



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 19, 2016

Ms. Terri Tobias
Regulatory Compliance Manager
Highland Ridge RV
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NVS-215MR
16V-058

Subject: Trailer Safety Chains not Equal to GVWR

Dear Ms. Tobias:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/HIGHLANDER/2015-2016
HIGHLAND RIDGE/JOURNEYER/2015-2016
HIGHLAND RIDGE/MESA RIDGE/2015-2016
HIGHLAND RIDGE/ROAMER/2015-2016

Mfr's Report Date: January 29, 2016

NHTSA Campaign Number: 16V-058

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 239

Problem Description:

Highland Ridge RV (Highland) is recalling certain model year 2015-2016 Highlander, Mesa Ridge, Roamer, and Journeyer travel trailers manufactured April 7, 2014, to January 11, 2016. The affected vehicles are equipped with safety chains on the A-frame that are rated for 11,700lb instead of being rated equal to or greater than the gross vehicle weight rating (GVWR) of the travel trailer.

Consequence:

In the event the main trailer connection fails, the weight of the trailer can break the safety chains if the chains are not strong enough, allowing the trailer to separate from the vehicle, increasing the risk of a crash.

Remedy:

Highland will notify owners, and dealers will replace the existing safety chains with chains that have a 16,200lb rating, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Highland customer service at 1-260-768-7771. Highland's number for this recall is 9904277.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Highland's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement