



IMPORTANT SAFETY RECALL

January 2016

Subject: Britax B-Safe 35 Handle Recall 16C-001

Products Included In Recall: Certain B-Safe 35 and B-Safe 35 Elite Infant Car Seats

Dear Britax Retailer:

Britax Child Safety, Inc., has decided that a defect exists in certain B-Safe 35 and B-Safe 35 Elite infant car seat models. In cooperation with the National Highway Traffic Safety Administration, the U.S. Consumer Product Safety Commission, Health Canada, and Transport Canada, Britax is conducting a recall. This recall involves a defect within the carry handle on the below listed infant car seats manufactured between **October 1, 2014** and **July 1, 2015**.

	<p><u>B-Safe 35:</u> B-SAFE 35 US, BLACK B-SAFE 35 US, RED B-SAFE 35 US, SANDSTONE B-SAFE 35 US, SLATE STRIE B-SAFE 35 XE US, SANDSTONE B-SAFE 35 DEMO, BLACK</p>	<p><u>Model #:</u> E9LU65M E9LU65P E9LU63F E9LU66R E9LS63F EXLU65M</p>
	<p><u>B-Safe 35 Elite:</u> B-SAFE 35 ELITE US, CACTUS GREEN B-SAFE 35 ELITE US, PRESCOTT B-SAFE 35 ELITE US, RED PEPPER B-SAFE 35 ELITE XE US, DOMINO B-SAFE 35 ELITE XE US, RED PEPPER</p>	<p><u>Model #:</u> E9LS55T E9LS56P E9LS55U E9LS66C E9LS65U</p>
	<p><u>B-Safe 35 Travel System:</u> TRAVEL SYSTEM, B-SAFE 35 US, BLACK TRAVEL SYSTEM, B-SAFE 35 US, RED TRAVEL SYSTEM, B-SAFE 35 US, SANDSTONE TRAVEL SYSTEM, B-AGILE 4 WHEEL, FOSSIL BROWN TRAVEL SYSTEM, DEMO BLACK</p>	<p><u>Model #:</u> S914900 S915400 S915200 S921900 S01635200</p>

NOTE: No other products are included in this recall. If your Britax product has a different model number than the model numbers listed above or it was manufactured after July 1, 2015 it is NOT included in this recall.

Description of the Defect:

Britax has received reports of cracks developing in and around the carry handle grip on the above listed infant car seat models. If the cracks lead to the handle breaking, then the seat could be dropped, causing potential injury to the infant.

Remedy of the Defect:

Registered consumers will receive a free remedy kit containing instructions and a carry handle bracket that will attach to the infant car seat carry handle to reinforce it.

Please Note: This does not affect the safety performance of the seat when used in a motor vehicle. It is safe for consumers to continue to use their car seat when secured in a vehicle or on a stroller. The car seat should not be lifted or carried by the carry handle until the remedy kit has been installed.



Retailer Action – What We Would Like You to Do:

Please check existing inventory by looking at the label on the outside of the carton for model numbers and date ranges listed in the chart above. If you have in-stock products that are included in this campaign, please contact your Britax Sales Manager to assist you in returning the product to Britax.

It is required that the attached Safety Notice poster be prominently displayed at your retail location(s) for consumer awareness.

NOTE: It is a violation of Federal Law for a retailer to sell the recalled product covered by the notification.

Consumer Information – What Consumers Should Do:

Consumers should determine whether their infant car seat is included in the recall by visiting: www.bsafe35recall.com or by verifying the model number and date of manufacture (DOM) as follows.



1. Look for the DOM label: The DOM label is located at the back of the infant car seat shell.
2. Look for the model numbers and date range listed in the chart above.

Consumers affected by this recall, should follow these steps:

1. Visit www.bsafe35recall.com to register and verify existing registrations. Remedy kits should be received within 10 to 14 business days of registration.
2. Do not return product to the retailer.
3. Continue to safely use the car seat when secured in a vehicle or on a stroller. Do not lift or carry the car seat by the handle until the remedy kit has been installed.
4. Before installing the remedy kit, review the printed instructions. For a video detailing how to install the kit, please visit www.bsafe35recall.com.

If the consumer's carry handle is already cracked or fractured or if they have other questions or concerns, they should contact the Britax Customer Service Department at 1-800-683-2045. Customer Service business hours are Monday-Thursday 8:30 am - 5:45 pm (ET) and Friday 8:30 am - 4:45 pm (ET). Consumers outside of the US and Canada should e-mail Britax.Recall@britax.com.

Please review this information carefully. If you have questions or concerns contact your Britax Sales Manager. We apologize for any inconvenience this matter may have caused.

Sincerely,
Britax Child Safety, Inc.