



Michael A. Berardi
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Ford Customer Service Division

Ford Motor Company
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February 8, 2016

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **DEMONSTRATION / DELIVERY HOLD - Compliance Recall 15C17**

Certain 2015 Model Year F-150 SuperCrew Vehicles
Front Seatbelt Retractor and Pretensioner Assembly Replacement

REF : DEMONSTRATION / DELIVERY HOLD - Advance Notice - Compliance Recall 15C17

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F-150	2015	Dearborn	January 22, 2015 through March 17, 2015

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS COMPLIANCE RECALL

Some of the affected vehicles may fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 209 Seat Belt Assemblies and No. 210 Seat Belt Assembly Anchorages. The front seatbelt anchorages may have improperly secured pretensioner cables that may not adequately restrain an occupant in a crash, increasing the risk of injury.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the affected driver and/or passenger front seatbelt retractor and pretensioner assembly identified in Attachment IV. This service must be performed on all affected vehicles at no charge to the vehicle owner.

The "Front Seatbelt Retractor and Pretensioner Assembly Replacement Reference Table" (Attachment IV) lists all the required assembly part numbers for each of the affected VINs.

OWNER NOTIFICATION MAILING SCHEDULE

Owner Letters are expected to be mailed the week of February 15, 2016. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Attachment IV: Front Seatbelt Retractor and Pretensioner Assembly Replacement Reference Table

Owner Notification Letter

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Berardi". The signature is fluid and cursive, with a prominent initial "M".

Michael A. Berardi

DEMONSTRATION / DELIVERY HOLD - Compliance Recall 15C17

Certain 2015 Model Year F-150 SuperCrew Vehicles

Front Seatbelt Retractor and Pretensioner Assembly Replacement

OASIS ACTIVATION

OASIS was activated on December 21, 2015.

FSA VIN LISTS ACTIVATION

FSA VIN Lists were available through <https://web.fsavinlists.dealerconnection.com> on December 21, 2015. Owner names and addresses will be available by February 29, 2016.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries.

Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For vehicles within new vehicle bumper-to-bumper warranty coverage, follow existing warranty and policy guidelines for related damage claims. No SSSC approval is required for these vehicles:
 - Ford vehicles – 3 years or 36,000 miles
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

The use of rental vehicles is not approved for this program.

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Front Seatbelt Retractor and Pretensioner Assembly Replacement

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE) or One Warranty Solution (OWS).
 - DWE: refer to ACESII manual for claims preparation and submission information.
 - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number (15C17) is the sub code.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA.

NOTE: Maintain supporting documentation for all Miscellaneous Expenses according to procedure as identified in the Warranty and Policy Manual.

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Certain 2015 Model Year F-150 SuperCrew Vehicles

Front Seatbelt Retractor and Pretensioner Assembly Replacement

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Passenger Front Seatbelt Retractor and Pretensioner Assembly	15C17B	0.7 Hours
Replace Driver Front Seatbelt Retractor and Pretensioner Assembly	15C17C	0.6 Hours
Replace Driver and Passenger Front Seatbelt Retractor and Pretensioner Assemblies	15C17D	1.1 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION**NOTE:** Use Attachment IV to identify part numbers.

Part Number	Passenger Front Seatbelt Retractor and Pretensioner Assembly Description	Order Quantity
FL3Z-16611B08-AA	Medium Earth Gray Interior	1
FL3Z-16611B08-AB	Java Interior	1
FL3Z-16611B08-AC	Ebony Interior	1
FL3Z-16611B08-AD	Medium Camel/Light Camel Interior	1

Part Number	Driver Front Seatbelt Retractor and Pretensioner Assembly Description	Order Quantity
FL3Z-16611B09-AA	Medium Earth Gray Interior	1
FL3Z-16611B09-AB	Java Interior	1
FL3Z-16611B09-AC	Ebony Interior	1
FL3Z-16611B09-AD	Medium Camel/Light Camel Interior	1

The DOR/COR number for this recall is 51025.

Order your parts through normal order processing channels. To guarantee the shortest delivery time, an emergency order for parts must be placed.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

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Front Seatbelt Retractor and Pretensioner Assembly Replacement

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2015 MODEL YEAR F-150 SUPERCREW VEHICLES — FRONT SEATBELT RETRACTOR AND PRETENSIONER ASSEMBLY REPLACEMENT

OVERVIEW

Some of the affected vehicles may fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 209 Seat Belt Assemblies and No. 210 Seat Belt Assembly Anchorages. The front seatbelt anchorages may have improperly secured pretensioner cables that may not adequately restrain an occupant in a crash, increasing the risk of injury.

Dealers are to replace the affected driver and/or passenger front seatbelt retractor and pretensioner assembly identified in Attachment IV.

SERVICE PROCEDURE

1. Replace the driver and/or passenger front seatbelt retractor and pretensioner assembly. Please follow the Workshop Manual (WSM) procedures in Section 501-20A.



Front Seatbelt Retractor and Pretensioner Assembly Part Number	
Driver	Passenger
	FL3Z-16611B08-AC
	FL3Z-16611B08-AA
	FL3Z-16611B08-AC
	FL3Z-16611B08-AA
	FL3Z-16611B08-AC

Front Seatbelt Retractor and Pretensioner Assembly Part Number	
Driver	Passenger
	FL3Z-16611B08-AC
	FL3Z-16611B08-AA
	FL3Z-16611B08-AA
	FL3Z-16611B08-AD