

Daimler Vans USA, LLC

A Daimler Company

Bernhard J. Glaser

Vice President &
Managing Director
Vans USA

IMPORTANT SAFETY RECALL 2016010002
This notice applies to your vehicle, WDDSJ5CB6EN123456
Passenger-side Airbag
NHTSA Recall # 15V-354

February, 2016

2016010002
WDDSJ5CB6EN123456
Daniel Selke
1 Mercedes Drive
Montvale, NJ 07645

REMEDY AVAILABLE

Please schedule a free front passenger airbag replacement with an authorized Freightliner Sprinter Dealer

Dear Freightliner Sprinter Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Daimler AG, through Daimler Vans USA, LLC ("DVUSA") has decided that a defect which relates to motor vehicle safety exists in the passenger-side airbag in certain Model Year 2007 – 2008 Freightliner Sprinters. Our records indicate that your vehicle is included in the affected population of vehicles.

The subject Freightliner Sprinter vehicles were equipped with passenger-side front airbags provided by the supplier TK Holdings Inc. ("Takata").

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

The passenger airbag inflator housing in your vehicle may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if your vehicle has been exposed to high levels of absolute humidity for extended periods of time. An inflator rupture, during airbag deployment events, could result in metal fragments striking the passenger seat occupant, possibly causing serious injury or death.

During the period prior to front passenger airbag replacement we ask that no passengers sit in the front passenger seat, and we also ask that you do not place other items, such as pets or luggage, etc., in the front passenger seat until the front passenger airbag has been replaced under this recall to avoid any risk associated with a front passenger airbag deployment in the event of a crash.

An authorized Freightliner Sprinter dealer will replace the passenger-side front airbag on the affected vehicles.

This service will be provided free of charge. We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the minimum repair time is approximately one hour, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Freightliner Sprinter dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

For additional information and to schedule an appointment please contact FREIGHTLINER OF ANYTOWN, 201-555-1234 or another authorized Freightliner Sprinter dealer, at your earliest convenience. To locate additional authorized dealers see www.sprintervansusa.com/dealer-locator. Please mention you are scheduling an appointment to replace your passenger-side airbag under **Recall Campaign # 2016010002**. You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If for any reason a Freightliner dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 877-762-8267 or call the toll-free NHTSA Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause you.

Sincerely,



Daimler Vans USA, LLC
One Mercedes Drive
P.O. Box 350
Montvale, NJ 07645-0350
877-762-8267

