- Remove and discard the bolt <4>.
- Lift upward on the side airbag <1> to disengage the hook <2> from the seat back frame <3>.
- Remove the side airbag from the seat.
- Place the airbag in a clean, dry location with the igniter on the BOTTOM.

⚠ WARNING

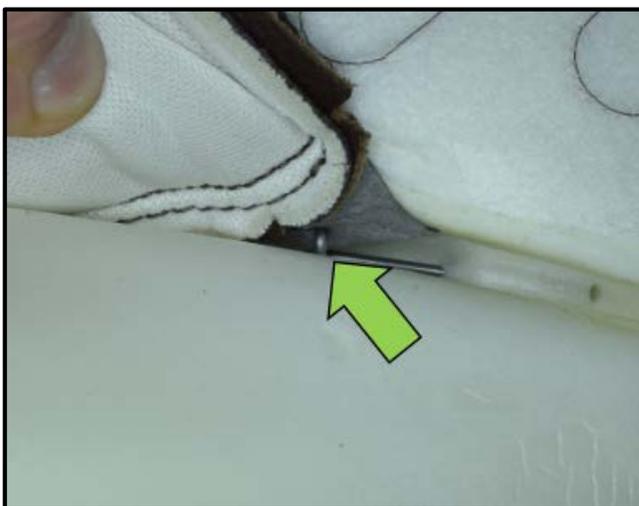
The airbag unit **MUST** be placed with the bag itself facing upward. Placing the airbag with the igniter facing upward can result in injury in the event of an accidental airbag deployment.



- Carefully pull the bottom of the seat cover through the opening between the seat base and the seat back as shown <arrows>.



- Continue to peel the seat cover toward the top of the seat back as shown <arrows>.



- The seat cover is fastened to the seat cushion using wire upholstery clips <arrow>.

! NOTE	
The seat cover will have approximately 30 upholstery clips installed. While cutting these clips, some fragments may remain attached to the seat cushion. ALL fragments of the old clips MUST be removed from the seat cushion prior to reassembling the seat.	



- Pull the edges of the cover <3> from the cushion <1> as far as possible.
- Starting along the bottom edge, cut the upholstery clips <2> using appropriate side cutting pliers.
- Once all of the upholstery clips have been cut, fully remove the cover <3> from the cushion <1>.

NOTE

During this procedure, it is not necessary to remove the seat back foam from the seat frame.

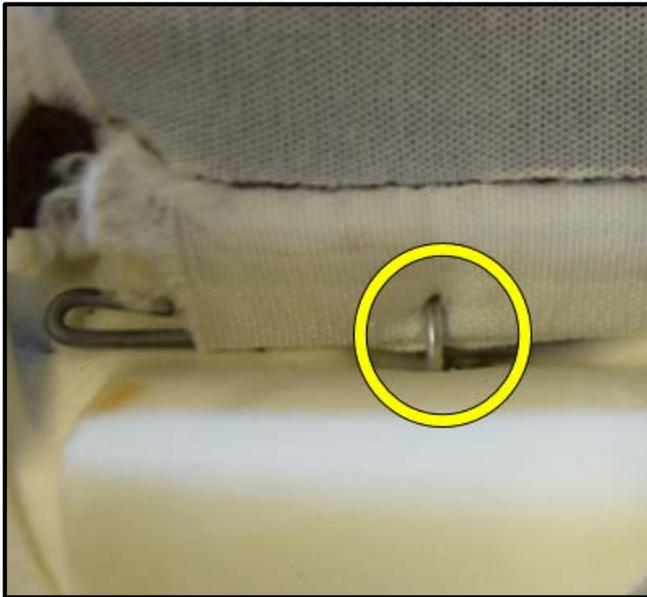


TIP

- When looking at the seat cushion, the upholstery clips are located approximately where shown <arrows>.
- During disassembly, start cutting the clips along the bottom edge, then work upward until all the clips have been removed.



- Position the replacement seat cover onto the seat cushion. See the chart at the beginning of Section B for the part number of the appropriate seat cover.
- Starting at the top of the seat cushion, install and fasten the first four upholstery clips where shown <circles> using upholstery clip pliers VAG1634 (or equivalent).



- Prior to fully clamping the upholstery clips closed, be sure each upholstery clip engages BOTH the webbing on the bottom side of the seat cover AND the fastening wire molded into the seat cushion as shown <circle>.



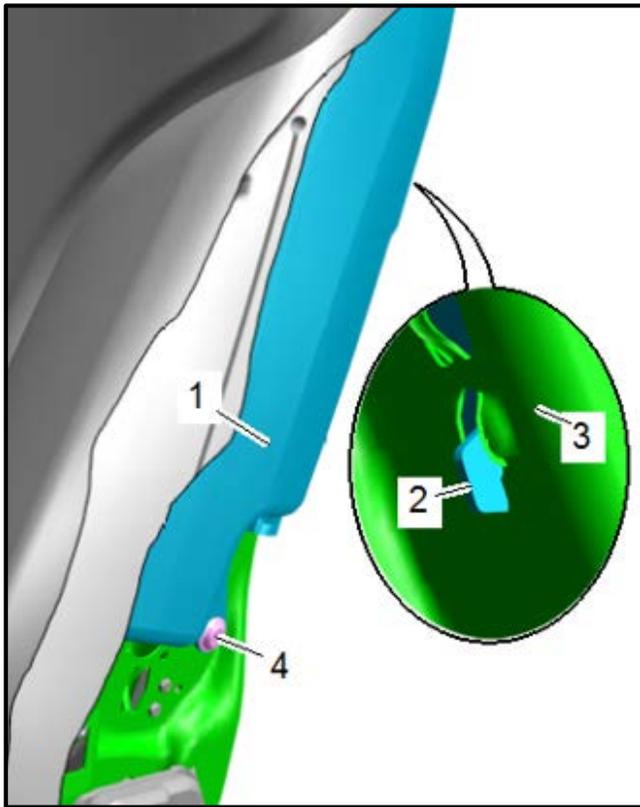
- Complete the seat cover installation.
- Install the upholstery clips from the top down, installing the inside clips <circles> first, then the outside clips last <arrows>.

i TIP

Prior to installing the upholstery clips shown here, it may be helpful to wrap the replacement seat cover all the way around the seat cushion and into its fully installed position. The seat cover CANNOT be draped over the top of the seat cushion after the clips shown here are installed.



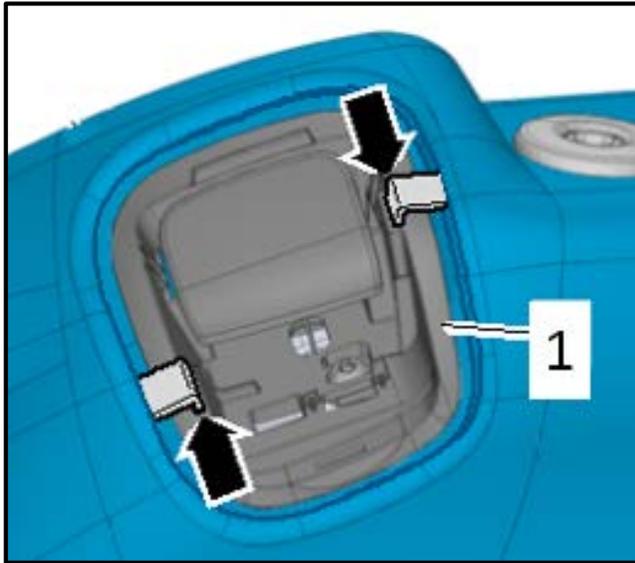
- Carefully push the seat cover and cushion on the outboard side of the seat back as far forward as possible <as shown>.
- Position the insulating sleeve over top of the side airbag mounting location as shown <arrows>.
- When installing the side airbag, the hook and mounting bolt should both pass through the cut-outs in the sleeve <circles>.



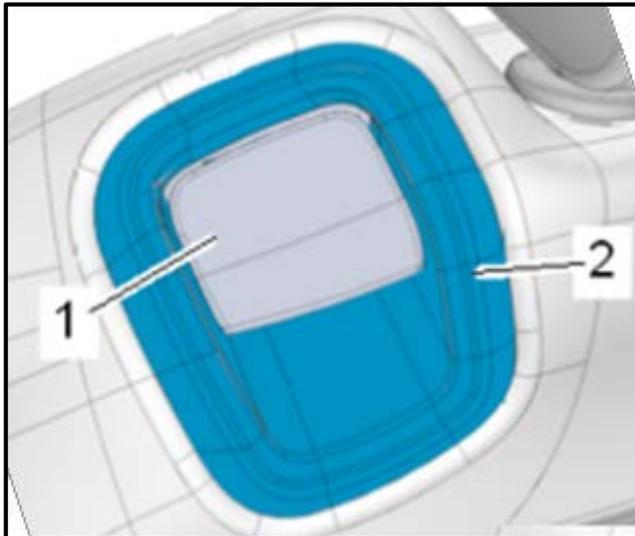
- Reinstall the side airbag into the seat.
- During installation, be sure to lock the hook <2> into the seat back frame <3> as shown.
- Clean the threaded hole for the airbag mounting bolt <4> with an appropriate thread tap.
- Apply an appropriate medium-strength thread locking compound onto the airbag mounting bolt threads.
- Install the replacement bolt, P/N N90737101, <4> and torque to **8Nm**.



- Reconnect the connector <1> to the side airbag igniter and refasten the connector lock <2>.



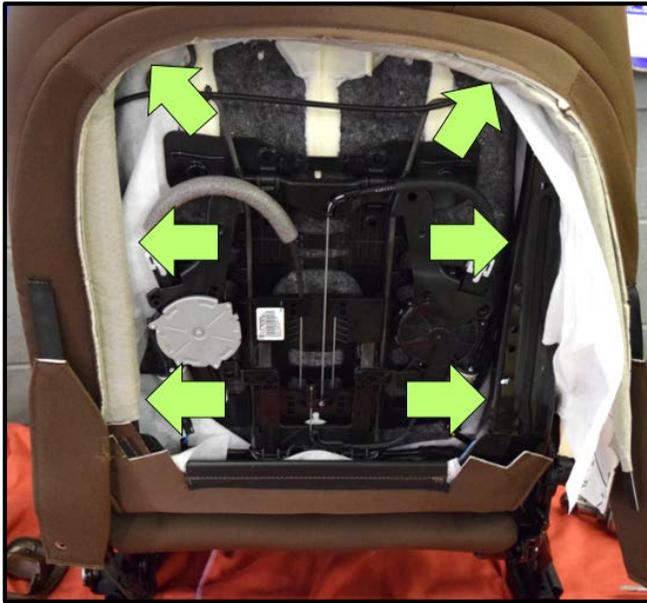
- Reinstall the seat cover fastening hooks <arrows> into the backrest release <1>.



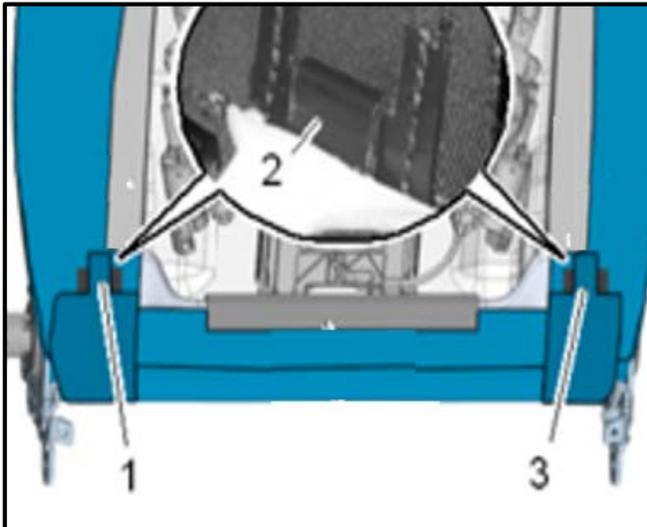
- Hold the backrest release lever <1> in the open position.
- Reinstall the trim <2> onto the seat.



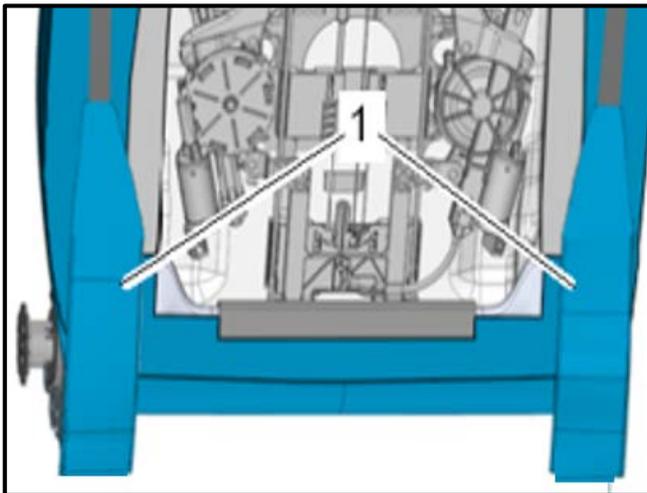
- Feed the bottom edge of the seat cover between the seat back and seat bottom, then fasten the cover clamping strip to the seat back frame as shown <arrows>.



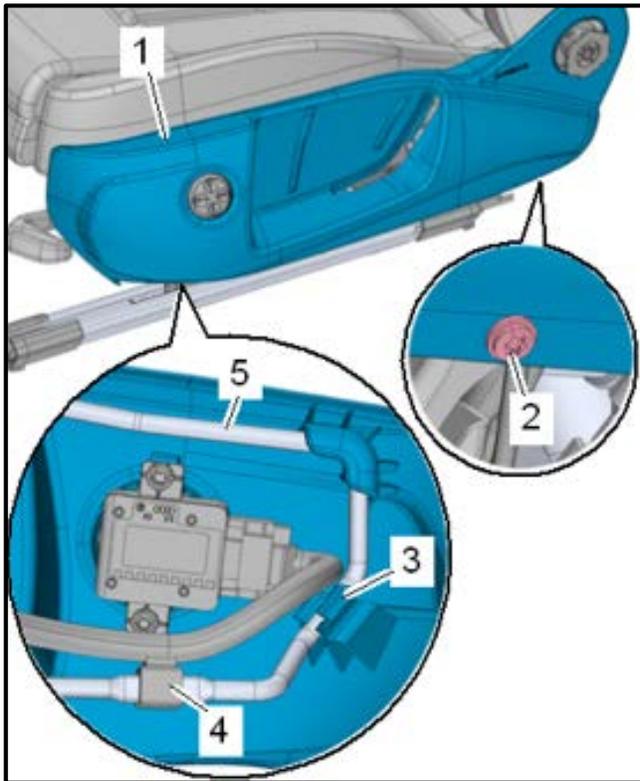
- Starting from one side, refasten the cover clamping strip to the seat back frame as shown <arrows>.



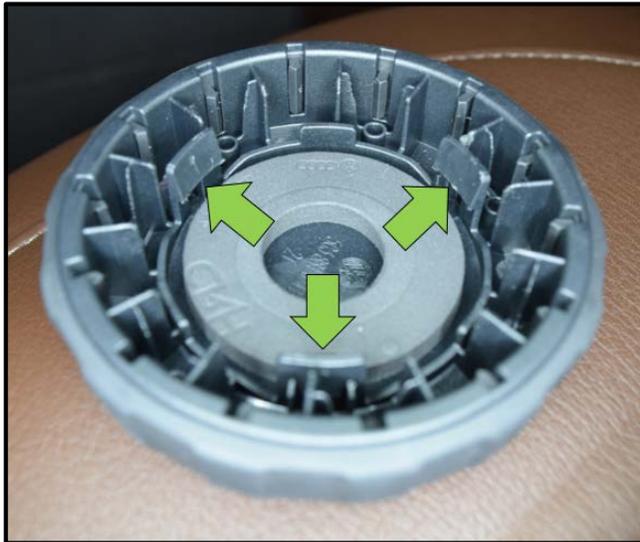
- Refasten the cover tabs <1 and 3> onto the seat back cover retainer <2>.



- Refasten the lower cover <1> onto the backrest hinge trim.

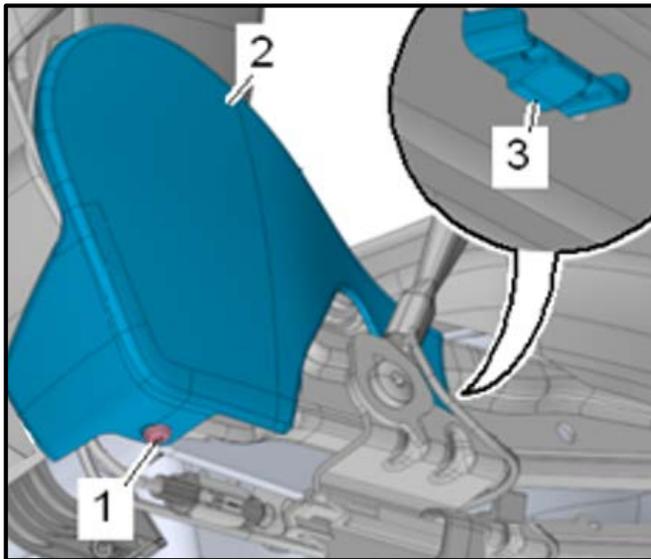


- If equipped with lumbar support, reconnect the connector onto the lumbar support adjustment switch and refasten the cable holder <4>.
- Reinstall the trim panel onto the bracket <5>.
- Refasten the rear of the trim panel <1> onto the backrest hinge and seat pan.
- Refasten the clip <3>.
- Reinstall the expanding rivet onto the outboard seat trim panel.



On vehicles equipped with manual reclining seats:

- Reinstall the recliner adjustment knob onto the seat until the tabs <arrows> engage the recliner adjustment mechanism.



On ALL vehicles:

- Reinstall the trim <2> onto the backrest hinge <arrow> and onto the seat.
- Refasten the retaining tab <3>.
- Reinstall the expanding rivet <1> into the inboard side seat trim <2>.

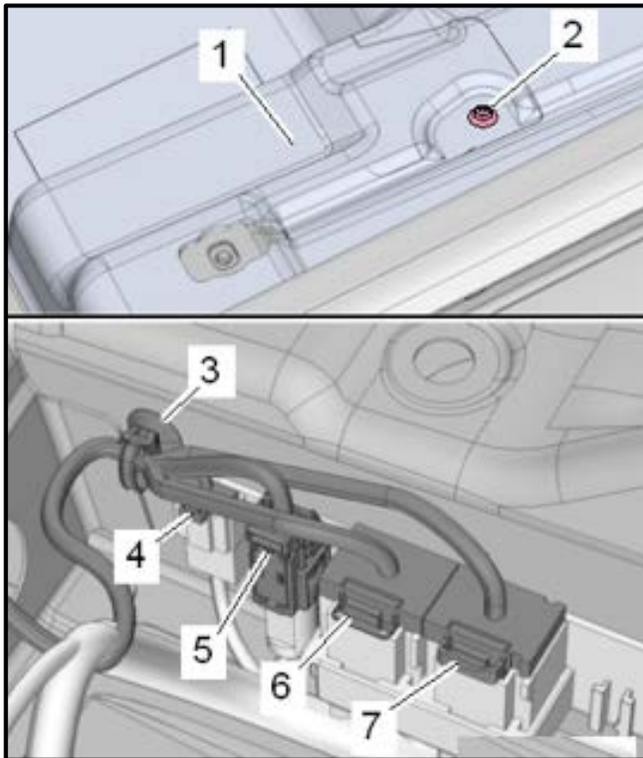


- Reinstall the seatback trim.
- Reinstall the headrest.
- If the seat is equipped with a head heater vent, reinstall the vent.
- To protect the sill panel before reinstalling the front seat, install the Universal Vehicle Protector VAS871 001 <as shown>.
- Carefully place the front seat back inside the vehicle.

NOTE
 Due to the weight and size of the front passenger seat, assistance from a second technician may be helpful when installing the seat.



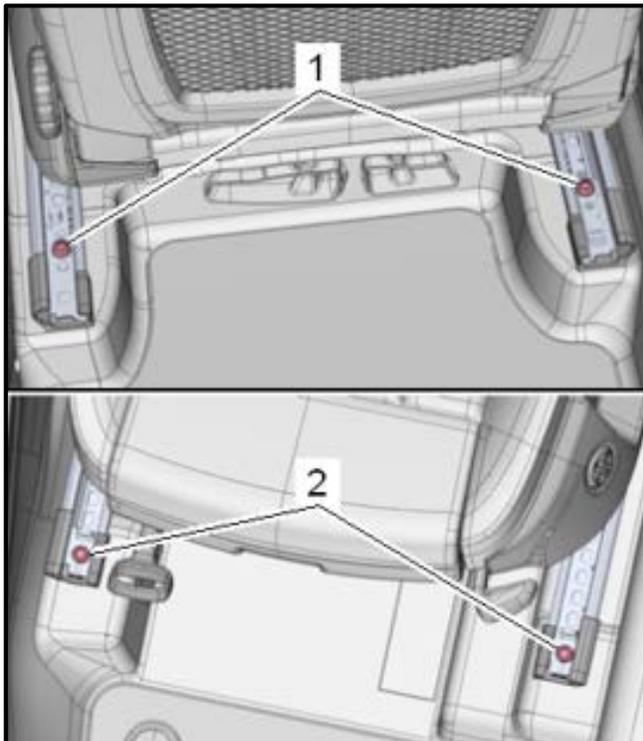
- Remove the Airbag Lockout Adapter VAS6282 from the side airbag wiring harness connector <arrow>.



- Reconnect the seat wiring harness connectors <4 through 7>.
- Refasten the cable holder <3>.
- Close the access panel in the carpet <1> and refasten the expanding clip <2>.
- Reconnect and tighten the negative battery cable.
- Close the battery cover.
- Close the hood.

⚠ WARNING

Ignition must be on when connecting battery. If pyrotechnic components (for example, airbag, belt tensioner) are not repaired correctly, they may deploy unintentionally after connecting battery. There must not be anyone inside the vehicle when connecting the battery.

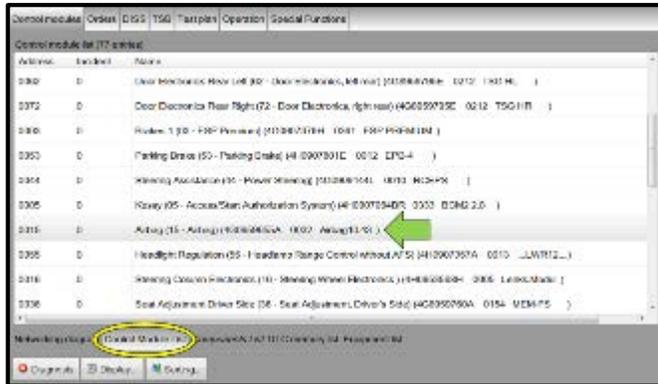


- Position the seat back to its original mounted position.
- Reinstall the mounting bolts <2> into the seat rails.
- Move the seat to the full-forward, fully raised position.
- Reinstall the front seat mounting bolts <1> into the seat rail.
- Torque all the seat mounting bolts to **40Nm**.
- Close the convertible top.

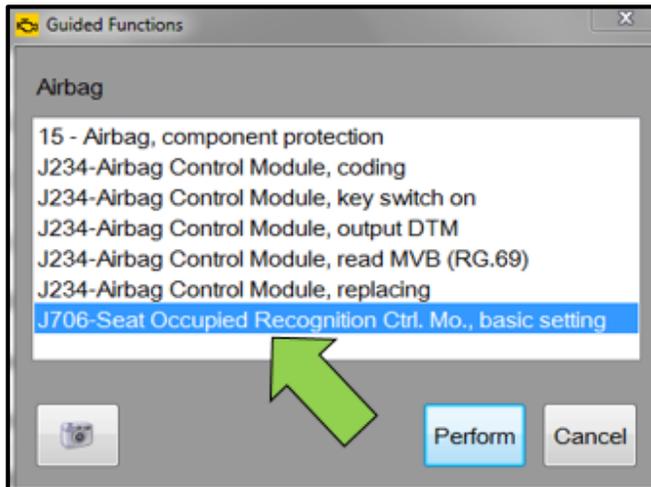
If ONLY the driver seat was repaired (criteria 01, 02, or 03), proceed to Section D.

If the passenger seat was repaired (criteria 04, 05, or 06), proceed to Section C.

Section C – PODS System Basic Settings



- Switch the ignition ON.
- Connect the VAS tester to the vehicle.
- Using ODIS, perform a complete GFF scan of the vehicle.
- From the “Control Module List” screen <circle>, right click on the Airbag Control Module <arrow>.
- When the drop down list is displayed, select “Guided Functions”.



- From the “Guided Functions” list, select “J706 – Seat Occupied Recognition Ctrl. Mo., basic setting” <arrow>.
- Follow the on-screen directions to complete the PODS system basic settings.



- When the message “END OF TEST” is displayed, select “Complete/Continue” <arrow>.
- Clear all DTCs.
- Reset customer convenience basic settings (i.e. clock, one-touch windows, seat position).
- Disconnect the VAS scan tool.

Proceed to Section D

Section D – Campaign Stamp

I certify that this campaign
has been performed in strict
accordance with the applicable
Audi repair procedure.

SAGA Code: _____
Technician: _____
Date: _____

Item#: AUD4927ENG

- Once the campaign has been completed, the technician should stamp the repair order.
- Stamps are available for ordering through the Compliance Label Ordering Portal.

OR

Je certifie que cette
campagne de rappel a été
exécutée suivant les strictes
directives de réparation
d'Audi

Code de SAGA: _____
Technicien: _____
Date: _____

Item # AUD4927FRE

Proceed to Section E

Section E - Parts Return/Disposal

Properly store (retain), destroy or dispose of removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP) for U.S. and SAGA for Canada.

ALL WORK IS COMPLETE

Appendix A – Warning and Safety Precautions

WARNING

- Follow all safety precautions when working with pyrotechnic components.
- Before handling pyrotechnic components (for example, disconnecting the connector), the person handling it must “discharge static electricity”. This can be done by touching the door striker, for example.
- Ignition must be on when connecting battery. If pyrotechnic components (for example, airbag, belt tensioner) are not repaired correctly, they may deploy unintentionally after connecting battery. There must not be anyone inside the vehicle when connecting the battery.

CAUTION

- Testing, assembly, and repair work may only be performed by qualified personnel.
- There is no change interval for airbag units.
- Never test with a test light, volt meter or ohm meter.
- The pyrotechnic components may be check only when they are installed and with a Volkswagen approved vehicle diagnosis, testing and information system.
- When working on the Airbag System (pyrotechnic components, Airbag Control Module -J234-, wiring), the battery ground cable must be disconnected WITH THE IGNITION SWITCHED ON. Then cover the negative terminal.
- Wait for 10 seconds after disconnecting the battery.
- The ignition must be SWITCHED ON when connecting the battery. Nobody should be inside the vehicle with doing this. Exception: Vehicles with a battery inside the passenger compartment.
- If the ignition is not switched on after the battery is reattached - the warning lamps on the instrument cluster do not light up - then place the ignition (button) on the driver seat, which should be reclined back to its furthest position.
- Before handling pyrotechnic components of the restraint system, for example, before disconnecting the electrical harness connector, the relevant person must discharge static electricity. Touching grounded metal parts, for example, touching the door striker, will discharge the static electricity.
- Wash hands after touching ignited restraint system pyrotechnic components.
- Pyrotechnic components may not be opened nor repaired; always use new parts (risk of injury).
- Pyrotechnic components that have fallen onto a hard surface or show signs of damage must not be installed in vehicle.
- Pyrotechnic components should be installed immediately upon removal from shipping package.
- If the work must be stopped for a while, put the pyrotechnic component back into its shipping package.
- Do not leave the pyrotechnic component out unattended.
- When connecting restraint system pyrotechnic components, only the person performing the work should be in the vehicle.
- Do not use any grease or cleaning solutions on pyrotechnic components.
- Replace the airbag unit if any contaminants such as oil, grease, paint, dye or cleaning solution have penetrated the fabric.

- Pyrotechnic components must not be exposed to temperatures over 100 °C (212 °F), even for a short time.

 **CAUTION**

Accident risk.

When working on pyrotechnic components (such as airbags and belt tensioners), the battery must be disconnected with the ignition switched on, contrary to the following description.

This is a risk of reducing agent leaking out on vehicles with a selective catalytic reduction system.

- After the ignition is switched off, the reducing agent goes from the metering line to the Reducing Agent Injector -N474- and back into the reducing agent active chamber.
- Wait until all the reducing agent has been returned before working in this area. This could take up to 10 minutes after switching off the ignition.
- Only after this is complete can the battery be disconnected. Again, this could take up to 10 minutes after switching off the ignition.